OUTBREAK RESPONSE
Investigates and responds to outbreaks to prevent illness and protect the community.
Phone: 614-645-6578
Hours: 8 a.m.-5 p.m., Monday-Friday

PLANNING & QUALITY IMPROVEMENT
Coordinates community health improvement planning and strategic planning for Columbus Public Health; measures customer satisfaction; guides quality improvement initiatives; and monitors performance and compliance with departmental, state and national public health standards.
Phone: 614-645-6052
Hours: 8 a.m.-5 p.m., Monday-Friday

PRIMARY ONE HEALTH
Provides primary, oral, pediatric, vision and dental health care for all ages. Call for information or an appointment.
Phone: 614-645-5900
Web: www.primaryonehealth.org

PUBLIC AFFAIRS & COMMUNICATIONS
Conducts media relations, provides health and services information to the public, coordinates public records requests and develops public health education campaigns.
Phone: 614-645-7217
Hours: 8:30 a.m.-5 p.m., Monday-Friday

RYAN WHITE PROGRAM
Links and retains people living with HIV/AIDS with care including medical and mental health care, alcohol and drug services, and housing and utility assistance. Serves Franklin, Licking, Delaware, Morrow, Union, Madison, Pickaway and Fairfield counties.
Phone: 614-645-CARE (2273)
Hours: 8 a.m.-4:30 p.m., Monday-Friday

SAFE COMMUNITIES
Promotes traffic safety through a community coalition by focusing on seat belt use, drinking and driving, speeding, pedestrian and bicycle safety, teen driving, older adult driving and motorcycle safety.
Phone: 614-645-1667
Hours: 8 a.m.-4:30 p.m., Monday-Friday

SEXUAL HEALTH
Provides education, confidential diagnosis and treatment for sexually transmitted infections (STIs) including HIV/AIDS, and screening and referrals to community resources to anyone age 13 years old and up (parental consent not required). No appointment needed. Patients seen on a first-come, first-served basis.
Phone: 614-645-7772
Hours: 8 a.m.-2:30 p.m., Monday 10 a.m.-6:15 p.m., Tuesday 8 a.m.-11:15 a.m., Wednesday 8 a.m.-4:30 p.m., Thursday/Friday Clinic may stop taking patients early if it becomes full. Other HIV testing sites are held in the community. Hours vary. Call for locations and times.

SMOKE-FREE INDOOR AIR
Provides complaint investigation and enforcement under the Smoke-Free Indoor Air Law.
Phone: 866-559-OHIO (complaint reporting)
614-645-7005 (general program information)
Hours: 7:45 a.m.-4:45 p.m., Monday/Tuesday/Thursday/Friday 10 a.m.-4:45 p.m., Wednesday

STRATEGIC NURSING TEAM (SNT)
Provides glucose and blood pressure screenings at community sites, monitors performance and compliance with state and national public health standards.
Phone: 614-645-6734
Hours: 8 a.m.-4:30 p.m., Monday-Friday

TAX TIME HEALTH CLINIC
Offers free clinic services at local libraries for residents that meet federal income guidelines.
Phone: 614-645-6732
Hours: 8 a.m.-4:30 p.m. Monday & Thursday 1:30-4:30 p.m., Wednesday

TOBACCO 21
Licenses, evaluates and inspects Retail Tobacco Sales facilities, as well as Temporary Retail Tobacco Sales facilities and Tobacco Sample Distribution, to comply with Columbus City Code and Columbus City Health Code regulations.
Phone: 614-645-7005
Hours: 7:45 a.m.-4:45 p.m., Monday/Tuesday/Thursday/Friday 10 a.m.-4:15 p.m., Wednesday

TUBERCULOSIS PROGRAM
Provides screening, treatment, case management, education and guidance for Columbus and Franklin County residents with active TB; identifies and evaluates contacts of persons with active TB; and evaluates the need to treat new immigrant and refugee arrivals. Also provides community and medical provider consultation and education services.
Phone: 614-645-2199 (schedule an appointment)
614-645-8233 (report active or suspected case of TB)
614-3329 (community or provider information or education)
Hours: 8 a.m.-2:30 p.m., Monday 10 a.m.-6:15 p.m., Tuesday 8 a.m.-11:15 a.m., Wednesday 8 a.m.-4:15 p.m., Thursday/Friday

VECTORS CONTROL
Monitors and controls mosquitoes and rodents to prevent diseases, inspects private swimming pools to prevent mosquito breeding, and consults on insect control.
Phone: 614-645-311 (24-hour hotline) or 614-645-7005
Hours: 7:45 a.m.-4:45 p.m., Monday/Tuesday/Thursday/Friday 10 a.m.-4:45 p.m., Wednesday

VIOLENT CRIME REVIEW GROUP
Works with other City agencies to provide rapid response to violent crimes, evaluate homicides and provide interventions to reduce the impact and rate of homicides in the community as part of Mayor Ginther’s Comprehensive Neighborhood Safety Strategy.
Phone: 614-645-6189
Hours: 8 a.m.-5 p.m., Monday-Friday

WATER PROTECTION
Licenses and inspects public swimming pools, spas, spray parks, private water wells, household and semi-public (small commercial) sewage systems and solid waste facilities to comply with Ohio regulations. Also offers pool operator training.
Phone: 614-645-7005
Hours: 7:45 a.m.-4:45 p.m., Monday/Tuesday/Thursday/Friday 10 a.m.-4:15 p.m., Wednesday

WIC (Women, Infants & Children Program)
Provides supplemental food, breastfeeding support and nutrition education for pregnant, breastfeeding and postpartum women, infants and children up to age 5. Call for appointment.
Phone: 614-645-7280
Hours: 7:30 a.m.-5 p.m., Monday/Wednesday/Thursday (closed 12/25/21)
9 a.m.-7 p.m., Tuesday (closed 2-3 p.m.)
7:30-11:30 a.m., Friday

WOMEN’S HEALTH & WELLNESS CENTER
Provides confidential reproductive health care for women, their partners and teens; testing, treatment and prevention education for sexually transmitted infections; well women annual exams and cancer screening; contraceptive services including long-acting methods (implant and IUD); reproductive life planning; pregnancy testing; and tobacco cessation. Appointment and walk-in visits. Accepts insurance and fees based on income.
Phone: 614-645-1850

YOUTH WELLNESS INITIATIVE
Promotes adolescent wellness through STI and HIV screening and in-school and community education on sexual and reproductive health.
Phone: 614-645-7368
Hours: 8 a.m.-5 p.m., Monday-Friday

Language Interpretation Services are available with all health services. See Health Department staff for assistance.

240 Parsons Ave., Columbus
Phone: 614-645-3107
Fax: 614-645-7633
E-mail: health@columbus.gov
City Services: 614-645-3108
www.publichealth.columbus.gov

www.publichealth.columbus.gov
ACCESS TO CARE
In-person assistance with health insurance enrollments for Medicaid and the Healthy Returns Marketplace.
Phone: 614-645-1244
Hours: 8 a.m.-5 p.m., Monday-Friday

ALCOHOL & DRUG SERVICES
Provides prevention services for youth and adults and gender-specific comprehensive outpatient treatment services, including Medication Assisted Treatment (MAT) for adults. Walk-in assessments conducted Mondays, Wednesdays and Thursdays. Service times vary by program. Call for program details.
Phone: Treatment Services: 614-645-5639
Prevention Services: 614-724-2024
Harm Reduction Services: 614-645-2750
Hours: 8 a.m.-6:30 p.m., Monday-Thursday
8 a.m.-5 p.m., Friday

ANIMAL BITES, DANGEROUS ANIMALS & RABIES CONTROL
Reports animal bites or rabies activity, issues farm animal permits, provides information on animals and public health, and holds rabies vaccine clinics.
Phone: 614-645-6154
Hours: 7:45 a.m.-4:45 p.m., Monday/Tuesday/Thursday/Friday
10 a.m.-4:45 p.m., Wednesday

BABY & ME TOBACCO FREE
Provides individualized smoking cessation services to pregnant mothers. Education, support and free diapers available during and after pregnancy. Enrollment and sessions are by appointment.
Phone: 614-645-2355
Hours: 8 a.m.-4:30 p.m., Monday-Friday

BIRTH & DEATH CERTIFICATES (Vital Statistics)
Provides certified copies of Franklin County birth and death certificates; $25 fee. Info at www.publichealth.columbus.gov.
Phone: 614-645-6736 or 614-645-7089
Hours: 8 a.m.-5 p.m., Monday-Friday

COMMUNITY RIGHT-TO-KNOW HOTLINE
Monitors and provides information on chemicals used or stored within Columbus/Franklin County.
Phone: 614-645-6275
Hours: 7:45 a.m.-4:45 p.m., Monday-Friday

CREATING HEALTHY COMMUNITIES
Works with community partners to prevent chronic disease by promoting and supporting physical activity, nutrition/food access and tobacco prevention.
Phone: 614-645-3173
Hours: 8 a.m.-5 p.m., Monday-Friday

DENTAL CLINIC
Offers basic dental services including exams, x-rays, cleanings, fillings, extractions (pulling teeth), root canal and denture repairs. Walk-in emergencies (hours vary).
Phone: 614-645-7487
Hours: 8 a.m.-4 p.m., Monday-Friday (closed daily noon-1 p.m.)

DEPARTMENT OF EPIDEMIOLOGY
Collects, analyzes and interprets data for community health assessment and program planning and evaluation; conducts surveillance; and prepares for and responds to public health threats.
Phone: 614-645-6252
Hours: 8 a.m.-5 p.m., Monday-Friday

FOOD PROTECTION & LICENSING
Licenses and inspects food service operations and retail food businesses, and offers workshops for food workers.
Phone: 614-645-7005
Hours: 7:45 a.m.-4:45 p.m., Monday/Tuesday/Thursday/Friday
10 a.m.-4:45 p.m., Wednesday

FOODBORNE ILLNESS REPORTING
Investigates foodborne illness complaints from the public.
Phone: 614-645-1791
Hours: 7:45 a.m.-4:45 p.m., Monday-Friday

GROWING HEALTHY KIDS
Works with Columbus-area child care centers and other community centers by improving food and physical activity for children ages 0-5 years.
Phone: 614-645-1244
Hours: 8 a.m.-5 p.m., Monday-Friday

HEALTHY HOMEs
Provides home safety assessments and resources for homeowners.
Phone: 614-645-3538
Hours: 8 a.m.-5 p.m., Monday-Friday

HEALTHCARE PROVIDER SERVICES
Promotes active living and creating places where people can be active in everyday life, including walking maps, city planning and safety initiatives.
Phone: 614-724-7000
Hours: 7:45 a.m.-4:45 p.m., Monday/Tuesday/Thursday/Friday
10 a.m.-4:45 p.m., Wednesday

HEALTHY SCHOOLS
Inspects public and private schools to protect the health and safety of children by preventing hazards.
Phone: 614-645-7005
Hours: 7:45 a.m.-4:45 p.m., Monday/Tuesday/Thursday/Friday
10 a.m.-4:45 p.m., Wednesday

HEPATITIS C - LINKAGE TO CARE
Follows up on positive Hepatitis C testing results and connects individuals to further testing, education, health care, transportation, insurance and other support services.
Phone: 614-645-7487 (for program information)
Phone: 614-645-5250 (Social Work Help Line)
Hours: 8 a.m.-4:30 p.m., Monday-Friday

HUMAN RESOURCES
Provides position recruiting, labor relations and human resources management.
Phone: 614-645-6238
Hours: 7 a.m.-4:30 p.m., Monday-Friday
Civil Service Job Line: 614-645-7688 (24-hour, Mon-Fri)

INFANT SAFE SLEEP
Conducts infant safe sleep education and services to reduce sleep-related infant deaths.
Phone: 614-645-1791 (for program information)
Phone: 614-645-3111 (for a portable crib; while supplies last)
Hours: 7:30 a.m.-4 p.m., Monday-Friday

INFECTIOUS DISEASE INVESTIGATION
Investigates reported cases of communicable disease, monitors disease in the community, and prevents the spread of disease.
Phone: 614-645-1474 or 645-7417 (emergency on-call)
Hours: 8 a.m.-5 p.m., Monday-Friday

INFECTIOUS DISEASE REPORTING SYSTEM
Makes reporting communicable disease to the local health department easy and efficient. Designed for health care practitioners and laboratories only.
Phone: 614-525-8888 (24-hour)
Web: www.idrsinfo.org
Fax: 614-525-8890

MATERNAL-CHILD HOME VISITING
Offers home visits to families of infants and children. Services are provided by pre-approved registered nurses, family health advisors and nursing assistants.
Phone: 614-645-7489
Hours: 8 a.m.-5 p.m., Monday-Friday
Web: www.healthykids.com

MINORITY HEALTH
Provides leadership for the health needs of racial and ethnic minorities and LGBTQ communities through education and outreach, and works with communities on various health issues.
Phone: 614-645-1542
Hours: 8 a.m.-5 p.m., Monday-Friday

NEIGHBORHOOD HEALTH AMBASSADORS
Trained volunteers who inform neighbors at community meetings about public health issues and share CPH vetted resources that address public health topics of concern. Call for more information or to learn how you can become a Neighborhood Health Ambassador.
Phone: 614-645-1542
Hours: 8 a.m.-5 p.m., Monday-Friday

NEIGHBORHOOD SOCIAL WORK
Links resources to community resources, health education, and screenings at Neighborhood Pride Centers and other community locations.
Phone: 614-645-8807 (Social Work Help Line)
Hours: 8 a.m.-4 p.m., Monday-Friday

ACCESS TO CARE - Children’s services
Provides position recruiting, labor relations and human resources management.
Phone: 614-645-6238
Hours: 7 a.m.-4:30 p.m., Monday-Friday

ACCESS TO CARE - Women’s services
Provides position recruiting, labor relations and human resources management.
Phone: 614-645-6238
Hours: 7 a.m.-4:30 p.m., Monday-Friday

ACCESS TO CARE - Adult services
Provides position recruiting, labor relations and human resources management.
Phone: 614-645-6238
Hours: 7 a.m.-4:30 p.m., Monday-Friday

ACCESS TO CARE - Administrative services
Provides position recruiting, labor relations and human resources management.
Phone: 614-645-6238
Hours: 7 a.m.-4:30 p.m., Monday-Friday

ACCESS TO CARE - Clinic/counseling services
Provides position recruiting, labor relations and human resources management.
Phone: 614-645-6238
Hours: 7 a.m.-4:30 p.m., Monday-Friday

ACCESS TO CARE - Licensing/insurance services
Provides position recruiting, labor relations and human resources management.
Phone: 614-645-6238
Hours: 7 a.m.-4:30 p.m., Monday-Friday