

Online and Over the Phone Payments

Hi, neighbors.

The City is working tirelessly to make city functions during these extraordinary times safer for our employees and our residents.

In order to reduce face-to-face contact, Columbus is suspending all in-person bill payment and permitting services for the Department of Public Utilities, Building and Zoning Services, Recreation and Parks, and Department of Public Service at the 111 Front Street Coleman Government Center and Jerry Hammond Building at 1111 East Broad Street until further notice.

You can still pay your bills and access services online and by phone.

[SLIDE WITH PHONE NUMBERS.]

Take a moment to look at these phone numbers and email access. You can also find all of this information on the city's website: columbus.gov.

Columbus, these are challenging times, but remember that they are temporary.

We will get through this and emerge stronger than ever.

Be well. Take care of your families and yourself.