

Law Enforcement Supervision, Management and Leadership Skills For Challenging Times

“Decision Making Skills For Supervisors”

Real Time Leadership: In today’s world the need to have things instantaneous has caused a shift in leading as it relates to business. Critical issues involving day-to-day operations will cause leaders to speed up the learning curve in order to tackle these tough issues. During this period, we will discuss maintaining a positive work environment in which the truth can be told, core competencies of a leader, work assignments, and rotating personnel and transfers.

Critical Thinking Checklist: Checklist to assist in Critical Incidents: Homicide Scenes, Vehicle Pursuits, Civil Unrest, Missing Child (*AMBER* Alerts), Use of Force and Potential Terrorism in your city.

Upon Completion:

At the end of this training session, the participant will have a working knowledge on how to:

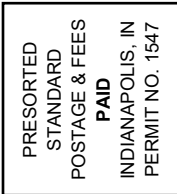
- ✓ Dealing with the Problem Employee
- ✓ Decision Making
- ✓ The Role of the Mission and Vision Statement
- ✓ Delegating Assignments

In addition, the participant will become familiarized with:

- ✓ 2 Golden Rules of Leadership
- ✓ P.O.S.D.C.R.B.
- ✓ Performance Evaluations
- ✓ Level 5 Leadership
- ✓ Broken Window Theory
- ✓ Expectations

Note:

This leadership program is a principled-based program with precise, clear-cut directions to provide you with the necessary tools to fulfill your day-to-day leadership role. Critical Leadership for the New Supervisor infuses academic leadership principles into the self-need to break through old habits. If you are a New Supervisor, it is Mike’s hope to make an investment into your leadership capital and if you are an experienced leader, he hopes to share some fresh perspectives of the evolution of leadership.



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Indianapolis, Indiana 46241

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Visit us on the Web at:
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Public Agency Training Council

Mark Waterfill, President



**National Criminal Justice
Public Safety Continuing Education**

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Columbus Police Department

Columbus, Ohio

Training Seminar Law Enforcement Supervision, Management and Leadership Skills For Challenging Times

“Decision Making Skills For Supervisors”

Who Should Attend:

First Line Supervisors, Shift Commanders, 911 Communications Personnel, Human Resource Managers and Civilian Supervisors

Instructor:

Mike J. Coker, Sgt. (Retired)

Sergeant Mike J. Coker (Retired) brings a motivational style of lecture to classes and speaking engagements across the Nation on the topics of Leadership/Supervision and Domestic Violence issues. Mike served as a police officer for 20 years in the Portsmouth, Virginia Police Department. Mike held several supervisory assignments during his tenure: Field Training Officer, Uniform Patrol Supervisor, Homicide and Robbery Squad Commander, Domestic Violence / Sex Crimes Supervisor, School Resource Supervisor, Robbery Task Force Squad Commander, Shift Commander, and Administrative Assistant to the Chief of Police. Mike is a graduate of Virginia Polytechnic Institute, Sorensen Institute for Political Leadership at the University of Virginia, and the State University Leadership Course at Pamplin College - Sponsored by the Virginia Police Chief's Association in Blacksburg, Virginia. Mike's teaching experience includes: The Polaroid Corporation, United States Postal Service, U.S. Attorney's Office - Northern Mississippi District, Las Vegas Metropolitan Police, Idaho P.O.S.T., Miami-Dade Police Department, Idaho Governor's Task Force, Suffolk County Long Island, New York, Virginia Juvenile Court Judges, Virginia Department of Criminal Justice Services, TCLEOSE, Academy of Criminal Justice Services, Eastern Virginia Medical School, St. Louis County Police Training Academy, The U.S. Virgin Island Police, the Island of Mai and Hilo Hawaii Police Departments, Col. Henry F. Williams Homicide Seminar hosted by New York State Police, to name a few. Mike is a past Board of Director's member of Help Emergency Response (HER) - a local battered women's shelter in Portsmouth, Virginia.

January 21, 22 & 23, 2020

Columbus, Ohio

Register online at: www.patc.com

Law Enforcement Supervision, Management and Leadership Skills For Challenging Times

“Decision Making Skills For Supervisors”

Course Objectives:

Leadership is influence. Each of us has the power of influence. Becoming a leader you must recognize the potential in others, not to mention yourself. Accepting a new leadership position can be the most demanding and yet receive the least training. It is Mike’s hope to share some innovative ideas to help in day-to-day operations from the supervisors role in a vehicle pursuit, to making critical decisions at the crime scene. In the spirit of Community Policing, it is important that we decipher the mission and vision of the organization and the real time impact it has on future leadership.

Mission and Vision Statement: During this period, we will discuss the importance of knowing your mission and vision for your organization. It is imperative that each employee has a working knowledge of their role and the impact on the mission of the department. It starts with having a keen understanding of your current job function.

Innovative Ideas About Leadership: During the time allotted, we will discuss points to emphasize the Role of Leadership, and innovative theories of understanding people. One day you’re one of the guys, the next, you’re promoted. This is a tough adjustment to make. We will spend some time understanding what is needed to make this critical transition.

Confronting The Problem Employee: Regardless of the size of the organization, there will always be people who are hard to deal with or motivate. During this session we will uncover some innovative strategies in confronting this person without transferring them.

First Line Risk Management: As a leader we must take an affirmative role in training our people. During this period, we will discuss the cost of ***not*** training or monitoring our personnel. In addition, we will discuss the 12 Critical tasks that can reduce your liability risk.

Developing Your People: When was the last time you took the time to develop someone. During this period, we will tackle critical issues in prioritizing your workload while developing your personnel.

Accountable Leadership: Every supervisor in the organization has a responsibility to make sound decisions that benefit the citizens and the organization. During this period, we will discuss the COMPSTAT program and how it relates to Accountability. In addition, we will discuss what it takes to be an effective critical decision maker and taking responsibility for those decisions.

Media Relations: Your organization is only one case away from CNN broadcasting, “Live” from your city. During this period, we will discuss the importance of each level of leadership becoming aware of the pitfalls of dealing with the media.

Seminar Agenda Law Enforcement Supervision, Management and Leadership Skills For Challenging Times

“Decision Making Skills For Supervisors”

January 21, 22 & 23, 2020

January 21, 2020

7:30 a.m.—8:00 a.m.

Registration

8:00 a.m.—12:00 p.m..

Mission and Vision Statement

- Is the Mission Statement Clear & Concise?
- Shaping the Future

Innovative Ideas About Leadership

- Workforce 2010
- Making the Leap from Peer to Supervisor
- Ethics

12:00 p.m.—1:00 p.m.

Lunch (On Your Own)

1:00 p.m.—4:00 p.m.

Evolution of Work Performance

- Working on Your Strengths @ Work
- Stop Doing Your Weaknesses

Different Generations in the Workplace

- Generations Next—Can We Train Them?
- 7 Point Retention Plan

4:00 p.m.—5:00 p.m.

Dealing with Problem Behavior

- Written Expectations
- Holding Subordinates Accountable

January 22, 2020

8:00 a.m.—12:00 p.m.

First Line Risk Management

- 12 Critical Tasks to Reduce Liability
- Active Resistance/Aggression Policy
- 6 Layers of Liability Protection

Develop Your People

- Assigning Task
- Performance Evaluations

12:00 p.m.—1:00 p.m.

Lunch (On Your Own)

1:00 p.m.—5:00 p.m.

Accountable Leadership

- Day-to-Day Operations
- Making Decisions
- Case Studies—One Voice Leadership

January 23, 2020

8:00 a.m.—9:00 a.m.

Creating an Attitude for a Positive Day

- Projecting a Positive Image for the Organization
- Scenarios Dealing with Day to Occurrences”

9:00 a.m.—12:00 p.m.

Leaving a Legacy

- Level 5 Leadership
- Can You Handle the Truth?
- Stockdale Paradox

12:00 p.m.

Certificate Presentation

Cut Along Dotted Line

3 Ways to Register for a Seminar!

1. **Register Online** at www.patc.com — Yellow link in upper left corner
2. **Fax Form** to Public Agency Training Council **FAX: 1-317-821-5096**
3. **Mail Form** to

Public Agency Training Council
5235 Decatur Blvd
Indianapolis, Indiana 46241

***NEW**

Federal ID# 47-4078912

***NEW**

*** Pre-payment is not required to register***

Upon receiving your registration we will send an invoice to the department or agency .

Checks, Claim Forms, Purchase Orders should be made payable to:

Public Agency Training Council

If you have any questions please call
317-821-5085 (Indianapolis)

800-365-0119 (Outside Indianapolis)



Seminar Title:	Leadership Skills for Challenging Times	Seminar ID #16635
Instructor:	Mike J. Coker	
Seminar Location:	Columbus, Ohio Division of Police Training Academy 1000 North Hague Ave Columbus, Ohio 43204	
When:	January 21, 22 & 23, 2020	
Registration Time:	7:30 A.M. (January 21, 2020)	
Hotel Reservations:	Drury Inn 88 E Nationwide Blvd Columbus, OH 43215 1-614-221-7008 Contact Hotel for Current Rates (plus tax)	
Registration Fee:	\$350.00 Includes Law Enforcement Supervision, Management and Leadership Skills For Challenging Times Course Material, Coffee Breaks, and Certificate of Completion.	

Names of Attendees 1. _____

2. _____

3. _____

4. _____

Agency _____

Invoice To Attn: _____
(Must Be Completed)

Address _____

City _____ **State** ____ **Zip** _____

Email _____

Phone _____

Fax _____