RULE AND REGULATION NO. 03-01
Division of Water
Department of Public Utilities

SUBJECT: DIVISION GENERATED MULT-UNIT TURN-OFFS

Pursuant to the authority granted under Columbus City Codes Chapter 1101, the Director of the Department of Public Utilities hereby adopts, establishes, and publishes this rule and regulation to be effective at the earliest date allowed by law. This rule and regulation supersedes Division of Water Rule and Regulation 92-01, published January 25, 1992 in the City Bulletin of Columbus, Ohio. This rule and regulation is in addition to any established requirements that have not been superseded or rescinded by this or any previous act.

APPLICATION: For all multi-unit dwellings with billed charges in delinquent status after the effective date of this Rule and Regulation.

Tenants of multi-unit properties may not be aware the property owner has not paid the water bill and service is to be disconnected.

Concerning any turn-off for delinquency, the number of units served by the meter shall be determined. If less than two units, water service should be terminated. If there are two or more, door hangers shall be placed on at least 50% of the units serviced by the meter. If there is a resident manager’s office, a notice must also be left at that office. The information on the door hanger must indicate that service shall be terminated after four (4) workdays if the water bill has not been paid. In order to prevent turn off, payment must be received by the Division of Water the workday before the turn off day.

APPROVED: John R. Doutt, P.E., Director
Department of Public Utilities

Jeffrey A. Hubbard, P.E.
Administrator
Division of Water

Date
2/28/03

Date
2/25/03

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