

Low Income/ Pandemic Power Payment Relief



Emergency funding is available to eligible City of Columbus power customers who are having difficulty paying their electric bills or are at the point of disconnection.

This pilot program began in 2018 was made possible by an EcoSmart grant in partnership with the Mid-Ohio Regional Planning Commission and the Local Government Energy Partnership. In mid-2020, it was expanded to also help those affected by the Covid19 pandemic, both residential and commercial customers, until further notice. For details, please see inside.

THE CITY OF
COLUMBUS
ANDREW J. GINTHER, MAYOR

DEPARTMENT OF
PUBLIC UTILITIES

General Information

- The Power Payment Relief Program offers a credit of up to \$500 towards an eligible City of Columbus electric bill.
- Funding is limited and provided on a first-come, first-served basis while grant funding remains.
- This program can be used in conjunction with the senior discount program and an already established payment plan.
- Customers will receive a one-time credit on their account, which will be noted in the city's utility billing system.
- Emergency funding cannot exceed the total current balance on customer account.
- This program can be used even if the customer has already utilized the 2018/19 Power Payment Relief Program in the last 12 months.
- Income eligibility is below and more information on eligibility is in the next panel.

For questions, please contact Customer Service at 614-645-8276, email UtilityLeadRep@columbus.gov or visit www.columbus.gov/utilities/.

Household Size	2020 Maximum Income
1	\$19,950
2	\$26,433
3	\$30,897
4	\$39,026
5	\$45,066
6	\$50,283
7	\$55,136
8	\$62,564
9 or more	\$74,139

The federal poverty level may be adjusted annually. Call 614-645-8276 for current requirements.

Eligibility Requirements

In order to receive the power bill assistance you must meet the following requirements:

1. Be a Columbus Division of Power customer with an active account in their name, spouse's name or business name.
2. Have a City of Columbus electricity account that is past due and in jeopardy of being disconnected.
3. Household income must be less than 150% of the current U.S. Bureau of Census federal poverty level (see chart in previous panel). Proof of income, for all household members over 18, can be in the form of one (or more) of these documents:
 - Income tax return or W-2 forms
 - Benefit letter(s) from Social Security
 - Pension award statement
 - A letter of participation for one of the following services:

- Food stamp benefits
- Ohio Medicaid
- Home Energy Assistance (HEAP)
- Ohio Works First
- Public housing benefits **-OR-**

Must have been impacted by the following:

- Covid19 pandemic (includes lost wages or business closure since March 2020) and provide:
 - Commercial customer: business type, dates of closure or reduced operations, and reason for closure or reduced operations during the pandemic.
 - Residential customer: documentation of unemployment during the pandemic.

2020 LOW INCOME/PANDEMIC POWER PAYMENT RELIEF APPLICATION

If you qualify for this program you may also qualify for the water and sewer low income discount program. If you are 60 or older, you may also qualify for a senior discount on city power and water/sewer. For more information, please call 614-645-8276, email UtilityLeadRep@columbus.gov or visit columbus.gov/utilities/.

Name:

Last First Middle

Address:

Number Street / Road Apartment #

City State Zip Code

Phone:

Number of people in household: _____ Or

Business Name: _____

Account number (from Columbus power bill): _____

To be eligible for the low income/pandemic power payment relief program, applicants must have an active City of Columbus power account in their name, spouse's name or business name and must meet all requirements listed on the opposite side.

Please send copies only of required documentation and this application to:

(copies will not be returned)

**Columbus Department of Public Utilities
Customer Service Center
910 Dublin Road
Columbus OH 43215**

The information associated with this application has been examined by me, and is, to the best of my knowledge and belief, true, correct and complete.

Applicant's signature: _____

Date: _____

Prepared by signature (if different from applicant): _____