HOW TO READ YOUR NEWLY DESIGNED UTILITY BILL

A Account Summary
Displays a summary of the account information including utility bill type, account number, customer name, service address, service period, bill date and account balance activity.

B Messages
Features important, useful and timely information each month.

C Meter Reading Details
Presents a summary of meter reading information including the number of days within the service period dates, meter reading type (remote, actual, or estimated), and the utility meter’s serial number. The previous and current meter readings, and meter multiplier used to calculate the billing determinants (i.e. CCF, KWH, KW) are included along with the total usage for the service period.

D Detail of New Charges
Presents the itemized adjustments, charges and fees for the current service period.

E Usage History
Provides a history of the customer’s average consumption per day in chart format.

F Usage Comparison Graph
Offers an overview of the customer’s usage history in graph format.

G Payment Stub
Displays a summary of the utility bill type, account number, amount due and due date.

Detach this stub and return with payment. A space is available to record the amount of payment if different from the total amount due. Checks should be made payable to Columbus - City Treasurer and should include the utility bill account number.

A checkbox is available to indicate any change in customer contact information as noted in the space provided on the back of the bill.

H Check the back of the bill for additional information.

Questions about your new bill? Call (614) 645-8276 or visit http://utilities.columbus.gov/
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