

Columbus Police Division Directive	EFFECTIVE	NUMBER
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Officer/Firefighter in Trouble Call		



I. Introduction

Sworn law enforcement personnel and on-duty firefighters may find themselves in serious and/or deadly situations in which they need immediate assistance. They can request assistance via a verbal radio transmission and/or by pressing the emergency button on their radio.

II. Policy

- A. Sworn personnel, particularly those on the precinct or in the immediate vicinity, shall respond immediately to an Officer/Firefighter in Trouble Call (O/FTC) unless other exigent circumstances prevent a response.
- B. Officers shall respond to an O/FTC following the policies and procedures of the Emergency Vehicle Operations (EVO) directive.

III. Procedures

A. Dispatcher

1. Broadcast the officer/firefighter's location and all pertinent information.
2. Direct the unit closest to the scene to respond using EVO, when circumstances indicate the O/FTC may be accidental or otherwise invalid.
3. Relay the information to other zones, when necessary.
4. Broadcast to cancel the O/FTC and/or EVO, when notified.

B. Officers

1. As soon as practical, advise the dispatcher that you are responding to the emergency scene, or
2. If not dispatched to the emergency, move toward the location in the event additional assistance is required.
3. Use the radio only for emergency transmissions until the O/FTC has been cleared.
4. Advise the dispatcher of the situation, as soon as practical.
5. Advise the dispatcher that EVO can be cancelled after the incident is under control.
6. Return to your assigned precinct once the scene is under control, EVO have been terminated, and your involvement is no longer necessary.

C. Supervisor

1. Monitor the situation
2. Request additional assistance, when needed.
3. Cancel the O/FTC or EVO, as appropriate.
4. Respond to the scene, if an investigation or assistance is needed.