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Training Conference

March 12-14, 2019

Gatlinburg, Tennessee

Course Name	Semina ID #	r Start	End	Fee
Search Warrant Major Case Investigation	16013	Mar 12	Mar 13	\$325
Homicide and Questioned Death Scene	16011	Mar 12	Mar 14	\$350
Officer Involved Shooting-3 Day	16009	Mar 12	Mar 14	\$350
First Line Supervision: Leadership and Management Skills	16010	Mar 12	Mar 14	\$350
Practical Kinesic Interview, Phase I	16012	Mar 12	Mar 14	\$350



Online: www.patc.com

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Phone: 1-800-365-0119 Fax: 317-821-5096 Email: questions@patc.com

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Ohio March 25 & 26, 2019•Columbus,

Virginia University.



National Criminal Justice Public Safety Continuing Education



Sponsored By: **Columbus Police Department** Columbus. Ohio

Training Seminar

Pre-Employment Background Investigation: Perspectives

on the Process

Instructor: **Ed Preston**

Chief Ed Preston is a United States Marine Corps and was deployed as part Operations Desert Shield and Desert Storm. Upon leaving active duty, he began his civilian law enforcement career with the New Bern Police Department (NC), rising through the ranks to become the Deputy Chief of Police after serving is the Officer in Charge of the New Bern Police Department Narcotics Unit, Patrol Shift Supervisor, Operations Division Commander, and Commander of the Office of Professional Standards. He developed the New Bern Police Department Special Response Team and has Commanded Officers in hurricane relief operations in Eastern North Carolina. In March of 2011, he retired from the New Bern Police when he was appointed Chief of Police for the Morgantown Police Department.

Ed has attended Craven Community College, Liberty University and earned a Bachelor of Criminal Justice Administration Degree from Mount Olive College before being awarded his Juris Doctorate from Concord Law School. He is currently an adjunct professor for Salem International University and is guest lecturer at West

He is the Law Enforcement Committee Co-Chairman of the U.S. Attorney's Office Anti -Addiction Action Plan for North Central WV and is a member of the Appalachian High Intensity Drug Trafficking Area (HIDTA) oversight board for West Virginia, Virginia, Tennessee and Kentucky. He was the former Vice President of the Eastern Carolina Law Enforcement Executives Association and past President of the Mountaineer Civitan Club. He is currently a member of the WV Chief's of Police Association, International Chief's of Police Association and the Police Executive Research Forum. In 2018 he was a signatory member of the John's Hopkins University Research

Project "Ten Standards of Care: Policing and the Opioid Crisis" and is the co-author of "West Virginia Crimes" published by Blue-360 media.

> March 25 & 26, 2019 Columbus. Ohio Register Online At: www.patc.com

Pre-Employment Background Investigation: Perspectives on the Process

Course Objectives:

Pre-Employment Background Investigations used for the Chief Executive Officer of a Law Enforcement Agency (or any company for that matter) to make the choice to gamble on hiring a particular individual. The more critical, sensitive in nature, or the more autonomously the employee will be expected to work, the more the need for a complete, accurate and in depth background investigation to be.

During this period of instruction you will be presented with a variety of information. This course is not designed to teach you step by step how to do background investigations, nor is this course designed to dictate the policy of any agency. Quite the contrary, this course is designed as a means in assisting you and your agencies develop a comprehensive policy and procedure as it relates to pre-employment background investigations, present you the student with various scenarios, events, circumstances and through this presentation you will develop a rough checklist to return to your agency and begin working out what works best for you.

As I begin every class I wish to pass on to you these words for the classroom "If the Student failed to learn, the Teacher failed to Teach".

The goals of this course of instruction will be:

- Importance of the Pre-Employment Background Investigation •
- What may or may not be asked during an investigation •
- Federal laws relating to employment of the handicapped
- Various resources that may be used during the course of an investigation
- Pre-Employment interview techniques ٠
- Various tests that can be used in background investigations

Seminar Agenda **Pre-Employment Background Investigation:** Perspectives on the Process

March 25 & 26, 2019 • Columbus, Ohio

Monday, March 25, 2019		***F
8:00 a.m. – 8:30 a.m.	Registration	Upon receiving your Checks, Clai
8:30 a.m. – 10:30 a.m.	Introduction	80
	Objectives	Seminar Title: Instructor:
	Overview g	Seminar Location
10:30 a.m. – 12:00 p.m.	Pre-Employment Issues Pre-Employment Issues Double Contemporation of the pattern	When: Registration Time
12:00 p.m. – 1:00 p.m.	Lunch (On Your Own)	Hotel Reservation
1:00 p.m. – 2:00 p.m.	_	Registration Fee:
2:00 p.m. – 5:00 p.m.	Federal Laws / Legal Issues	Names of Atten
Tuesday, March 26, 2019		2
8:00 a.m. – 12:00 p.m.	Investigative Resources	4
12:00 p.m. – 1:00 p.m.	Lunch (On You Own)	Agency Invoice To Attn
1:00 p.m. – 3:00 p.m.	Investigative Techniques	Address City
3:00 p.m. – 4:30 p.m.	Process Testing	Email
4:30 p.m. – 5:00 p.m.	Evaluations and Certificate Presentation	Phone Fax

1. Register Online at www.patc.com — Yellow link in upper left corner 2. Fax Form to Public Agency Training Council FAX: 1-317-821-5096

3. Mail Form

*NEW

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Seminar Title:
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Seminar Locatio
When:
Registration Tim
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3 Ways to Register for a Seminar!

to	

Public Agency Training Council 5235 Decatur Blvd Indianapolis, Indiana 46241

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ir registration we will send an invoice to the department or agency

aim Forms, Purchase Orders should be made payable to:

Public Agency Training Council

If you have any questions please call 317-821-5085 (Indianapolis) 00-365-0119 (Outside Indianapolis)

> Pre-Employment Background Investigation

Ed Preston

Columbus, Ohio Division of Police on: Training Academy 1000 North Hague Avenue Columbus, Ohio 43204-2121

March 25 & 26, 2019

- ne: 8:00 A.M. (March 25, 2019)
- ons: Comfort Suites Columbus Airport 1521 North Cassady Avenue Columbus, Ohio 43219 1-614-532-1570 \$87.00 Single or Double (plus tax)

*NEW

V/SA®

Note: To receive special room rates, please identify yourself with Columbus **Police Training**

Seminar ID

#16134

\$325.00 Includes Pre-Employment Background Investigation: Perspectives on the Process Course Material, Coffee Breaks, and Certificate of Completion. e:

ndees 1. __

(Must Be Completed)

State ____ Zip ____

Training Conference

March 12-14, 2019

Gatlinburg, Tennessee

Course Name	Seminar ID #	Start	End	Fee
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questions@patc.co Phone: 1-800-365-0119 Fax: 317-821-5096 Email: questions@patc.cc

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Ohio April 2 & 3, 2019•Columbus,

Virginia. stations.



National Criminal Justice Public Safety Continuing Education



Sponsored By: **Columbus Police Department** Columbus, Ohio

Training Seminar Practical Public Information New and **Established PIOs**

Instructor: **Miriam Dickler**

Miriam Dickler is the former Director of Communications for the City of Charlottesville.

In her six years with Charlottesville, she served as primary city spokesperson, led a staff of four and an office responsible for media relations, public relations, community engagement, web and social media content and the City's three PEG television

The Charlottesville Director of Communications is also the Lead Public Information Officer (PIO) for Emergency Management, the City's Freedom of Information Act (FOIA) Officer and a senior advisor to the City Manager.

Prior to working for Charlottesville, Ms. Dickler served in a similar role as the first fulltime Public Information Officer for the City of Harrisonburg, Virginia, building that city's communications operation from the ground up.

Over the course of her career in local government, she was the primary communications official for multiple events that attracted widespread national attention and responsible for directing teams of local and regional communications professionals through those events and their aftermaths.

In early 2018, Ms. Dickler stepped away from local government communications to explore new opportunities. She is currently working with James Madison University in Harrisonburg to design a local and state government continuing education curriculum. She also consults independently for individuals and organizations.

Ms. Dickler is proud to have been called "one of the best PR professionals" and "a dedicated communications miracle worker" by her colleagues. She lives in Charlottesville with her husband.

> April 2 & 3, 2019 Columbus. Ohio Register On-Line At: www.patc.com

Practical Public Information New and **Established PIOs**

Course Overview:

In the ever changing landscape of media and public information, having a confident, competent Public Information Officer on your team is vital to your organization's success.

This course will familiarize participants with basic public information tools and techniques. The course is appropriate for new and established PIOs. They will learn about the keys to writing successful press releases, communicating through traditional and social media and basic insights into effective crisis communications. Attention will be paid to interview skills and writing for the general public. There will be opportunities to practice using the skills taught in the course as well as to bring guestions about issues within departments.

At the end of this course, participants will have the skills and knowledge to:

- Draft press releases
- Write meaningful public service announcements
- Conduct a simple press conference
- Confidently handle media interactions
- Understand the uses for a diverse range of communications tools
- Be prepared for crisis, including the practical application of skills taught in NIMS training

Seminar Agenda **Practical Public Information New and Established PIOS** April 2 & 3, 2019 · Columbus, Ohio Tuesday, April 2, 2019

9		
 Basic media knowledge Types of media Ways we interact with media ADA considerations Embargos Writing for the media and public Key Knowledge 		*NEW ***Pre-p Upon receiving your regis Checks, Claim Fo P
Lunch (On Your Own) Practical Writing Exercises • Press release • PSA Review of exercise/discussion of real world issues Interviews and in-person media relations Practical Exercise (Mock interviews)		اf 3 800-3 Seminar Title:
		Instructor:
2019		Seminar Location:
Press Conferences, when and how • Practical Considerations • To stream or not to stream • Managing the room Information Management • Archives	Ig Dotted Line	When: Registration Time:
 Public access to documents, websites etc. Monitoring media FOIA considerations Knowing state records law When to invoke FOIA restrictions Compliance and record retention Privacy concerns Crime/Fire victims 	Cut Alor	Hotel Reservations: Registration Fee:
 Suspects Officers/Firefighters Lunch (On Your Own) Crisis Using ICS/NIMS/JIS/JIC structure Where the PIO fits in crisis management Building a JIC 		Names of Attended 2. 3.
 Preparation for crisis Sudden emergency Anticipated event Maintaining the tools to be able to deploy when needed 	d	4 Agency
PIOs and Emergency Managers		Invoice To Attn: _
Staying in contact		Address
Key EM PIO duties	ous	City
 Emergency communication tools 		Email
Accuracy of messageWho should be spokesperson		Phone
Contingency and redundancy Certificate Presentation		Fax
	Registration Introductions Basic media knowledge • Types of media • Ways we interact with media • ADA considerations • Embargos Writing for the media and public • Key Knowledge • Products Lunch (On Your Own) Practical Writing Exercises • Press release • Press release • PSA Review of exercise/discussion of real world issues Interviews and in-person media relations Practical Exercise (Mock interviews) 2019 Review day one Press Conferences, when and how • Practical Considerations • To stream or not to stream • Managing the room Information Management • Archives • Public access to documents, websites etc. • Monitoring media FOIA considerations • Knowing state records law • When to invoke FOIA restrictions • Compliance and record retention Privacy concerns • Crime/Fire victims • Suspects • Officers/Firefighters Lunch (On Your Own) Crisis Using ICS/NIMS/JIS/JIC structure • Where the PIO fits in crisis management • Building a JIC • Go kits Preparation for crisis • Sudden emergency • Anticipated event • Maintaining the tools to be able to deploy when needee • PIO team meetings PIOs and Emergency Managers • Exerting your position • Staying in contact • You are the expert in this area, you need to drive the bt • Key EM PIO duties Expanded constituencies • Expanded constituencies • Emergency communication tools Additional Crisis Considerations • Accuracy of message • Who should be spokesperson	Registration Introductions Basic media knowledge Types of media Ways we interact with media ADA considerations Embargos Writing for the media and public • Key Knowledge Products Lunch (On Your Own) Practical Writing Exercises • Press release • PSA Review of exercise/discussion of real world issues Interviews and in-person media relations Practical Exercise (Mock interviews)

3 Ways to Register for a Seminar!

1. On-line Registration at www.patc.com — Yellow/Blue link in corner

2. Fax Form to Public Agency Training Council FAX: 1-317-821-5096

3. Mail Form to

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Federal ID# 47-4078912

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If you have any questions please call 317-821-5085 (Indianapolis) 800-365-0119 (Outside Indianapolis)

> **Practical Public Information New** and Established PIOs

Miriam Dickler

ation: Columbus, Ohio Division of Police Training Academy 1000 North Hague Avenue Columbus, Ohio 43204-2121

April 2 & 3, 2019

- Time: 8:00 A.M. (April 2, 2019)
- ations: Comfort Suites Columbus Airport 1521 North Cassady Avenue Columbus, Ohio 43219 1-614-532-1570 \$87.00 Single or Double (plus tax)

Note: Identify with the Columbus Police Training to receive discounted room rates

#16131

Fee: \$325.00 Includes Practical Public Information New & Established PIOs Course Material. Coffee Breaks. and Certificate of Completion.

ttendees 1.

(Must Be Completed)

__ State___ Zip____



Public Agency Training Council **Field Training Officer Certification**

A professional training, education, and certification program offered by Public Agency Training Council (PATC). Successful completion of certification requirements will designate the attendee as a certified Field Training Officer through Public Agency Training Council.

Mission:

To provide public safety practitioners who specialize in on-the-job training the opportunity to gain recognition for their education and professional dedication to the field training concept. Field training develops new employees into professional and ethical members of the organization. Agencies lacking a properly functioning field training program agencies are open to discredit and liability. A properly organized, supervised, and functioning field training program is critical to the development of an agency.

Purpose:

- To provide public safety agencies with a training and education program that will enhance the performance of field training.
- To encourage and facilitate continued education and learning in the essential agency function.
- To assist agencies in placing the proper emphasis on post-academy and on-the-job assessment tools.
- To provide Field Training Officers with the skills necessary to adequately train new employees.

Certification Validity:

Certification will be valid for two years. The successful candidate will receive special recognition for this achievement.

What you will receive upon completion:

- A certificate declaring status as a Certified Field Training Officer
- Three month free trial membership to Agency360 Field Training Software

Testing Requirement:

Certification will require each candidate to attend PATC "How to be an Effective Field Training Officer" course and successfully pass the associated written and practical tests.

Re-Certification:

Graduates of the certification program who desire to maintain current status as a certified Field Training Officer you will be required to attend one PATC Field Training Officer related training program during the 2-year validity period. Courses include:

- Advanced Field Training Officer Course
- Leadership for the FTO
- FTO Refresher
- Supervising and Managing the FTO Program

Submit three completed Daily Observation Reports with all accompanying paperwork. (with identifying information redacted)

Public Agency Training Council 5235 Decatur Blvd Indianapolis, Indiana 46241

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8, 9, 10, 11 & 12, 2019 • Columbus, Ohio April



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National Criminal Justice Public Safety Continuing Education







Sponsored By: **Columbus Police Department** Columbus, Ohio

Training Seminar How to Be An **Effective Field Training Officer** Certification

Instructor: **Steven Kellams**

Steven Kellams is a Captain and field training expert for the Bloomington Police Department. Captain Kellams attended Indiana University from 1987 to 1991. In 1989 he graduated from the Indiana University Police Academy. In 1991 he was hired by the Bloomington Police Department and was assigned to night shift. During that time he has been a breath-test operator, bike patrol officer, field training officer, senior field training officer, and field training manager. He has also served the department as Civil Disturbance Unit Commander and Special Investigations Unit Commander. He is currently assigned as the Detective Division Commander. In 2000 Captain Kellams was instrumental in redesigning the field training program for the Bloomington Police Department and has taught that program to hundreds of departments throughout Indiana and the United States. He has also instructed on field training issues at the pational level when he presented courses at the 2002

field training issues at the national level when he presented courses at the 2002, 2009, 2010, and 2011 National Association of Field Training Officers conference in Ann Arbor, Michigan; Madison, Wisconsin; Denver, Colorado; and Phoenix, Arizona. In 2000 Captain Kellams was elected state director for the Indiana Chapter of the National Association of Field Training Officers. In 2005 he was elected to the Executive Board of the National Association of Field Training Officers and in 2008 he was the National President of NAFTO.

In 2005 Captain Kellams was named Monroe County Officer of the Year for his work with the Bloomington Police Departments Field Training Program.

Captain Kellams is a certified Indiana Law Enforcement Academy training instructor and teaches courses in Standardized Field Sobriety Tests, domestic violence, officer safety, firearms, civil disturbance, and field training.

April 8, 9, 10, 11 & 12, 2019 Columbus, Ohio Register online at: www.patc.com

How to Be An Effective **Field Training Officer Certification**

Course Objectives:

This course is designed to provide knowledge and training to develop Field Training Officers' skills. Each new FTO will be presented with ideas and techniques to assist them in becoming more professional and confident in the application of their skills. This course is based on a modified "San Jose" program. Upon completion the FTO will be able to:

- Discuss the "San Jose" and Other Program Models
- Identify Demands on FTOs as Instructors •
- List Five of the Errors in Rating
- Understand the Basics of Adult Learning Theory
- Identify Liability Issues
- Understand Performance Evaluations
- Instruct from Training Briefs
- Understand the Rating Scale and Reference Numbers
- Complete the Daily Observation Report
- Develop a Scenario and Additional Training Plans
- Understand the Purpose of Program Management and Control

Seminar Agenda How to Be An Effective **Field Training Officer Certification**

April 8, 9, 10, 11 & 12, 2019 • Columbus, Ohio

-	·		
Monday, April 8, 2019			*
8:00a.m 8:30a.m.	Registration and Sign-In		*
8:30a.m 9:00a.m.	Introduction		Upon receiving y
9:00a.m 10:00a.m.	History of FTO		Checks,
10:00 a.m.—12:00 p.m.	FTO Program		
12:00p.m.– 1:00p.m.	Lunch (On Your Own)		
1:00p.m.– 3:00p.m.	Roles of the FTO		
3:00p.m.— 4:00p.m.	Methods of Instruction		Seminar Title:
Tuesday, April 9, 2019			Instructor:
8:00a.m.– 10:00a.m.	Principles of Learning	θ	Seminar Loca
10:00a.m.—12:00p.m.	Creating the Learning Environment	l Lin	
12:00p.m.– 1:00p.m.	Lunch (On Your Own)	otted	When:
1:00p.m.– 4:00p.m.	Ethics for the FTO	g Dc	Registration T
		Cut Along Dotted Line	Hotel Reserva
Wednesday, April 10, 2019		cut ,	
8:00a.m.– 12:00p.m.	Officer Safety for the FTO	·	
12:00p.m.– 1:00p.m.	Lunch (On Your Own)		Registration F
1:00p.m.– 2:00p.m.	FTO Overrides		
2:00p.m.– 4:00p.m.	Additional Training		Names of Att
Thursday, April 11, 2019			2
8:00a.m.– 11:00a.m.	Evaluations		3
11:00a.m 12:00p.m.	Using the DOR		4
12:00p.m.– 1:00p.m.	Lunch (On Your Own)		Agency
1:00p.m.– 3:00p.m.	Using the DOR (Cont.)		
3:00p.m.– 4:00p.m.	Legal Issues		Invoice To A
Friday April 12 2010			Address
Friday, April 12, 2019	Drastical Evencies 4		City
8:00a.m 9:00a.m.	Practical Exercise 1		Email
9:00a.m 10:00a.m.	Practical Exercise 2		Phone
10:00 a.m.—11:00 a.m.	Written Test		
11:00a.m.– 12:00p.m.	Certificate Presentation		Fax

- 3. Mail Form to

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Registration	Fee

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your registration we will send an invoice to the department or agency

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Public Agency Training Council

If you have any questions please call 317-821-5085 (Indianapolis) 800-365-0119 (Outside Indianapolis)

> How to Be An Effective FTO Certification

Steven Kellams

ation: Columbus, Ohio Division of Police Training Academy 1000 North Hague Avenue Columbus, Ohio 43204-2121

April 8, 9, 10, 11 & 12, 2019

- **Time:** 8:00 A.M. (April 8, 2019)
- ations: Comfort Suites Columbus Airport 1521 North Cassady Avenue Columbus, Ohio 43219 1-614-532-1570 \$87.00 Single or Double (plus tax)

\$495.00 Includes How to Be An Effective FTO Course Material, Coffee Breaks, and Certificate of Course Completion.

ttendees 1. _

(Must Be Completed)

State ____ Zip ____

Note: To receive discount room rates, identify yourself with Columbus Police Training



Seminar ID

#16126

*NEW

STANDARD STANDARD POSTAGE & FEES PAID INDIANAPOLIS, IN PERMIT NO. 1547

Highlights:

Understanding how EI is needed now more than ever for the law enforcement profession in dealing with emotional and social functioning, performance and well-being.

Understanding the economic value of intangibles.

Taking the Emotional Quotient Inventory.

Understanding the function and importance of Self-Perception like self-regard, emotional self-awareness, and selfactualization.

Understanding the function and importance of Interpersonal competencies like empathy, social responsibility, and interpersonal relationships.

Understanding the function and importance of Stress Management competencies like stress tolerance, flexibility and optimism.

Understanding the function and importance of Decision Making competencies like reality testing, impulse control and problem solving.

Understanding the function and importance of Self-Expression competencies like emotional expression, assertiveness and independence.

Measuring Emotional Intelligence in Law Enforcement Officers and developing star performer profiles.



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April 23 & 24, 2019 • Columbus, Ohio

National Criminal Justice Public Safety Continuing Education







Sponsored By: **Columbus Police Department** Columbus. Ohio

Training Seminar Leadership Through **Understanding Emotional Intelligence and Human Behavior**

Instructor:

Timothy Turner, Ed.D., MCJ, FBI (Retired) Dr. Turner retired as a Supervisory Special Agent (SSA) after serving 22 years with the FBI. Dr. Turner's last assignment was as a Program Manager for the Leadership Development Institute

of the FBI Academy, at Quantico, Virginia. Dr. Turner served as Adjunct Professor at Columbia Southern University as well as an Adjunct Professor for the University of Virginia and instructed at the National Academy and the University of Virginia Northern Center. After retiring from the FBI Dr. Turner worked with Homeland Security at the Law Enforcement Leadership Institute located at the FLETC were he provided instruction to supervisors from Federal Agencies as well as to the International Law

Dr. Turner is the CEO for Inspirational Leadership, a leadership and personal development company working with public sector agencies and private enterprises developing multidisciplinary projects and training. This work includes the U.S. State Departments Anti-Terrorism Training Programs conducting Criminal Justice training programs throughout the world. Dr. Turner recently retired as the Dean, School of Public Service and Administration at Anderson University, SC. Dr. Turner coordinated the development of the FBI's Supervisors Desk Reference Guide and has facilitated numerous presentations regarding leadership, management and emotional intelligence topics. He has been responsible for the oversight of a variety of training and oversignator.

operational programs including crises coordinator, hostage negotiator and aviation coordinator. He was a presenter at the COPS leadership roundtable, FBI Health Care Fraud Manager's Conference, International Conference on Emotional Intelligence and provided key note addresses at the International Association of Women Police 46th Annual Training Conference

and the Police Commissioners Conference Australasia and South-West Pacific Region. Prior to his assignment at FBI Headquarters, Dr. Turner was the original case agent for Major Case 98, the primary terrorism case in the United States at the time. Dr. Turner was the Case 98, the primary terrorism case in the United States at the time. Dr. Turner was the administrative case agent in the case known as the Ballad of Little River, the first use of the federal hate crime statue in the United States. Dr. Turner was operationally involved with the John Gotti and Robert Hanssen cases, Talladega Prison Riot, Los Angeles Riot, was a negotiator/pilot for the Waco Standoff and was an EAP counselor and Evidence Response Team member at the Pentagon for 9/11. Prior to entering the FBI, Dr. Turner served as a United States Army helicopter pilot in Vietnam, Naval Aviator and Commander of 1064th Maintenance Helicopter Detechment. Nebraka National Guard

Maintenance Helicopter Detachment, Nebraska National Guard. Dr. Turner earned a BS degree from Baylor University; M. Ed's. from Mississippi State University and the University of Virginia, and an MS in Criminal Justice from Columbia Southern University. He also attended the University of Nebraska, School of Law. Dr. Turner completed his Ed.D. in Leadership from the University of Virginia. His research efforts have focused on the use of emotional intelligence for succession planning and leadership

> April 23 & 24, 2019 Columbus. Ohio Register online at: www.patc.com

Leadership Through **Understanding Emotional Intelligence and Human Behavior**

Due to the nature, visibility, and impact of law enforcement services on society, the occupation is highly scrutinized regarding its tough demands on personnel and leadership to meet increasing public expectations. As a result of this complex and dynamic landscape, modern officers need more than tactical expertise and an old, autocratic style to succeed. Because of the rapid and ever-changing landscape of the profession, law enforcement officers may require more than just task competencies or technical know-how. Officers possessing a particular blend of skills, competencies, and traits are more likely to be successful. Law enforcement officers need to develop healthy relationships and manage conflict while achieving productive goals. To achieve their goals, law enforcement officers need skills to build, maintain, and strengthen alliances and partnerships, both within and outside an organization. Effective law enforcement officers need to maintain the respect and support of not only the rank and file but also the community at large, to do this they need EMOTIONAL INTELLIGENCE.

Course Objectives:

Explain the importance of developing emotional intelligence in order to create change and enhance leadership

Explain the four basic components of emotional intelligence

Explain and compare the competencies that make up emotional intelligence

Articulate the emotional intelligence competencies common to star performers in law enforcement leadership

Analyze and discuss the EQ-i reports.

Practice emotional intelligence skills development.

Participant Requirements:

Participants must be prepared to participate in interactive classroom exercises. In addition to lecture and discussion, participants are expected to record key information on the participant handout materials and take personal notes.

Throughout the program participants will be involved in individual and group activities where they apply the concepts being presented in class and share their findings by presenting their individual or group's ideas and applications to the rest of the class. Thus, all participants will derive the added benefits of learning from each other, and enhance their understanding and appreciation of each other.

Participants should also be prepared for group work in Problem-Based Learning (PBL) where they solve problems and resolve issues using a PBL methodology. With PBL, the participants select or are given "problems" (or issues) to resolve; they must discuss and/or search out the facts and information.

Seminar Agenda Leadership Through Understanding **Emotional Intelligence and Human Behavior**

April 23 & 24, 2019•Columbus, Ohio

	. . , 2013°0010111503, 01110		
Tuesday, April 23, 2019			
8:00 a.m. – 8:30 a.m.	Registration		Upon receiving Check
8:30 a.m. – 10:00 a.m.	Introduction		Seminar Titl
10:00 a.m. – 12:00 p.m.	Behavior Change		Instructor:
12:00 p.m. – 1:00 p.m.	Lunch (On Your Own)	d Line	Seminar Loc
1:00 p.m. – 3:00 p.m.	Practical Exercise; Analyzing EQ-I Reports	Cut Along Dotted Line	When: Registration
3:00 p.m. – 4:30 p.m.	Basic components of El	Cut A	Hotel Reserv
Wednesday, April 24, 20	019		Registration
8:00 a.m. – 10:00 a.m.	Competencies that make up EI		Names of <i>A</i>
10:00 a.m. – 12:00 p.m.	Star Performer Profiling		3 4.
12:00 p.m. – 1:00 p.m.	Lunch (On Your Own)		Agency _
1:00 p.m. – 3:00 p.m.	EI Skills Development		Invoice To Address _
3:00 p.m. – 4:30 p.m.	Closing		City Email
4:30 p.m.	Certification Presentation		Phone Fax

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3 Ways to Register for a Seminar!

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> Leadership Through Understanding Emotional Intelligence and Human Behavior

Timothy Turner

ocation: Columbus. Ohio Division of Police Training Academy 1000 North Hague Avenue Columbus, Ohio 43204-2121

April 23 & 24, 2019

on Time: 8:00 A.M. (April 23, 2019)

rvations: Comfort Suites Columbus Airport 1521 North Cassady Avenue Columbus, Ohio 43219 1-614-532-1570 \$87.00 Single or Double (plus tax)

\$350.00 Includes Leadership Through Understanding Emotional Intelligence and Human Behavior Course Material, Coffee Breaks, and Certificate of Completion.

Attendees 1.

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Note: To receive discount room rates, identify yourself with Columbus Police Training



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