

## MINORITY HEALTH ▲ ○ ●

Provides leadership for the health needs of racial and ethnic minorities through education and outreach; and, works with communities on various health issues.

**Phone:** 614-645-7335

**Hours:** 8 a.m.-5 p.m., Monday-Friday

## NEIGHBORHOOD SOCIAL WORK ○ □

Links residents to community resources, health education, and screenings at Neighborhood Pride Centers and other community locations.

**Phone:** 614-645-6807 (Social Work Help Line)

**Hours:** 8 a.m.-4 p.m., Monday-Friday

## OUTBREAK RESPONSE ●

Investigates and responds to outbreaks to prevent illness and protect the community.

**Phone:** 614-645-6578

**Hours:** 8 a.m.-5 p.m., Monday-Friday

## PLANNING & ACCREDITATION ●

Coordinates strategic planning for Columbus Public Health (CPH); measures customer satisfaction; guides quality improvement initiatives; and, monitors CPH compliance with state and national public health standards.

**Phone:** 614-645-5139

**Hours:** 8 a.m.-5 p.m., Monday-Friday

## PRIMARYONE HEALTH ▲ ○ □

Provides primary, OB, pediatric, vision and dental health care for all ages. Call for information or an appointment.

**Phone:** 614-645-5500

**Web:** [www.primaryonehealth.org](http://www.primaryonehealth.org)

## PROJECT L.O.V.E. ▲ ○ ● □

(LOVE OUR KIDS VACCINATE EARLY)

Community partnership that helps Franklin County children be vaccinated by age 2.

**Phone:** 614-645-7559

**Hours:** 8 a.m.-5 p.m., Monday-Friday

**Web:** [www.project-love.org](http://www.project-love.org)

## PUBLIC AFFAIRS & COMMUNICATIONS ● ≡

Conducts media relations and public health policy work; provides health and services information to the public; coordinates public records requests; and, develops educational campaigns.

**Phone:** 614-645-6928

**Hours:** 7:30 a.m.-4:30 p.m., Monday-Friday

## RYAN WHITE PROGRAM ○ □ ● ▲ ♥

Links and retains people living with HIV/AIDS with care, including: medical, mental health, alcohol and drug services, housing and utility assistance. Serves Franklin, Licking, Delaware, Morrow, Union, Madison, Pickaway and Fairfield counties.

**Phone:** 614-645-CARE (2273)

**Hours:** 8 a.m.-4:30 p.m., Monday-Friday

## SAFE COMMUNITIES ○ ●

Promotes traffic safety through a community coalition by focusing on safety belt use, drinking and driving, speeding, pedestrian safety, teen driving and motorcycle safety.

**Phone:** 614-645-1667

**Hours:** 8 a.m.-4:30 p.m., Monday-Friday

## SEXUAL HEALTH ○ □

Provides education, confidential diagnosis and treatment for sexually transmitted infections (STIs) including HIV/AIDS, and screening and referrals to community resources. No appointment needed. Patients seen on a first-come, first-serve basis.

**Phone:** 614-645-7772

**Hours:** 8 a.m.-2:15 p.m., Monday

10 a.m.-6:15 p.m., Tuesday

8 a.m.-11:15 a.m., Wednesday

8 a.m.-4:15 p.m., Thursday/Friday

*Clinic may stop taking patients early if it becomes full.*

*Other HIV testing sites are held in the community. Hours vary.*

*Call for locations and times.*

## SMOKE-FREE INDOOR AIR ■

Provides complaint investigation and enforcement under the State of Ohio Smoke-Free Workplace law.

**Phone:** 866-559-OHIO (complaint reporting)

614-645-7005 (general program information)

**Hours:** 7:45 a.m.-4:45 p.m., Monday-Friday

## TAKE CARE DOWN THERE ○ □

Offers free testing for HIV, gonorrhea, chlamydia and syphilis. Testing only clinic -- treatment is not offered. HIV results are given the same-day using a 10-minute rapid test. Walk-in service is available.

**Phone:** 614-645-6732

**Hours:** 5-8 p.m., Monday/Thursday

1-5 p.m., Wednesday

## TOBACCO 21 ■

Licenses, educates and inspects Retail Tobacco Sales facilities, as well as Temporary Retail Tobacco Sales facilities and Tobacco Sample Distribution, to comply with Columbus City Code and Columbus City Health Code regulations.

**Phone:** 614-645-7005

**Hours:** 7:45 a.m.-4:45 p.m., Monday-Friday

## TUBERCULOSIS CONTROL ▲ ○ □

Provides screening, treatment, case management, education and guidance for Columbus and Franklin County residents with active TB; identifies and evaluates contacts of persons with active TB; and, evaluates the need to treat new immigrant and refugee arrivals. Services by appointment.

**Phone:** 614-645-2199 (schedule an appointment)

614-645-1823 (report an active case of TB)

614-645-3209 (community or provider information

or education)

**Hours:** 8 a.m.-2 p.m., Monday

10 a.m.-6 p.m., Tuesday

8 a.m.-11:15 a.m., Wednesday

8 a.m.-4 p.m., Thursday/Friday

## VECTOR CONTROL ○ ●

Monitors and controls mosquitoes and rodents to prevent diseases; inspects private swimming pools to prevent mosquito breeding; and, consults on insect control.

**Phone:** 614-645-3111 (24-hour hotline) or 614-645-8191

**Hours:** 7:45 a.m.-4:45 p.m., Monday-Friday

## WATER PROTECTION ■

Licenses and inspects public swimming pools, spas, spray parks, private water wells, household and semi-public (small commercial) sewage systems and solid waste facilities to comply with Ohio regulations; and, offers pool operator training.

**Phone:** 614-645-8191

**Hours:** 7:45 a.m.-4:45 p.m., Monday-Friday

## WIC (Women, Infants & Children Program) ▲ ♥ □

Provides supplemental food and nutrition education for pregnant, breastfeeding and postpartum women, infants and children up to the age of 5. Call for appointment.

**Phone:** 614-645-7280

**Hours:** 7:30 a.m.-5 p.m., Monday/Wednesday/Thursday

(closed: 12:30-1 p.m.)

9 a.m.-7 p.m., Tuesday (closed: 2-3 p.m.)

7:30-11:30 a.m., Friday

## WOMEN'S HEALTH & WELLNESS CENTER ♥ ○ □

Provides confidential family planning care for women, their partners and teens; testing, treatment and prevention education for sexually transmitted infections; well woman annual exams and cancer screening, contraceptive services including long-acting methods (implant and IUD), reproductive life planning, healthy weight program, pregnancy testing, and tobacco cessation. Appointment and walk-in visits. Accepts insurance and fees based on income.

**Phone:** 614-645-1850

614-645-5907 (Spanish appointment line)

**Hours:** 8 a.m.-2:15 p.m., Monday

10 a.m.-6:15 p.m., Tuesday

8 a.m.-11:15 a.m., Wednesday

8 a.m.-4:15 p.m., Thursday/Friday

**Walk-In Teen Health Clinic** every Tuesday from 3-6 p.m.

Parental consent not required.

## YOUTH WELLNESS INITIATIVE ▲ □ ●

Promotes adolescent wellness through long-term youth programming and partnerships with local organizations; provides STI and HIV screenings in Columbus City Schools; and, hosts the Central Ohio Coalition for Sexual Health.

**Phone:** 614-645-7368

**Hours:** 8 a.m.-5 p.m., Monday-Friday

Language Interpretation Services are available with all health services. See Health Department staff for assistance.

Hours subject to change. Please call ahead. Closed for city holidays and other selected dates. **Updated 4/2017**



THE CITY OF  
**COLUMBUS**  
ANDREW J. GINTHER, MAYOR

COLUMBUS  
PUBLIC HEALTH

240 Parsons Ave., Columbus  
Phone: 614-645-7417  
Fax: 614-645-7633

E-mail: [health@columbus.gov](mailto:health@columbus.gov)  
City Services: 614-645-3111  
[www.publichealth.columbus.gov](http://www.publichealth.columbus.gov)



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# DIRECTORY OF SERVICES



## ACCESS TO CARE

In-person assistance with health insurance enrollments for Medicaid and the Health Insurance Marketplace.

**Phone:** 614-645-1244

**Hours:** 8:30 a.m.-5 p.m., Monday-Friday

## ALCOHOL & DRUG ABUSE PROGRAM

Provides prevention services for youth and adults and gender-specific outpatient treatment services for adults. Walk in assessments conducted Mondays, Tuesdays and Thursdays. Service times vary by program. Call for program details.

**Phone:** Treatment Services: 614-645-6839

Prevention Services: 614-724-2024

Harm Reduction Services: 614-724-2033

**Office Hours:** 8 a.m.-6:30 p.m., Monday-Thursday

8 a.m.-5 p.m., Friday

## ANIMAL BITES, DANGEROUS ANIMALS & RABIES CONTROL

Responds to animal bite complaints; issues farm animal permits; provides information on animals and public health; and, holds rabies vaccine clinics.

**Phone:** 614-645-6134

**Hours:** 7:45 a.m.-4:45 p.m., Monday-Friday

## BABY & ME TOBACCO FREE

Provides individualized smoking cessation counseling to pregnant mothers; and, provides support, education, and counseling during and after pregnancy. Enrollment and sessions are by appointment.

**Phone:** 614-645-2135

**Hours:** 8:30 a.m.-5 p.m., Monday-Friday

## BIRTH & DEATH CERTIFICATES (Vital Statistics)

Provides certified copies of Franklin County birth and death certificates; \$25 fee. Info. at [www.publichealth.columbus.gov](http://www.publichealth.columbus.gov).

**Phone:** 614-645-7331

**Hours:** 8 a.m.-4:15 p.m., Monday/Tuesday/Thursday/Friday

9 a.m.-4:15 p.m., Wednesday

*Walk-in, same-day service Monday-Friday; closes at 4 p.m.*

## BODY ART LICENSING

Inspects and licenses tattoo and body piercing establishments.

**Phone:** 614-645-7005

**Hours:** 7:45 a.m.-4:45 p.m., Monday-Friday

## BRIDGE PROGRAM

Links people with a primary health care doctor at a PrimaryOne Health location.

**Phone:** 614-645-1269

**Hours:** 8 a.m.-4:30 p.m., Monday-Friday

## CHEMICAL & PHYSICAL HAZARDS

Investigates and advises on hazardous and infectious waste issues; and, prepares for and responds to chemical emergencies.

**Phone:** 614-645-7005

**Hours:** 7:45 a.m.-4:45 p.m., Monday-Friday

## CHILD INJURY PREVENTION

Provides information and services to prevent injuries; car seat safety checks; and, offers low cost car seats.

**Phone:** 614-645-6138

614-645-7748 (car seat program)

**Hours:** 8 a.m.-5 p.m., Monday-Friday

## COLUMBUS METROPOLITAN MEDICAL RESPONSE SYSTEM (CMMRS)

Plans for medical emergencies involving chemical, biological, radiological, nuclear and explosive events.

**Phone:** 614-645-6736 or 614-645-7089

**Hours:** 8 a.m.-5 p.m., Monday-Friday

## COMMUNITY RIGHT-TO-KNOW HOTLINE

Monitors and provides information on chemicals used or stored within Columbus/Franklin County.

**Phone:** 614-645-6275

**Hours:** 7:45 a.m.-4:45 p.m., Monday-Friday

## CREATING HEALTHY COMMUNITIES

Works with community partners to prevent chronic disease by promoting and supporting physical activity, nutrition/food access, and tobacco use prevention.

**Phone:** 614-645-3173

**Hours:** 8 a.m.-5 p.m., Monday-Friday

## DENTAL CLINIC

Offers basic dental services, including exams, x-rays, cleanings, fillings, extractions (pulling teeth), some root canals and denture repairs. Some walk-in emergencies (hours vary).

**Phone:** 614-645-7487

8 a.m.-4 p.m., Monday-Thursday

8 a.m.-3 p.m., Friday

*(closed daily 11:30 a.m.-1 p.m.)*

## DENTAL SEALANT PROGRAM

Provides dental sealants (plastic coatings) on back permanent molars of 2nd and 6th grade students attending Columbus area schools. No cost, some insurance can be billed.

**Phone:** 614-645-6853

**Hours:** 8 a.m.-3:30 p.m., Monday-Friday

## EMERGENCY PREPAREDNESS

Strengthens Columbus' ability to prepare for and respond to emergencies by working with other agencies, developing and practicing emergency plans, monitoring disease, training responders, and providing public information.

**Phone:** 614-645-7089

**Hours:** 8 a.m.-5 p.m., Monday-Friday

## EPIDEMIOLOGY

Collects, analyzes and interprets data for community health assessment and program planning and evaluation; conducts disease surveillance and outbreak investigations; and, prepares/responds to public health threats.

**Phone:** 614-645-6252

**Hours:** 8 a.m.-5 p.m., Monday-Friday

## ENVIRONMENTAL PROTECTION & SUSTAINABILITY

Provides information and services that create opportunities for environmental stewardship and better community health.

**Phone:** 614-645-6189

**Hours:** 7:45 a.m.-4:45 p.m., Monday-Friday

## FOOD PROTECTION & LICENSING

Licenses and inspects food service operations and retail food businesses; and, offers workshops for food workers.

**Phone:** 614-645-7005

**Hours:** 7:45 a.m.-4:45 p.m., Monday-Friday

## FOODBORNE ILLNESS REPORTING

Investigates foodborne illness complaints from the public.

**Phone:** 614-645-1791

**Hours:** 7:45 a.m.-4:45 p.m., Monday-Friday

## HEALTHY CHILDREN, HEALTHY WEIGHTS

Works with Columbus area child care centers and partners on obesity prevention by improving food and physical activity for children ages 0-5 years.

**Phone:** 614-645-1224

**Hours:** 8:30 a.m.-5 p.m., Monday-Friday

## HEALTHY HOMES

Provides phone consultations on household hazards and assistance to families of lead poisoned children.

**Phone:** 614-724-6000

**Hours:** 7:45 a.m.-4:45 p.m., Monday-Friday

## HEALTHY NEIGHBORHOODS

Builds healthy lifestyles through access to health information, community wellness events, community education, and community-led health advisory committees. Hours may vary.

**Phone:** 614-645-0732

**Hours:** 8 a.m.-5 p.m., Monday-Friday

## HEALTHY PLACES

Promotes active living by creating places where people can be active in everyday life, including walking maps, city planning and Safe Routes to School.

**Phone:** 614-645-5318

**Hours:** 8 a.m.-5 p.m., Monday-Friday

## HEALTHY SCHOOLS

Inspects public and private schools to protect the health and safety of children by preventing hazards.

**Phone:** 614-645-7005

**Hours:** 7:45 a.m.-4:45 p.m., Monday-Friday

## HEPATITIS C - LINKAGE TO CARE

Follows up on positive Hepatitis C testing results and connects individuals to further testing, education, health care, transportation, insurance and other support services.

**Phone:** 614-645-CARE (2273)

**Hours:** 8 a.m.-4:30 p.m., Monday-Friday

## HUMAN RESOURCES

Provides position recruiting, labor relations and human resources management.

**Phone:** 614-645-6238

**Hours:** 7 a.m.-4 p.m., Monday-Friday

*Civil Service Job Line 645-7667 (24-hour, Monday-Friday)*

## IMMUNIZATION SERVICES

Offers immunizations and education for children and adults.

**Phone:** 614-645-7945

**Hours:** 8 a.m.-2:15 p.m., Monday

10 a.m.-6:15 p.m., Tuesday

8-11:15 a.m., Wednesday

8 a.m.-4:15 p.m., Thursday/Friday

*Clinic may stop taking patients early if it becomes full.*

**Worthington Clinic Hours (600 High St., Worthington):**

1-4 p.m., 3rd Tuesday of every month

## INFANT SAFE SLEEP

Conducts infant safe sleep education and services to reduce sleep-related infant deaths. Provides infant safe sleep information at community events and portable cribs (pack 'n plays) to families without a safe place for babies to sleep.

**Phone:** 614-645-1762 (for program information)

614-645-3111 (for a portable crib; while supplies last)

**Hours:** 7:45 a.m.-4:15 p.m., Monday-Friday

## INFECTIOUS DISEASE INVESTIGATION

Investigates reported cases of communicable disease; monitors disease in the community; and, prevents the spread of disease.

**Phone:** 614-645-1474 or 645-7417 (emergency on-call)

**Hours:** 8 a.m.-5 p.m., Monday-Friday

## INFECTIOUS DISEASE REPORTING SYSTEM

Makes reporting communicable disease to the local health department easy and efficient. Designed for health care practitioners and laboratories only.

**Phone:** 614-525-8888 (24-hour) / [www.idrsinfo.org](http://www.idrsinfo.org)

**Fax:** 614-525-8890

## INSTITUTE FOR ACTIVE LIVING

Prevents chronic disease through initiatives to increase access to nutritious food and physical activity, and supports community partners in their work.

**Phone:** 614-645-4798

**Hours:** 8:30 a.m.-5:30 p.m., Monday-Friday

## MATERNAL-CHILD HOME VISITING

Offers free, in-home family-centered care coordination from registered nurses, social workers and outreach workers to promote healthy mothers, babies and families. Services are focused on increasing the family's access to health care and community resources, improving birth outcomes, and providing education.

**Phone:** 614-724-BABY (2229)

**Hours:** 8 a.m.-5 p.m., Monday-Friday