



Department Description

The Department of Public Safety is comprised of the operations of the Support Services Division, the Divisions of Police and Fire, and the Safety Director's Office, which is responsible for the overall coordination of the department. Columbus is one of few large cities in the U.S. to earn international accreditation for both the Divisions of Police and Fire.

The **Division of Support Services** includes the License Section, Weights and Measures, and Communications. The License section regulates over 34 types of licenses through rules and regulations related to licensing and permit requirements for various types of businesses, charitable solicitations, and the use of commercial and residential alarm systems. The Weights and Measures section is responsible for the provision of equity in the marketplace by attempting to provide a level field of competition for merchants to conduct their business, and seeks to guarantee no monetary damages to buyers and sellers in commercial transactions. The Communications section oversees the installation and coordination of all forms of communications technology to support first responders in Columbus and surrounding jurisdictions.

Established in 1816, the **Columbus Division of Police** has over 1,900 officers and 400 civilian employees making it one of the top 25 largest departments in the country. The division covers 20 precincts across the greater Columbus metropolitan area, while serving over 890,000 residents. The Columbus Division of Police strives to be a trustworthy, diverse, progressive, and community-minded organization devoted to providing excellent public service. Columbus police officers are guided by the Division's Core Values – Integrity, Compassion, Accountability, Respect, and Excellence; they are committed to the highest professional standards and continuous improvement through ongoing education and training, and are dedicated to preserving the safety and well-being of our community. The division is organized into six subdivisions: Public Accountability, Patrol Operations, Special Operations, Criminal Investigations, Community Services, and Support Services.

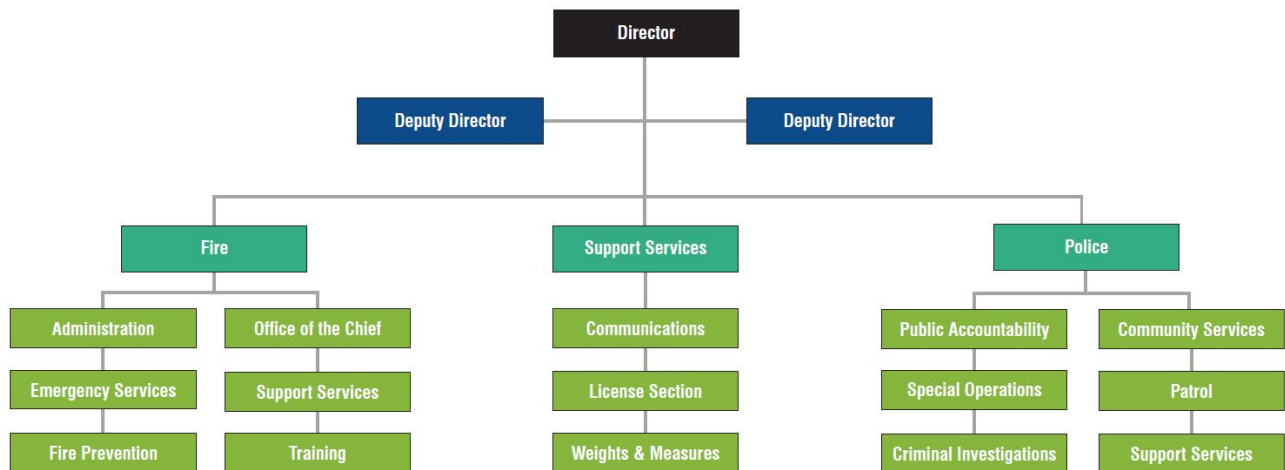
Department Mission

To build and maintain safe neighborhoods by working cooperatively with citizens to minimize injury, death, and property destruction.

Budget Summary				
Fund	2017 Actual	2018 Actual	2019 Budget	2020 Proposed
General Fund	582,452,501	610,547,154	622,529,130	647,398,397
E-911 Fund	1,629,477	2,009,117	1,508,614	1,566,227
Photo Red Light Fund	-	180,818	-	-
Department Total	\$ 584,081,978	\$ 612,737,089	\$ 624,037,744	\$ 648,964,624

The **Division of Fire's** mission is to serve and protect the community by preventing emergencies through education and inspection, minimizing injury, death, and property destruction from fire, natural disaster, and other catastrophes, and providing timely and effective emergency medical services. Working in the Fire Division are over 1,600 full-time employees spread out over five bureaus: Administration, Support Services, Emergency Services, Fire Prevention, and Training. In addition, the division employs a full-time Medical Director.

Public Safety



Strategic Priorities for 2020

Neighborhoods



Continue to incorporate 21st Century Policing Concepts and the recommendations from both the Community Safety Advisory Commission and Matrix into policy, training and practice.

Enhance neighborhood safety, community participation, and Police and Fire Divisions' responsiveness by working with other government agencies, community members, and federal, state, and local agencies to leverage additional resources.

Implement strategies for the reduction of gun violence and gang activity utilizing technology and external partnerships.

Improve transparency and accountability in law enforcement operations with the body worn camera program.

Promote safety throughout the city's neighborhoods through the free distribution of smoke detectors.

Expand the Neighborhood Safety Camera Program to include alleys and high-dumping locations.

Furnish support in patrol areas identified by the city, in partnership with the Community Crime Patrol.

Create safety synergy with other city departments by involving various internal and external stakeholders in the city's Comprehensive Neighborhood Safety Strategy.

Neighborhood Safety and Public Health



Maximize efforts to prevent crime, reduce violence, and remove illegal firearms and drugs from city streets.

Support the Columbus and Franklin County Addiction Plan with police and fire outreach to assist those impacted by opiate addiction.

Ensure national and international accreditations for both the Police and Fire Divisions, crime lab, and the heliport.

Begin construction of a replacement for Fire Station 16, and complete the design of Fire Station 36.

Serve as model safety forces with nationwide best practices in Police and Fire.

Strategic Priorities for 2020 (cont.)

Birth to Five and Education



Maintain a presence of safety personnel in the schools, in partnership with Columbus City Schools, who present public safety programs, and firefighters who provide math and reading tutoring. Participate in the Stop the Violence, Say No to Bullies, and Say Yes to Involvement programs.

Work with the public to facilitate educational activities such as the Neighborhood Safety Academy, Columbus Citizen Police Academy, Columbus Police Explorers Program, Juvenile Fire Setter Program, Fifty Plus Program, and other safety educational classes.

Continue our partnership with the Franklin County Court of Common Pleas, Juvenile Branch to run the TAPS program which is designed to provide a structured environment to mentor kids ages 12-16.

Provide training opportunities for residents with access to the use of the Fire Safety Houses, and the proper use of First Aid, CPR, AED, and Naloxone.

Innovation



Continue to examine technology operations for opportunities to leverage internal partnerships in order to reduce our technology footprint and expand efficiencies.

Continue to utilize new towing management services to improve efficiency, customer service, and the down time of officers needing a vehicle towed.

Streamline the process for the payment of claims in cases of indigent burial as outlined in a contract utilizing a request for proposals process.

Diversity and Inclusion



The newly hired Assistant Director for EEO will further engage the department by reviewing policies, implementing necessary training and overseeing EEO investigations.

Recruit and hire the most qualified applicants for police and fire with a focus on safety forces mirroring the community they serve. Engage the community with outreach programs such as the police and fire expos and the public safety exploration boot camp. Assist applicants in the process with study sessions for written testing, as well as Get Fit and Informed events that help prepare candidates for the physical fitness aspects of the testing process.

Promote the Police Explorers program, designed to introduce youth within the community to the field of law enforcement. This program educates young men and women, and exposes them to a career in law enforcement by involving them in police operations.

Support the cadet program, which will leverage community partnerships to build a pipeline of qualified, diverse candidates to enter the safety force academies of both Police and Fire.

Engage outside community civilian evaluators during the oral interview portion of the hiring process for both police and fire.

2020 BUDGET NOTES

SAFETY ADMINISTRATION

Support to the Franklin County Emergency Management and Homeland Security Program is budgeted at \$846,026, which represents the city's proportionate share of the maintenance and administrative support of the area's emergency siren and mass notification systems. Additional program activities include planning for disaster recovery, public education, and exercises. In addition:

- A total of \$375,000 is budgeted for the Community Crime Patrol, which patrols Hilltop, Franklinton, the Merion Village area, the University district including south Clintonville, the Northland/North Linden area, the Near East Side, the East Main Special Improvement District, and any other patrol area as directed by the city. The Community Crime Patrol assists the Division of Police in identifying suspicious activities indicative of criminal behavior and includes reporting quality of life issues to appropriate city agencies, such as code violations, burned out street and traffic lights, water leaks, and downed utility and power lines.
- Jail contract expenses are budgeted at \$4,300,000 in 2020. The per-diem cost is scheduled to increase in 2020 from \$85 to \$88.
- A total of \$33,000 is budgeted for Crime Stoppers.
- Minority recruiting efforts will continue in 2020, with \$65,000 allocated for related activities.
- A total of \$225,000 is included for the Capital Area Humane Society for animal cruelty investigations.

SUPPORT SERVICES

A total of \$180,000 is budgeted for the maintenance of the neighborhood safety cameras. In addition:

- In 2011, an expanded and upgraded computer aided dispatching system was implemented. Funding for maintenance of this system is included in this budget in the amount of \$564,090.
- Approximately \$117,703 in funds received by the city from E-911 revenue will be used to offset the salaries and benefits of a communication system specialist.

POLICE

The Division of Police's 2020 budget provides funding for a beginning year strength of 1,963 police officers. It is anticipated that during 2020, there will be a total of 90 separations. Officers lost through these separations will be replaced with two budgeted classes totaling 90 recruits and subsequent internal promotions. In addition:

- A total of \$2.9 million is included for additional overtime, replacement bicycles, and equipment to support the Safe Streets Initiative, part of the Comprehensive Neighborhood Safety Strategy. In 2018, Safe Streets officers recorded over 8,000 citizen contacts and attended 151 community events, strengthening community-police relations and building stronger, safer neighborhoods through community engagement.
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Public Safety

- The 2020 budget includes \$350,016 to continue building a pipeline of qualified, diverse candidates for the Division of Police by funding a second class of 20 Police Cadets. The initial class, which began in 2019, is fully funded in 2020.
- ShotSpotter was strategically deployed across nine square miles of the city during the first quarter of 2019 and has proven to be an effective tool in identifying and reducing response times to gunfire. A total of \$625,000 is included in the 2020 budget to support this initial deployment.
- A total of \$371,670 is budgeted to support the body worn camera program.
- Major non-personnel budget items include \$8.9 million in internal charges for fleet (including fuel), \$2 million for uniforms, \$2.5 million for the towing contract, and \$515,250 for prisoner medical expenses.
- Approximately \$1.4 million in funds received by the city from E-911 revenue will be used to partially fund the salaries and benefits of communications technicians.

FIRE

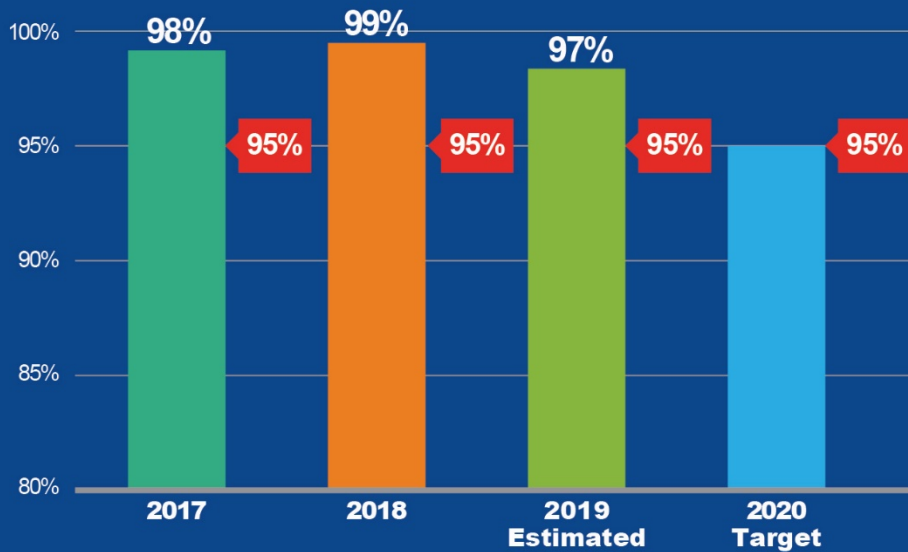
The Fire Division's 2020 budget provides funding for a beginning year contingent of 1,606 firefighters. It is anticipated that during 2020, there will be a total of 70 separations. Firefighters lost through these separations will be replaced with two budgeted classes totaling 70 recruits and subsequent internal promotions. In addition:

- The 2020 budget includes \$671,720 to continue building a pipeline of qualified, diverse candidates for the Division of Fire by funding a second class of 20 Fire Cadets. The initial class, which began in 2019, is fully funded in 2020.
 - Fire and EMS personnel will continue to benefit from the most innovative training technologies available in order to best serve Columbus residents. Approximately \$118,000 is budgeted to facilitate ongoing education covering the latest industry standards in Basic and Advanced Cardiovascular Life Support (BLS/ACLS).
 - Major non-personnel budget items include \$8.7 million in internal charges for fleet (including fuel), \$965,252 for uniform parts, \$1.78 million for medical supplies, and over \$695,000 for turnout gear.
 - The EMS third-party reimbursement program that began in January 2003 is expected to generate \$16.7 million in 2020. A total of \$1.5 million is budgeted to fund the division's cost for EMS related billing services.
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PERFORMANCE MEASURES

Police 911 Calls Answered

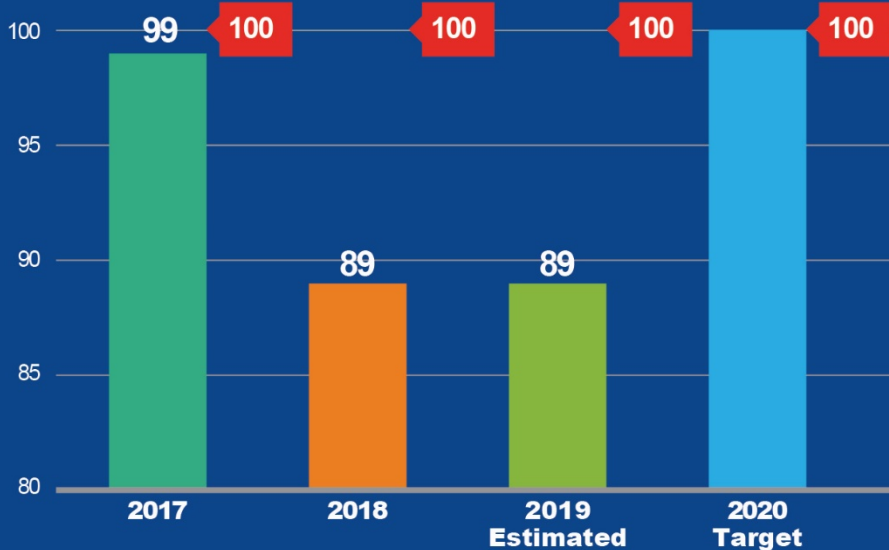
Percent of 911 calls answered within 20 seconds



The Communications Bureau personnel strive to answer all 911 calls for service in 20 seconds or less. The Communications Bureau adopted the 95 percent National Emergency Number Association (NENA) Standard and continually exceeds this standard. In 2020 the target for this measure will meet or exceed 95 percent.

Police Patrol Runs

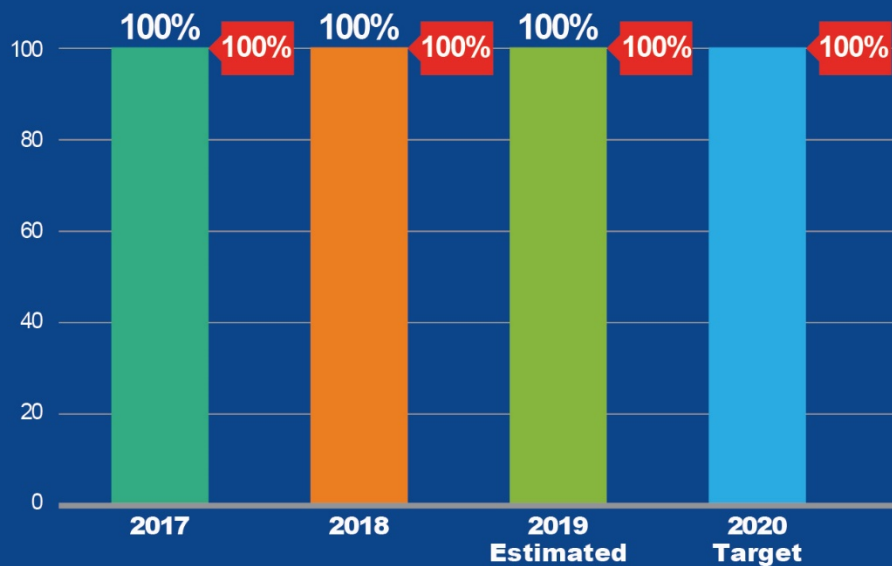
Number of patrol runs per cruiser per month



This measure represents the average number of dispatched and self-initiated runs per cruiser per month. The lower the number, the more non-committed time that officers have to engage in community policing activities. The number of cruisers available on a daily basis averages about 340.

Weights and Measures

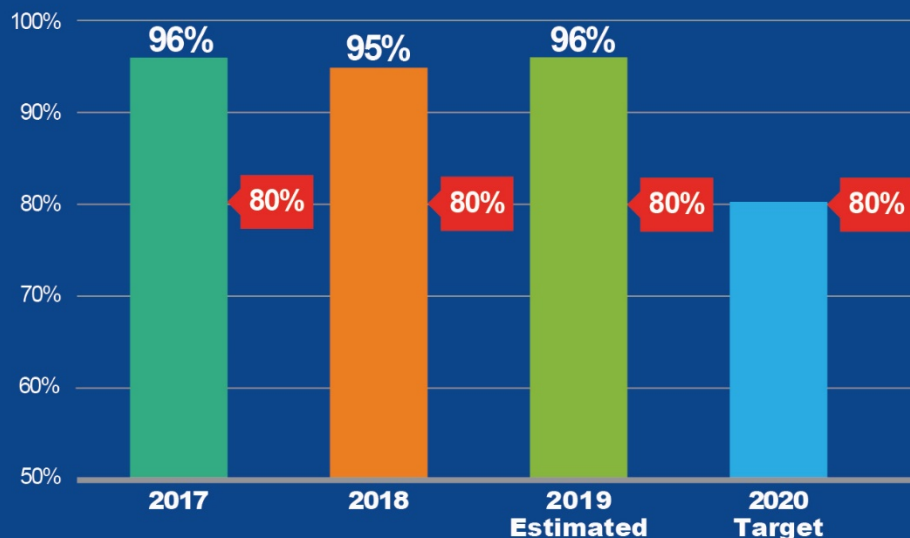
Percent of complaints resolved within 48 business hours



Weights and Measures personnel strive to resolve all consumer complaints within 48 business hours. In doing so, the division helps ensure transparency for buyers and sellers in a variety of commercial transactions. The number of complaints investigated and resolved averages 90 per year.

Fire Response Time

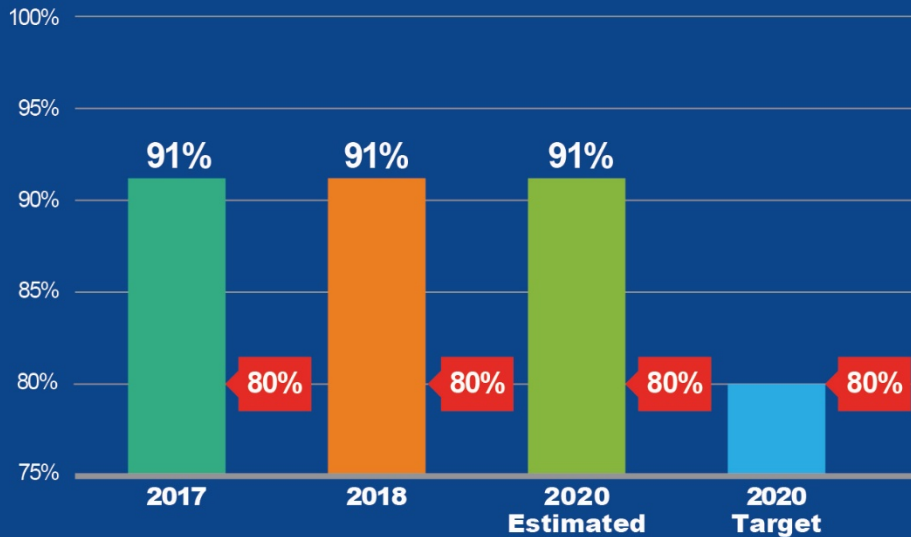
Percent of fire incidents responded to within eight minutes of call



Columbus residents can expect a prompt, high-quality response when they request emergency services. By City Council Resolution, the Division of Fire must maintain an overall total response time of eight minutes or less in at least 80 percent of fire incidents. The Division is on track to achieve or exceed this level of service in 2019 and 2020.

Fire EMS Response Time

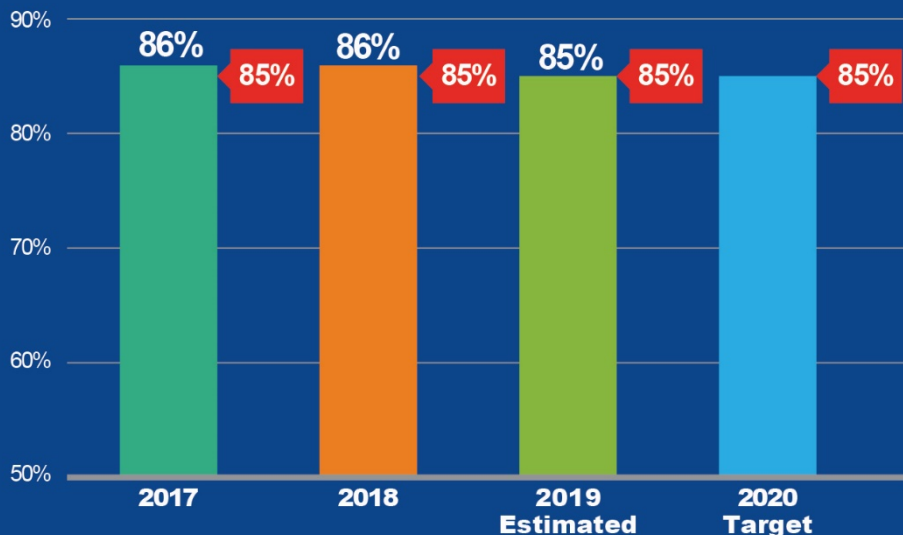
Percent of emergency medical responses within eight minutes of call



By City Council Resolution, the Division of Fire must maintain an overall total response time of eight minutes or less in at least 80 percent of EMS incidents. While the overall percentage has remained consistent over the past few years, deployment models are regularly updated to accommodate increasing demand.

Fire Resource Deployment

Percent of all fire incidents resolved with initial resource deployment



The Division of Fire is constantly working to improve its dispatch system, both to reduce call times and to ensure that the right personnel, apparatus, and equipment arrive on scene. The Division has set a goal of deploying the correct resources during the initial dispatch on 85 percent of calls.

Public Safety

Financial Summary by Fund					
Fund	2017 Actual	2018 Actual	2019 Budget	2019 Projected	2020 Proposed
General Fund					
Administration	\$ 6,993,430	\$ 7,974,950	\$ 8,445,274	\$ 8,051,531	\$ 8,128,152
Support Services	7,105,893	6,634,876	7,581,174	7,030,141	7,921,198
Police	320,451,188	337,892,617	342,358,831	345,247,634	359,970,422
Fire	247,901,990	258,044,710	264,143,851	265,662,293	271,378,625
General Fund Subtotal	582,452,501	610,547,154	622,529,130	625,991,599	647,398,397
E-911 Fund					
Support Services	129,590	109,590	109,590	109,590	117,703
Police	1,499,887	1,899,527	1,399,024	1,399,024	1,448,524
E-911 Fund Subtotal	1,629,477	2,009,117	1,508,614	1,508,614	1,566,227
Photo Red Light Fund					
Police	-	180,818	-	-	-
Photo Red Light Fund Subtotal	-	180,818	-	-	-
Department Total	\$ 584,081,978	\$ 612,737,089	\$ 624,037,744	\$ 627,500,213	\$ 648,964,624



Financial Summary by Area of Expense						
Division		2017 Actual	2018 Actual	2019 Budget	2019 Projected	2020 Proposed
Administration						
General Fund						
Personnel	\$	1,457,906	\$ 1,603,595	\$ 1,904,587	\$ 1,662,038	\$ 2,190,475
Materials & Supplies		3,356	3,886	10,367	7,299	10,367
Services		5,532,168	6,367,469	6,530,220	6,382,094	5,927,210
Other		-	-	100	100	100
Administration Subtotal		6,993,430	7,974,950	8,445,274	8,051,531	8,128,152
Support Services						
General Fund						
Personnel		5,177,756	4,754,115	5,002,055	4,399,923	5,060,118
Materials & Supplies		332,602	363,152	388,175	354,205	427,175
Services		1,584,708	1,513,609	2,185,144	2,270,213	2,428,105
Other		10,827	4,000	5,800	5,800	5,800
General Fund Subtotal		7,105,893	6,634,876	7,581,174	7,030,141	7,921,198
E-911 Fund						
Personnel		108,770	109,590	109,590	109,590	117,703
Services		20,820	-	-	-	-
E-911 Fund Subtotal		129,590	109,590	109,590	109,590	117,703
Support Services Subtotal		7,235,483	6,744,466	7,690,764	7,139,731	8,038,901
Police						
General Fund						
Personnel		304,312,682	320,258,330	318,976,941	325,734,917	332,926,400
Materials & Supplies		3,708,126	3,891,254	3,418,568	4,414,966	4,742,414
Services		12,158,618	13,258,956	14,419,460	14,324,787	16,396,181
Other		263,561	430,362	255,000	765,000	255,000
Capital		-	45,000	-	-	-
Transfers		8,201	8,714	5,288,862	7,964	5,650,427
General Fund Subtotal		320,451,188	337,892,617	342,358,831	345,247,634	359,970,422
E-911 Fund						
Personnel		1,499,887	1,899,527	1,399,024	1,399,024	1,448,524
E-911 Fund Subtotal		1,499,887	1,899,527	1,399,024	1,399,024	1,448,524
Photo Red Light Fund						
Personnel		-	180,818	-	-	-
Photo Red Light Fund Subtotal		-	180,818	-	-	-
Police Subtotal		321,951,075	339,972,962	343,757,855	346,646,658	361,418,946
Fire						
General Fund						
Personnel		232,801,281	242,623,857	244,832,533	248,731,450	252,624,178
Materials & Supplies		3,890,338	4,180,576	4,102,905	4,564,150	4,413,729
Services		11,056,289	11,073,670	12,848,367	12,207,538	12,097,328
Other		145,143	147,150	200,000	152,000	125,000
Transfers		8,940	19,458	2,160,046	7,155	2,118,390
Fire Subtotal		247,901,990	258,044,710	264,143,851	265,662,293	271,378,625
Department Total		\$ 584,081,978	\$ 612,737,089	\$ 624,037,744	\$ 627,500,213	\$ 648,964,624

Public Safety

Department Personnel Summary								
Fund	2017 Actual		2018 Actual		2019 Budget		2020 Proposed	
	FT	PT	FT	PT	FT	PT	FT	PT
General Fund								
Administration	10	2	11	2	12	2	14	2
Support Services	45	6	42	6	46	6	46	6
Police, Uniformed	1,921	0	1,953	0	1,951	0	1,963	0
Police, Civilian	388	9	370	5	412	30	412	51
Fire, Uniformed	1,576	0	1,591	0	1,596	0	1,606	0
Fire, Civilian	47	2	48	4	51	24	51	44
Total	3,987	19	4,015	17	4,068	62	4,092	103

Please note: The equivalent of one Fire Division uniformed position in the 2019 budget and 2020 proposed columns above is being funded by BZS' development services fund.



Operating Budget by Program					
Program	2019 Budget	2019 FTEs	2020 Proposed	2020 FTEs	
911 Support Group	\$ -	0	\$ 8,195,162	69	
Administration	30,689,322	114	27,647,855	117	
Communications	8,504,680	53	9,428,264	56	
Community Programs	10,401,420	66	15,884,937	78	
Drug Enforcement*	16,039,203	101	14,500,746	90	
Fire Emergency Services	212,831,536	1,376	215,048,973	1,384	
Fiscal	3,441,319	19	2,702,029	16	
Human Resources	1,828,829	19	2,458,773	21	
Internal Services	17,838,470	0	18,151,789	0	
Investigative	45,571,344	305	46,972,328	299	
Legal Matters	840,725	0	355,475	0	
License Enforcement	-	0	523,438	5	
License Support	-	0	605,358	5	
Opiate Initiatives	-	0	480,500	0	
Police Patrol	161,587,468	1,187	172,388,232	1,134	
Public Safety Network/CAD	-	0	2,481,250	7	
Safety Force Recruitment	1,686,990	12	1,342,344	11	
Safety Regulatory Services	8,770,466	67	-	0	
Special Operations*	41,936,817	250	43,435,682	284	
Support Operations	31,850,698	193	36,825,600	220	
Technical Operations	3,212,786	21	-	0	
Training	27,005,671	285	28,934,146	290	
Weights and Measures	-	0	601,743	6	
Department Total	\$ 624,037,744	4,068	\$ 648,964,624	4,092	
<i>Note: Unless specified in the budget notes, variances in FTE counts by program are the result of changes to internal payroll coding structures and are not indicative of changes in service delivery.</i>					
<i>*Renamed for 2020. See program guide.</i>					



2020 PROGRAM GUIDE

911 SUPPORT

To provide maintenance and technical support for the critical components that serve the PSAP system, which supports the City of Columbus and seven additional 911 agencies in Franklin County.

ADMINISTRATION

To maintain safe neighborhoods by providing effective management and support to the delivery of public safety services by the divisions of police, fire, and support services. To work cooperatively with citizens to minimize injury, death, and destruction of property.

COMMUNICATIONS

To acquire and maintain all communication tools and equipment needed by fire, law enforcement, and emergency medical personnel to efficiently and effectively deliver public safety services to the citizens of Columbus. To receive emergency calls from citizens and dispatch the appropriate resources to the emergency.

COMMUNITY PROGRAMS

To provide financial support to community initiatives such as the Community Crime Patrol, Capital Area Human Society, Truancy, Crime Stoppers, and various neighborhood safety strategies. To provide public services needed for the safety and well-being of the citizens of Columbus.

DRUG ENFORCEMENT

To interdict the flow of illegal narcotics into Columbus and specific geographical areas within its boundaries, respond to complaints and concerns of drug related activity, seize drugs and assets, and to educate the public on how to fight drug trafficking. To enforce laws against prostitution, gambling, morality, liquor violations, and related drug offenses. (*Previously 'Narcotics'*)

FIRE EMERGENCY SERVICES

To minimize injuries, death, and property loss related to fire and medical emergencies.

FISCAL

To support the Department of Public Safety's mission and personnel through budget preparation, fiscal monitoring, and the procurement and payment of services, supplies, and materials.

HUMAN RESOURCES

To provide professional services in the areas of employee benefits, compensation, labor relations, industrial hygiene, equal employment opportunities, and the hiring of both civilian and sworn personnel.

INTERNAL SERVICES

To account for the internal service charges of the department necessary to maintain operations.

INVESTIGATIVE

To shield victims of sexual assault, family violence, child abuse, child exploitation, and missing persons from further danger through investigations and prosecution. To investigate felony property crimes, as well as crimes against persons resulting in the loss of human life or serious physical harm. To investigate the origins of suspicious fires including filing charges against suspects.

LEGAL MATTERS

To provide assistance to the City Attorney's Office and process all claims against Public Safety.

LICENSE ENFORCEMENT

To enforce rules and regulations pertaining to licenses and licensing procedures as they affect the public health, safety, and welfare.

LICENSE SUPPORT

To provide service and support to customers throughout all phases of the licensure process.

OPIATE INITIATIVES

To account for the costs associated with the prevention and treatment of opioid abuse.

POLICE PATROL

To provide public service that reflects a genuine desire to care for the safety and well-being of our community and our employees.

PUBLIC SAFETY NETWORK/CAD

To maintain and troubleshoot all server and client hardware and software directly related to the CAD system.

SAFETY FORCE RECRUITMENT

To provide agency excellence through exhaustive pre-hire contracts and investigations, and to recruit qualified and diverse men and women for the positions of Columbus Police Officer and Firefighter.

SAFETY REGULATORY SERVICES

To enforce rules and regulations pertaining to licenses and licensing procedures as they affect the public health, safety, and welfare. To assure the weights and measures in commercial service within the city are properly installed and accurate. To enforce the provisions of the fire prevention code and safeguard life, property, or public welfare from the hazards of fire.

SPECIAL OPERATIONS

To provide the citizens of Central Ohio with a safe environment and a comprehensive emergency management solution to catastrophic events. To promote the safe movement of pedestrian and vehicular traffic on city streets and freeways. To provide for the mitigation of suspected explosive devices and direct operations of spills containing hazardous materials.
(Previously 'Homeland Security')

SUPPORT OPERATIONS

To ensure the safety of citizens by providing secure locations for property and impounded vehicles, fingerprint identification, expert forensic laboratory services, and coordination of criminal prosecutions. To maintain facilities, apparatus, fire supplies, and police record management.

TECHNICAL OPERATIONS

To provide the technical expertise and services needed to maintain public safety's interoperable radios and other communication equipment including the Police Division's computer network and Panasonic arbitrator cruiser video system.

TRAINING

To enhance and improve the quality of law enforcement, firefighting, and emergency medical services by providing the knowledge and skills necessary for personnel to perform their jobs safely and efficiently.

WEIGHTS AND MEASURES

To provide equity in the marketplace by assuring the weights and measures in commercial service within the city are properly installed and accurate.

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