

Linkage to Care [LINKAGE TO CARE]

DEFINITION OF SERVICE:

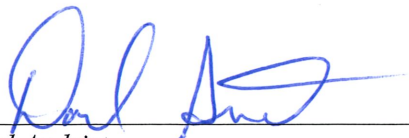
The Ryan White HIV Care Program Linkage to Care and its partners provide access to necessary health care for those living with HIV/AIDS and in need of financial assistance. The program links people to care including outpatient medical, mental health and alcohol & drug services. To be eligible for the program individuals must be: living with HIV/AIDS, have a primary residence in Franklin, Delaware, Licking, Fairfield, Pickaway, Madison, Union or Morrow counties.

1.0	<p>All preliminary HIV+ test and detectable viral loads to report in accordance with Ohio Administrative Rule (OAC) 3701-3-12 and divisions (B) and (C) of section 3701.24 of the Ohio Revised Code (ORC).</p> <p><a href="http://www.odh.ohio.gov/pdf/IDCM/hiv.pdf">http://www.odh.ohio.gov/pdf/IDCM/hiv.pdf</a></p>	<ul style="list-style-type: none"><li>• Protocol on file</li></ul>
1.1	<p>Initial follow-up is conducted by the Columbus Public Health Prevention Services Program or the Linkage to Care Program. In accordance with CPH policy, once Partner Services has been initiated, the clients are offered Linkage to Care services.</p> <p>Linkage to care staff will meet client to explain linkage to care program, options of care including; medical care options, medical case management, social service options, and complete an enrollment assessment to identify clients' needs and barriers to care. Linkage to care staff will implement an evidence-based, strength-based intervention program.</p>	<ul style="list-style-type: none"><li>• Documentation in client's record &amp; CAREWare</li><li>• Protocol on file</li></ul>
1.2	<p>Linkage to care staff will link clients to primary/infectious disease care for lab work and office visit within <u>90 days of initial contact</u>.</p> <p>Linkage to care staff will assist clients in scheduling the second primary/infectious disease care appointment to develop treatment plan. Referrals to medical care providers shall be dictated by the needs and desires of the clients. All medical providers within the clients' insurance parameters shall be presented. Linkage to Care staff shall not dictate nor persuade the client to a</p>	<ul style="list-style-type: none"><li>• Client is considered linked after 2 medical appointments and medical case management intake if needed. Documentation and Protocol on file</li></ul>

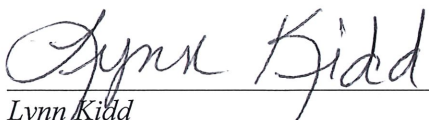
	<p>specific medical practice.</p> <p>A medical case management appointment is scheduled if needed and/or wanted to assure long-term access to care.</p> <p>Both medical appointments and enrollment into medical case management will be completed within 90 days of enrollment in the Linkage to care program.</p> <p>Linkage to care staff will also offers appointment reminders, transportation (including bus passes and gas voucher), accompany clients on health care and case management appointments, help clients understand HIV disease, treatment options, risk reduction behavior, and provide emotional support.</p> <p>Linkage to care staff will help clients overcome barriers that prevent client from accessing and refer clients to appropriate social service agencies.</p>	
2.0	<p>Early intervention services can provide HIV testing in the Columbus TGA. Staff must follow the ORC HIV Testing Guidelines: <a href="http://codes.ohio.gov/orc/3701.242">http://codes.ohio.gov/orc/3701.242</a></p>	<ul style="list-style-type: none"> <li>• Protocol on file.</li> </ul>

## SIGNATURES

I have reviewed this document and endorse it as the Early Intervention Services Service Standards for the Columbus TGA:

  
\_\_\_\_\_  
David Andrist  
Planning Council Chair

5 / 22 / 18  
Date

  
\_\_\_\_\_  
Lynn Kidd  
Planning Council Chair

5 / 22 / 18  
Date

  
\_\_\_\_\_  
Terence Theis  
Planning Council Chair

05 / 22 / 18  
Date