

## ALCOHOL & DRUG SERVICES

Provides prevention services for youth and adults and gender-specific comprehensive outpatient treatment services, including Medication Assisted Treatment (MAT) for adults. Walk-in assessments conducted Mondays, Tuesdays and Thursdays. Service times vary by program. Call for details.

**Phone:** Treatment Services: 614-645-6839  
Prevention Services: 614-645-2457  
Harm Reduction Services: 614-645-2750  
**Hours:** Mon.-Thu.: 8 a.m.-6:30 p.m.  
Fri.: 8 a.m.-5 p.m.

## ANIMAL BITES, DANGEROUS ANIMALS & RABIES CONTROL

Responds to animal bite and 311 Service Center complaints, issues farm animal permits, and provides information on animals and public health.

**Phone:** 614-645-6134  
**Hours:** Mon.-Fri.: 8 a.m.-4:30 p.m.

## BABY & ME TOBACCO FREE

Provides individualized smoking cessation services to pregnant mothers, and education, support and free diapers during and after pregnancy. Enrollment and sessions are by appointment.

**Phone:** 614-645-2135  
**Hours:** Mon.-Fri.: 8 a.m.-4:30 p.m.

## BIRTH & DEATH CERTIFICATES (Vital Statistics)

Provides certified copies of Franklin County birth and death certificates; \$25 fee. Info at [www.publichealth.columbus.gov](http://www.publichealth.columbus.gov).

**Phone:** 614-645-7331  
**Hours:** Mon., Tue., Thu. & Fri: 8 a.m.-4:15 p.m.  
Wed: 9 a.m.-4:15 p.m.

*Walk-in, same-day service Monday-Friday; closes at 4 p.m.*

## BODY ART LICENSING

Inspects and licenses tattoo and body piercing establishments.

**Phone:** 614-645-7005  
**Hours:** Mon., Tue., Thu. & Fri: 7:45 a.m.-4:45 p.m.  
Wed.: 10 a.m.-4:45 p.m.

## CAR SEAT PROGRAM

Performs car seat safety checks and offers low-cost car seats to eligible families.

**Phone:** 614-645-7748  
**Hours:** Mon.-Fri.: 8 a.m.-5 p.m.

## CENTER FOR PUBLIC HEALTH INNOVATION

Works with partner organizations to advance racial equity by strengthening community relationships, bringing community voices into decision-making, providing technical assistance, and making policy recommendations. Actions that improve racial equity will improve equity for all.

**Phone:** 614-645-0867  
**Email:** [CPHInnovation@columbus.gov](mailto:CPHInnovation@columbus.gov)  
**Hours:** Mon.-Fri.: 8 a.m.-5 p.m.

## HAZARDOUS WASTE RESPONSE

Investigates and advises on hazardous and infectious waste issues, and prepares for and responds to chemical emergencies.

**Phone:** 614-645-7005  
**Hours:** Mon., Tue., Thu. & Fri: 7:45 a.m.-4:45 p.m.  
Wed.: 10 a.m.-4:45 p.m.

## CHILD INJURY PREVENTION

Provides information and services to prevent childhood injuries and youth suicide deaths.

**Phone:** 614-645-1667  
**Hours:** Mon.-Fri.: 8 a.m.-5 p.m.

## COLUMBUS CARE COALITION

(Community, Action, Resiliency, Empowerment)  
Offers trauma responsive services, education, outreach and crisis response in the community.

**Phone:** 614-645-6248  
**Hours:** Mon.-Fri.: 8 a.m.-5 p.m.

## COLUMBUS & FRANKLIN COUNTY ADDICTION PLAN

Works to reduce overdoses, overdose deaths and infectious diseases by preventing opioid abuse and addiction, reducing the number of opioid-related deaths, expanding treatment access, and improving community safety.

**Phone:** 614-645-0803  
**Hours:** Mon.-Fri.: 8 a.m.-5 p.m.

*For a mental health or substance abuse-related emergency, call the Netcare Access Crisis Hotline: 614-276-CARE (2273).*

## COMMUNITY RIGHT-TO-KNOW HOTLINE

Monitors and provides information on chemicals used or stored within Columbus/Franklin County.

**Phone:** 614-645-6275  
**Hours:** Mon.-Fri.: 7:45 a.m.-4:45 p.m.

## DENTAL CLINIC

Offers basic dental services, including exams, x-rays, cleanings, fillings, extractions (pulling teeth), some root canals, and denture repairs. Walk-in emergencies (hours vary).

**Phone:** 614-645-7487  
**Hours:** Mon.-Fri.: 8 a.m.-4 p.m.  
*(Closed daily noon-1 p.m.)*

## DENTAL SEALANT PROGRAM

Provides dental sealants (plastic coatings) on back permanent molars for 2nd and 6th grade students attending Columbus-area schools. No cost, but some insurance can be billed.

**Phone:** 614-645-6853  
**Hours:** Mon.-Fri.: 8 a.m.-3:30 p.m.

## EMERGENCY PREPAREDNESS

Strengthens Columbus' ability to prepare for and respond to emergencies by working with other agencies, developing and practicing emergency plans, monitoring disease, and training responders.

**Phone:** 614-645-7944  
**Hours:** Mon.-Fri.: 8 a.m.-5 p.m.

## EPIDEMIOLOGY

Collects, analyzes and interprets data for community health assessment and program planning and evaluation; conducts surveillance; and prepares for and responds to public health threats.

**Phone:** 614-645-6252  
**Hours:** Mon.-Fri.: 8 a.m.-5 p.m.

## FOOD PROTECTION & LICENSING

Licenses and inspects food service operations and retail food businesses, and offers workshops for food workers.

**Phone:** 614-645-7005  
**Hours:** Mon., Tue., Thu. & Fri: 7:45 a.m.-4:45 p.m.  
Wed.: 10 a.m.-4:45 p.m.

## FOODBORNE ILLNESS REPORTING

Investigates foodborne illness complaints from the public.

**Phone:** 614-645-1791  
**Hours:** Mon.-Fri.: 7:45 a.m.-4:45 p.m.

## FRANKLIN COUNTY HEALTHCARE COALITION/ COLUMBUS METROPOLITAN MEDICAL RESPONSE SYSTEM

Plans for medical emergencies involving chemical, biological, radiological, nuclear and explosive events.

**Phone:** 614-645-6055  
**Hours:** Mon.-Fri.: 8 a.m.-5 p.m.

## HEALTHY HOMES

Provides phone consultations on household hazards and assistance to families of lead-poisoned children.

**Phone:** 614-724-6000  
**Hours:** Mon., Tue., Thu. & Fri: 7:45 a.m.-4:45 p.m.  
Wed.: 10 a.m.-4:45 p.m.

## HEALTHY SCHOOLS

Inspects public and private schools to protect the health and safety of children by preventing hazards.

**Phone:** 614-645-7005  
**Hours:** Mon., Tue., Thu. & Fri: 7:45 a.m.-4:45 p.m.  
Wed.: 10 a.m.-4:45 p.m.

## HEPATITIS C - LINKAGE TO CARE

Follows up on positive Hepatitis C testing results and connects individuals to further testing, education, healthcare, transportation, insurance, and other support services.

**Phone:** 614-645-CARE (2273)  
**Hours:** Mon.-Fri.: 8 a.m.-4:30 p.m.

## HUMAN RESOURCES

Provides position recruiting, labor relations and human resources management.

**Phone:** 614-645-6238  
**Hours:** Mon.-Fri.: 7 a.m.-4 p.m.

*Civil Service Job Line: 614-645-7667 (24-hour, Mon.-Fri.)*

## IMMUNIZATION SERVICES

Offers immunizations and education for children and adults.

**Phone:** 614-645-8180  
614-645-7597 (Perinatal Hepatitis B Prevention)  
614-645-7559 (Project L.O.V.E. & Outreach)  
[shots@columbus.gov](mailto:shots@columbus.gov)  
**Hours:** Mon.: 8 a.m.-4:15 p.m.  
Tue.: 10 a.m.-6:15 p.m.  
Wed.: 8-11:15 a.m.  
Thu. & Fri.: 8 a.m.-4:15 p.m.

*Clinic may stop taking patients early if it becomes full.*

**Worthington Clinic Hours (600 High St., Worthington):**  
1-4 p.m., 1<sup>st</sup> Wed. of every month

## INFANT SAFE SLEEP

Conducts infant safe sleep education and services to reduce sleep-related infant deaths.

**Phone:** 614-645-1762 (for program information)  
614-645-3111 (for a portable crib; while supplies last)  
**Hours:** Mon.-Fri.: 8 a.m.-4:30 p.m.

## INFECTIOUS DISEASE INVESTIGATION

Investigates reported cases of communicable disease; monitors disease in the community, and prevents the spread of disease.

**Phone:** 614-645-1474 or 645-7417 (emergency on-call)  
**Hours:** Mon.-Fri.: 8 a.m.-5 p.m.

## INFECTIOUS DISEASE REPORTING SYSTEM

Makes reporting communicable disease to the local health department easy and efficient. Designed for health care practitioners and laboratories only.

**Phone:** 614-525-8888 (24-hour)  
**Web:** [www.idrsinfo.org](http://www.idrsinfo.org)  
**Fax:** 614-525-8890

## LINDEN ANTI-VIOLENCE PROGRAM

Offers a proactive, holistic plan to reduce violence in the Linden area by identifying individuals at risk for violent activities and intervening in potential violent circumstances.

**Phone:** 614-645-5060  
**Hours:** Mon.-Fri.: 8 a.m.-5 p.m.

## MATERNAL-CHILD HOME VISITING

Offers free, in-home, family-centered care coordination from registered nurses, social workers and outreach workers to promote healthy mothers, fathers, babies and families. Services are focused on increasing the family's access to health care and community resources, improving birth outcomes and providing education. Fatherhood support services also are available.

**Phone:** 614-724-BABY (2229)  
**Hours:** Mon.-Fri.: 8 a.m.-5 p.m.

## NEIGHBORHOOD SOCIAL WORK

Connects residents to resources and provides referral/linkages to create social, physical and economic environments that promote health and wellbeing for all. Provides services in neighborhood sites such as libraries, Neighborhood Pride Centers and community events.

**Phone:** 614-645-6807 (Social Work Help Line)  
**Hours:** Mon.-Fri.: 8 a.m.-4 p.m.

## OUTBREAK RESPONSE

Investigates and responds to outbreaks to prevent illness and protect the community.

**Phone:** 614-645-6578  
**Hours:** Mon.-Fri.: 8 a.m.-5 p.m.

## PLANNING & QUALITY IMPROVEMENT

Coordinates community health improvement planning and strategic planning for Columbus Public Health; measures customer satisfaction; guides quality improvement initiatives; and monitors performance and compliance with departmental, state and national public health standards.

**Phone:** 614-645-6052  
**Hours:** Mon.-Fri.: 8 a.m.-5 p.m.

## PRIMARYONE HEALTH

Provides primary, OB, pediatric, vision and dental healthcare for all ages. Call for information or an appointment.

**Phone:** 614-645-5500

**Web:** [www.primaryonehealth.org](http://www.primaryonehealth.org)

## PUBLIC AFFAIRS & COMMUNICATIONS

Works with media, provides information to the public via social and traditional media, coordinates public records requests, and develops public health education campaigns.

**Phone:** 614-645-7213

**Hours:** Mon.-Fri.: 8:30 a.m.-5 p.m.

## RIGHT RESPONSE UNIT

Licensed clinicians provide an alternative response for calls to the 911 Emergency Communications Center. Triage calls having a mental health or social service component, moving them away from a traditional police response to a community crisis counselor.

**Email:** [RRU@columbus.gov](mailto:RRU@columbus.gov)

**Hours:** Mon.-Fri.: 8:30 a.m.-4:30 p.m.

## RYAN WHITE PROGRAM

Links and retains people living with HIV/AIDS with care, including medical and mental healthcare, alcohol and drug services, and housing and utility assistance. Serves Franklin, Licking, Delaware, Morrow, Union, Madison, Pickaway and Fairfield counties.

**Phone:** 614-645-CARE (2273)

**Hours:** Mon.-Fri.: 8 a.m.-4:30 p.m.

## SAFE COMMUNITIES

Promotes traffic safety through a community coalition by focusing on seat belt use, drinking and driving, speeding, pedestrian and bicycle safety, teen driving, older adult driving and motorcycle safety.

**Phone:** 614-645-2481

**Hours:** Mon.-Fri.: 8 a.m.-4:30 p.m.

## SEXUAL HEALTH & WELLNESS

Provides education, confidential diagnosis and treatment for sexually transmitted infections (STIs) including HIV/AIDS, offers access to PrEP to help prevent HIV, and screens and refers anyone 13 years old and up to community resources. (Parental consent not required.) Appointment and walk-in visits. Accepts insurance and fees based on income.

**Phone:** 614-645-7772

**Hours:** Mon.: 8 a.m.-4:15 p.m.

Tue.: 10 a.m.-6:15 p.m.

Wed.: 8 a.m.-12:15 p.m.

Thu. & Fri.: 8 a.m.-4:15 p.m.

## STRATEGIC NURSING TEAM

Provides vaccination opportunities throughout the community, assists with emergency community outreach, and provides trainings for "Stop The Bleed" and Narcan (naloxone) administration.

**Phone:** 614-645-6734

**Hours:** Mon.-Fri.: 8 a.m.-4:30 p.m.

Sat. & Sun. screenings available, 8 a.m.-4 p.m.

## TAKE CARE DOWN THERE

Offers free testing for HIV, gonorrhea, chlamydia and syphilis. Testing only clinic – treatment is not offered. HIV results are given the same day using a 10-minute rapid test. Walk-in service is available.

**Phone:** 614-645-6732

**Hours:** Mon. & Thu.: 5-8 p.m.

## TOBACCO PREVENTION & CONTROL

Licenses, educates and inspects tobacco retailers to comply with Columbus City Code and Columbus City Health Code regulations; provides complaint investigation and enforcement under the State of Ohio Smoke-Free Workplace law; and, works with community partners to promote and support tobacco use prevention.

**Phone:** 614-645-7005 (general program information)

866-559-OHIO (Smoke-Free Workplace complaints)

**Hours:** Mon., Tue., Thu. & Fri.: 7:45 a.m.-4:45 p.m.

Wed.: 10 a.m.-4:45 p.m.

## TUBERCULOSIS PROGRAM

Provides screening, treatment, case management, education and guidance for Columbus and Franklin County residents with active TB; identifies and evaluates contacts of persons with active TB; and, evaluates the need to treat new immigrant and refugee arrivals. Also provides community and medical provider consultation and education services.

**Phone:** 614-645-2199 (schedule an appointment)

614-645-1823 (report active or suspected case of TB)

614-645-6518 (community or provider information or education)

**Hours:** Mon.: 8 a.m.-2:15 p.m.

Tue.: 10 a.m.-6:15 p.m.

Wed.: 8 a.m.-11:15 a.m.

Thu. & Fri.: 8 a.m.-4:15 p.m.

## VECTOR CONTROL

Monitors and controls mosquitoes and rodents to prevent diseases, inspects private swimming pools to prevent mosquito breeding, and consults on insect control.

**Phone:** 614-645-3111 (24-hour hotline) or 614-645-7005

**Hours:** Mon., Tue., Thu. & Fri.: 7:45 a.m.-4:45 p.m.

Wed.: 10 a.m.-4:45 p.m.

## VIOLENT CRIME REVIEW GROUP

Works with City agencies to provide a rapid response to violent crimes, evaluate homicides, and provide interventions to reduce the impact and rate of homicides in the community as part of Mayor Ginther's Comprehensive Neighborhood Safety Strategy.

**Phone:** 614-645-6189

**Hours:** Mon.-Fri.: 8 a.m.-5 p.m.

## VOICE (Violence Outreach, Intervention, Community Engagement)

Assists victims of violent crimes who have been referred by Grant Hospital, providing conflict resolution, community crisis response, and case management to address educational, employment or housing needs. Also provides wrap around services and connects participants to needed social services to decrease re-injury and improve quality of life.

**Phone:** 614-424-9340

**Hours:** Mon.-Fri.: 8 a.m.-5 p.m.

## WATER PROTECTION

Licenses and inspects public swimming pools, spas, spray parks, private water wells, household and semi-public (small commercial) sewage systems and solid waste facilities to comply with Ohio regulations. Also offers pool operator training.

**Phone:** 614-645-7005

**Hours:** Mon., Tue., Thu. & Fri.: 7:45 a.m.-4:45 p.m.

Wed.: 10 a.m.-4:45 p.m.

## WIC (Women, Infants & Children Program)

Provides supplemental food, breastfeeding support and nutrition education for pregnant, breastfeeding and postpartum women, infants and children up to age 5. Call for appointment.

**Phone:** 614-645-7280

**Hours:** Mon., Wed. & Thu. 7:30 a.m.-5 p.m.

(closed 12:30-1 p.m.)

Tue.: 9 a.m.-7 p.m. (closed 2-3 p.m.)

Fri: 7:30-11:30 a.m.

## WOMEN'S HEALTH & WELLNESS

Provides: confidential reproductive healthcare for women, their partners and teens; testing, treatment and prevention education for sexually transmitted infections; well woman annual exams and cancer screening; contraceptive services, including long-acting methods (implant and IUD); reproductive life planning; pregnancy testing; and, tobacco cessation. Appointment and walk-in visits. Accepts insurance and fees based on income.

**Phone:** 614-645-1850

614-645-5907 (Spanish appointment line)

**Hours:** Mon.: 8 a.m.-4:15 p.m.

Tue.: 10 a.m.-6:15 p.m.

Wed.: 8 a.m.-12:15 p.m.

Thu. & Fri.: 8 a.m.-4:15 p.m.

**Walk-In Teen Health Clinic:** Every Tues. from 3-6 p.m.

## YOUTH WELLNESS INITIATIVE

Promotes adolescent wellness through STI and HIV screening and in-school and community education on sexual and reproductive health.

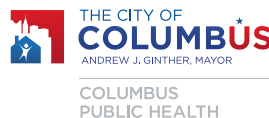
**Phone:** 614-645-7368

**Hours:** Mon.-Fri.: 8 a.m.-5 p.m.

Hours and service availability are subject to change. Please call ahead. Closed for City holidays and other selected dates.

Language interpretation services are available for all health services at Columbus Public Health. See staff for assistance.

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240 Parsons Ave., Columbus  
Phone: 614-645-7417  
Fax: 614-645-7633  
E-mail: [health@columbus.gov](mailto:health@columbus.gov)  
City Services: 614-645-3111  
[www.publichealth.columbus.gov](http://www.publichealth.columbus.gov)



COLUMBUS  
PUBLIC HEALTH

# DIRECTORY OF SERVICES



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