

# Improving Public Perception of the Police

## *Winning Back Your Community*

**February 5 - 6, 2020 • Columbus, Ohio**

Police-community relations is, by all accounts, the most critical issue facing law enforcement in America today. This training seminar presents law enforcement leaders with solutions, based on empirical research and actual practice, for **improving citizen satisfaction, citizen confidence, and citizen support** for law enforcement officers.

This training utilizes the findings from social scientific research to identify what factors influence citizen satisfaction with the police, then provides real-life case study examples to illustrate each of the solutions identified by the research. **This training is suited for law enforcement leaders of any rank who engage in directing agency operations and assist in forming departmental policies.**

**\$390 per  
Attendee**

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TODAY!**

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### **Chief Harry P. Dolan (Ret.)**

#### **CEO, Dolan Consulting Group**

Harry P. Dolan is a 32-year police veteran who served as a Chief of Police since 1987. As one of the nation's most experienced police chiefs, he brings 25 years of public safety executive experience to Dolan Consulting Group.

Chief Dolan began his law enforcement career in 1980 as a deputy sheriff in Asheville, North Carolina and served there until early 1982, when he joined the Raleigh Police Department, where he served as a patrol officer. In 1987, he was appointed Chief of Police for the N.C. Department of Human Resources Police Department, located in Black Mountain. He served as Chief of Police in Lumberton, N.C. from 1992 until 1998, when he became Chief of Police of the Grand Rapids, Michigan Police Department. He served in that capacity for nearly ten years before becoming Chief of the Raleigh Police Department in September 2007.

Chief Dolan has lectured throughout the United States and has trained thousands of public safety professionals in the fields of Leadership & Management, Communications Skills, and Community Policing. Past participants have consistently described Chief Dolan's presentations as career changing, characterized by his sense of humor and unique ability to maintain participants' interest throughout his training sessions.

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