

# Water for Living



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**2014**

Drinking Water

Consumer Confidence Report (CCR)

City of Columbus, OH



# How to Contact Us

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THE CITY OF  
**COLUMBUS**

MICHAEL B. COLEMAN, MAYOR

DEPARTMENT OF  
PUBLIC UTILITIES

## Division of Water

910 Dublin Road  
Columbus, OH 43215

### Water Quality Assurance Laboratory

**(614) 645-7691**

- Water Quality Monitoring Questions
- Regulatory Inquiries
- Taste/Odor/Colored Water Concerns

### Customer Service

**(614) 645-8276**

- Customer Billing Inquiries
- Open/Close Accounts
- Schedule Service Calls
- Process Bill Payments

### Distribution/Maintenance

**(614) 645-7788**

- Water Emergencies (evenings/week-ends)
- Report Waterline Breaks
- Report Hydrant Damage or Leaks

### Michael B. Coleman

Mayor, City of Columbus

### Greg J. Davies

Director, Department of Public Utilities

### Richard C. Westerfield, P.E., PhD.

Administrator, Division of Water

This report can also be found on our website at

**[www.columbus.gov/utilities/](http://www.columbus.gov/utilities/)** Just click on “Consumer Confidence.”

It meets the EPA's National Primary Drinking Water Regulation for Consumer Confidence Reports.

## Sewer and Water Advisory Board

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In 1984, the City of Columbus formed the Columbus Sewer and Water Advisory Board (SWAB) to oversee the operations and rate structures of both the Divisions of Water and Sewerage and Drainage. The board, comprised of city officials and six Columbus residents who represent different constituencies — such as senior citizens and the business community — meets quarterly to advise the Divisions on business decisions and best practices. Chaired by Ohio State University's Wallace Giffen, the board forwards their recommendation to Columbus City Council, who then deliberate to officially set rates or change fundamental policy.

SWAB meetings are open to the public; call (614) 645-3956 for a schedule of meeting times and dates.

