

DIVISION OF REFUSE COLLECTION

Policies

The Director of Public Service is authorized and directed to implement and enforce the provisions of Title 13 in order to protect the health and safety of the people of the city of Columbus and to promulgate and modify when and as necessary policies and procedures to establish the time, frequency, types, methods, requirements, and fees for the storage, collection, transportation, and disposal of all waste generated within the city of Columbus. The current policy of the City is to only collect and dispose of acceptable waste generated by dwelling units.

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SECTION 1: DEFINITIONS

The terms and definitions used in Title 13 of the Columbus City Code shall be used in these policies and procedures and shall have the same meaning as defined therein.

SECTION 2: COLLECTION OF ACCEPTABLE WASTE

2.1 Requesting city service

A resident shall contact the City of Columbus' 311 Service Center to request city service. (See Section 5 of the Division of Refuse Collection Procedures to obtain procedures for requesting city service for multiple dwelling units.)

2.2 Point and time of collection

The Division of Refuse Collection Administrator has the authority to determine the point of collection and time of collection for each residence.

A.) Front right-of-way collection is serviced using 64-gallon and 96-gallon containers, bulk, and yard waste. All acceptable waste must be placed out for collection by 6:00 a.m. Acceptable waste can be set out up to 12 hours prior to the day of collection. Once 64-gallon, 96-gallon, or yard waste containers have been serviced, containers must be removed from the point of collection within 24 hours.

B.) Alley right-of-way collection is serviced using 64-gallon, 96-gallon, and 300-gallon containers. All acceptable waste must be placed out for collection by 6:00 a.m. Acceptable waste can be set out up to 12 hours prior to the day of collection. Once 64-gallon or 96-gallon containers have been serviced, containers must be removed from the point of collection within 24 hours.

C.) Residential private property collection is serviced using 64-gallon and 96-gallon containers primarily for exemption service; and 4 cubic yard, 6 cubic yard, 8 cubic yard, and 10 cubic yard dumpsters, compactor containers, and bulk are primarily for multi-family service.

2.3 Method of Collection

The Director of Public Service shall determine the method of collection for each residence.

A.) Automated Collection:

One operator is assigned to a collection vehicle. The vehicle is able to lift and empty the collection containers.

1. 64-gallon, 96-gallon, and 300-gallon containers are serviced with an automated side loader vehicle.
2. 4 cubic yard, 6 cubic yard, 8 cubic yard, and 10 cubic yard dumpsters are serviced with a front loader vehicle.

- B.) Semi-Automated Collection:
One operator is assigned to a collection vehicle. The vehicle lifts and dumps the collection container, but the operator must manually attach the collection container to the vehicle.
 1. 64-gallon and 96-gallon containers are serviced with a manual side loader vehicle.
 2. Compactor containers are serviced with a roll-off vehicle.

- C.) Manual Collection:
With manual collection, an operator and a ground person are assigned to a collection vehicle. The refuse must be manually lifted into the vehicle.
 1. Bulk collection is serviced with a rear loader
 2. Christmas excess trash is serviced with a rear loader
 3. Yard waste is serviced with a rear loader

2.4 Acceptable Waste Container

“Acceptable waste container” is used to designate those containers that may be used for acceptable waste disposal. “Acceptable waste container” does not include a plastic bag. The Director of Public Service shall determine the appropriate container for each method of collection. (Title 13, section 1301.02)

- A.) 64-gallon, 96-gallon, and 300-gallon containers issued only by the city of Columbus will be serviced by the Division of Refuse Collection or the authorized, licensed commercial waste hauler under contract with the city.

For those areas of the city in which the city provides collection service of 64-gallon and 96-gallon containers, the Division of Refuse Collection Administrator is authorized to enter into a purchase agreement with any resident who may require the use and service of one additional 64-gallon or 96-gallon collection container. (See Section 1 of the Division of Refuse Collection Procedures to obtain procedures on how to purchase an additional container.)

- B.) Compactor containers, dumpsters, and yard waste containers must be provided by the property owner and must meet the specifications of the Division of Refuse Collection. (See Sections 6.5 and 6.6 for compactor and dumpster specifications and Section 3.4.B.1.b. for yard waste container specifications.)

2.5 Replacement of 64-gallon and 96-gallon Containers

- A.) Missing, defaced, or burned containers:
Residents whose container is missing, defaced, or burned shall be charged for replacing the container. The replacement container remains the property of the city even though the resident is charged for the replacement.

- B.) Missing, defaced, or burned containers on collection day:
If a container is defaced, burned or missing while at the point of collection

on the day of collection, the resident shall report this to the 311 Service Center. The report will be investigated by the Division of Refuse Collection. If the container cannot be found or repaired, the city shall issue a replacement container at no cost to the resident.

- C.) Damaged containers as a result of collection or normal wear and tear:
If a resident's container is damaged as a result of the collection process or due to normal wear and tear, the resident shall contact the 311 Service Center to request the repair or replacement of the container.
- D.) Lost containers as a result of collection:
If a resident's container falls into the collection vehicle during collection, a supervisor will notify the warehouse to request a replacement container at no cost to the resident.

2.6 Improperly Set Out Acceptable Waste

Acceptable waste containers must be placed at the point of collection properly.

- A.) Trash Collection:
If Division of Refuse Collection personnel determine that a 64-gallon or 96-gallon container is unserviceable, a tag shall be placed on the container indicating why it could not be serviced. If a 300-gallon container cannot be serviced, the employee will record this on a log. This information will be forwarded to the 311 Service Center. The Division of Refuse Collection may collect the waste once the problem has been corrected, and may charge a fee for the additional service.
- B.) Scheduled Bulk:
If for any reason scheduled bulk cannot be collected, this will be noted on the scheduled bulk route sheet and forwarded to the 311 Service Center.
- C.) Recycling:
If the Division of Refuse Collection or the authorized, licensed commercial waste hauler under contract with the City determines that a recycling container is unserviceable for any reason, a sticker shall be placed on the container indicating why it could not be serviced. If the problem has not been corrected for the next collection, a second sticker noting the problem will be placed on the container and this information will be forwarded to the 311 Service Center. If the recycling container continues to be unserviceable, the Division of Refuse Collection has the right to remove the container from the property.
- D.) Yard Waste:
If the Division of Refuse Collection or the authorized, licensed commercial waste hauler under contract with the City determines that yard waste is unserviceable for any reason, a sticker shall be placed on the yard waste indicating why it could not be serviced. This information will be forwarded to the 311 Service Center. If the problem has been corrected, the Division of Refuse Collection or the authorized, licensed commercial

waste hauler under contract with the city will collect the yard waste on the next scheduled yard waste collection day.

SECTION 3: ACCEPTABLE WASTE

“Acceptable waste” means that portion of the residential waste stream that is normally disposed of by occupants of residential dwelling units including common household waste, yard waste, recyclables, white goods, and bulk refuse. (Title 13, section 1301.01)

3.1 Common Household Waste

“Common household waste” means waste originating from a residential unit and includes, but is not limited to fiber material, paper, cardboard, packaging, cans, bottles, jars, food wastes, and other similar materials. (Title 13 1301.07)

3.2 Bulk

“Bulk refuse” consists of items which are acceptable waste, with the exclusion of yard waste, that require special collection arrangements due to size, weight or shape including but not limited to carpet, appliances, furniture, mattresses, or box springs. (Title 13 1301.06)

Residents must contact the City of Columbus 311 Service Center to schedule bulk items for collection.

3.3 Recyclables

In order to reduce the amount of acceptable waste generated by dwelling units to be disposed of by the city, and to permit the effective conservation of recyclable materials, the City of Columbus has instituted a recycling program.

Recyclable materials may be collected by the city, other governmental agencies, or an authorized, licensed commercial waste hauler that is under contract with the city to provide these services.

A.) Bi-weekly Collection:

Bi-weekly recycling collection is available to single dwelling units, up to 4 units. Residents who choose to participate must place their recyclable materials at the designated point of collection in a 64-gallon recycling container on their collection day. Recyclables contaminated with acceptable or unacceptable waste that is not recyclable will not be collected. Only recyclables placed inside the 64-gallon container will be collected.

B.) Drop-off Recycling:

“Drop-off recycling is available to both single dwelling unit and multi-family dwelling unit residents. There are drop-off locations at many city fire stations and parks, Columbus Public Schools, and at retail establishments throughout the city.

C.) **Recyclables Accepted:**

The following items are accepted for bi-weekly and drop-off recycling: Aluminum and steel cans and lids, glass bottles and jars, cartons and juice boxes, plastic bottles and jugs labeled 1-7, cardboard, newspaper, magazines, catalogs, junk mail, computer paper, telephone books, and dry food boxes.

1. No sorting is required. Place all recyclables in the 64-gallon recycling container or drop-off bin.
2. Lids, caps and labels can be kept on recyclable containers.
3. Do not place dirty recyclables inside the container or drop-off bin; rinse jars, bottles and cans before placing them in the recycling container.
4. Plastic bags are not accepted.

3.4 Yard Waste

Yard Waste means all garden residues, leaves, grass clippings, shrubbery and tree prunings, holiday trees, tree trimmings and other plant waste generated as a result of gardening, landscaping, or similar activity. (Title 13, section 1301.43)

Yard waste may be collected by the city or an authorized, licensed commercial waste hauler that is under contract with the city to provide these services.

A.) In order to reduce the amount of acceptable waste generated by dwelling units to be disposed of by the city and as a result of the exclusion of yard waste from the Franklin County Landfill by the Solid Waste Authority of Central Ohio Resolution Number 108-93, the City of Columbus Division of Refuse Collection will no longer accept yard waste for disposal at the Franklin County Landfill. Residents shall not place any such yard waste into any automated collection container or dumpster used for weekly residential collection.

B.) Residential yard waste is collected from single dwelling units, up to 4 units.

1. **Bi-weekly Yard Waste Collection:**

Bi-weekly yard waste collection is available to single dwelling unit residents.

- a.) Yard waste must be placed at the curb on the scheduled day of collection.
- b.) Yard waste must be placed in lawn and leaf bags or plastic or metal containers that have a tight fitting lid and handles and that exceed neither thirty-two (32) gallons in size nor fifty (50) pounds in weight on the scheduled day of collection.
- c.) Twigs and branches must be bundled and tied with string or twine. Bundles must not exceed 4 feet in length and 2 feet in diameter.
- d.) All tinsel, ornaments, hooks, stands, lights, and tree bags must be removed from holiday trees. Holiday trees must be cut down to no larger than 4-foot lengths before placing the tree at the curb for collection.

2. **Other Yard Waste Disposal Options:**
Those residents choosing not to dispose of yard waste through the curbside service or a drop-off service may establish a home composting site for such yard waste.

SECTION 4: UNACCEPTABLE WASTE

“Unacceptable waste” means that portion of the waste stream that will not be collected by the city and which may or may not be collected by an authorized, licensed commercial waste hauler. (Title 13, section 1301.40)

Unacceptable waste will not be collected by the Division of Refuse Collection and is the resident’s responsibility to arrange for its proper disposal.

SECTION 5: OTHER SERVICES

5.1 Exemption

Exemption service is a service provided to qualifying residents that are physically unable to place their acceptable waste at the point of collection, and do not have someone available who can assist them. (See Section 2 of the Division of Refuse Collection Procedures to obtain procedures for requesting exemption service.)

- A.) Exemption service and authorized, licensed commercial waste haulers:
 1. Any authorized, licensed commercial waste hauler that is under contract with the City of Columbus shall provide exemption service to persons granted this service by the Division of Refuse Collection Administrator and shall provide exemption service only to such exempted residents. The authorized, licensed commercial waste hauler shall not extend exemption service beyond that approved by the city unless authorized to do so by the Division of Refuse Collection Administrator.
 2. Any commercial waste hauler that is not under contract with the city shall not provide exemption service unless authorized to do so by the Division of Refuse Collection Administrator.

- C.) Entering onto residential property:

The agreement between the qualified resident and the city gives Division of Refuse Collection employees or authorized, licensed commercial waste haulers under contract with the city to perform such service the right to enter onto the property and relieves the city of responsibility for any damage to the property as a result of the collection of acceptable waste generated by dwelling units. The alternate point of collection must be easily accessible for collection year round.

- D.) Upon written request by the city, submit an updated certificate from a licensed physician stating the medical or physical reason for exemption.

5.2 Evictions

An Eviction is the removal of a tenant from possession of premises in which he or she resides or has a property interest done by a landlord either by reentry upon the premises or through a court action.

- A.) After an eviction and supervised set-out has occurred pursuant to the procedures set forth in the Ohio Revised Code section 1923.14 and the procedures established by the Franklin County Municipal Court, the owner or lessor shall schedule a time for collection and disposal of the property with the Division of Refuse Collection or with an authorized, licensed commercial waste hauler. (See Section 3 of the Division of Refuse Collection Procedures to obtain procedures for requesting Division of Refuse Collection service for an eviction.)
1. If the owner or lessor sets out the tenant's or lessee's property in accordance with the procedures established by the Franklin County Municipal Court, said owner or lessor shall schedule a reasonable time for collection and disposal of said property and shall notify the Division of Refuse Collection of the date, time and entity providing such service.
 2. If the owner or lessor sets out the tenant's or lessee's property in accordance with the procedures established by the Franklin County Municipal Court but fails to schedule a collection or fails to notify the Division of Refuse Collection as required by subsection (1), or the entity identified in subsection (1) fails to collect said property, the Division of Refuse Collection may collect and dispose of such property and may charge the owner or lessor a reasonable fee for such service.
 3. If collection was scheduled with the Division of Refuse Collection and:
 - a.) Tenant returns for the property before collection:
If the owner or lessor of the property schedules a collection with the Division of Refuse Collection as provided in either A (1) or (2) above, and in the interim the tenant has returned to claim and remove their property, the owner or lessor must contact the Division of Refuse Collection at least 24 hours in advance of the scheduled collection time to cancel the collection.
 - b.) Owner or lessor decides not to proceed with eviction:
 4. After the time requirements for an eviction and a supervised set-out (total of 7 days), the Division of Refuse Collection may collect any waste remaining from an eviction and may charge the landlord or owner a reasonable fee for such service.
- C.) The Division of Refuse Collection will not be held liable or responsible for citations issued to the owner or lessor due to eviction waste.

5.3 Collection of Fecal Matter

All fecal matter must be placed in a plastic bag and tightly sealed before being placed in an acceptable waste container. Fecal matter shall not exceed 10% of the total volume of any acceptable waste container except for 300-gallon containers and dumpsters (cubic yard container) whereby it shall not exceed 5% of the total volume.

5.4 Litter Receptacle Collection

A.) Use of litter receptacles:

1. Litter receptacles placed on public property are intended to enable pedestrian traffic to properly dispose of acceptable waste, other than bulk, yard waste, and recyclables that have been separated from acceptable waste.
2. A person shall not use litter receptacles in lieu of their automated collection container as defined in 1301.04 or their dumpster/compactor as defined in 1301.09 of Title 13.
3. Peddlers (street vendors), as defined in 523.01 of Title 5 of Columbus City Code, shall not place acceptable or unacceptable waste into the litter receptacles but shall dispose of their acceptable and unacceptable waste in conformance with this Title and any policies and procedures which shall be promulgated by the Director of Public Service.

B.) Penalty:

Whoever violates this section of this Chapter is guilty of littering which is a third degree misdemeanor and shall be penalized in accordance with Ohio Revised Code section 3767.

5.5 Special Events

In order to receive a permit for special events occurring on public property, (e.g., those events that are required to contract with the City of Columbus Division of Police for traffic control) a special event plan must be submitted to the Division of Refuse Collection Administrator at least 30 days prior to the date of the event. This plan must be submitted whether or not Division of Refuse Collection service is requested. Said plan must be approved by the Division of Refuse Collection Administrator. Examples of such events include Red, White and Boom, the Arts Festival, and Oktoberfest.

The Division of Refuse Collection Administrator shall have the duty to determine the number, size, and location of containers, the collection frequency, and other service requirements that are deemed necessary for waste collection services provided by either the Division of Refuse Collection or an authorized, licensed commercial waste hauler in order to protect the health and safety of the residents of Columbus. (See Section 4 of Division of Refuse Collection Procedures to obtain procedures for Special Events Permit Process.)

SECTION 6: COMPACTOR/DUMSPTER COLLECTION

6.1 Compactor and Dumpster Collection

- A.) All multiple dwelling units and multiple dwelling developments that currently comply with this sub-section, regardless of when such units or developments were built, may not make changes that would cause them to be out of compliance with this chapter.
- B.) The provisions in this sub-section other than 6.6 and 6.7 shall not apply to multiple dwelling units and multiple dwelling developments constructed prior to 1984. They shall be allowed to continue with the type of service currently provided. In those instances where dumpster collection is the city's method of collection, the service is grandfathered as it currently exists.
- C.) Any multiple dwelling units or multiple dwelling complex constructed after 1984, but before enactment, shall be allowed to continue with the type of service currently provided.
- D.) If an existing multiple dwelling units or multiple dwelling developments uses private service then private service would continue and no requirement for dumpsters would exist unless city service is requested. To obtain city service, the multiple dwelling units or multiple dwelling development(s) would be required to comply with this chapter.
- E.) Any multiple dwelling units or multiple dwelling developments constructed or converted on or after enactment requesting a change from private to city service must comply with this section in its entirety before city collection will begin.
- F.) In addition to those duties listed in Title 13 of Columbus City Code it shall be the duty of any person in those areas of the city where the city provides dumpster/compactor service:
 - 1. To provide or cause to be provided, and at all times thereafter to keep or cause to be kept and provided for the exclusive use of such dwelling unit or premises, or portion(s) thereof, a dumpster or compactor of adequate size in accordance with section 1303.024(B) (3) or 1309.01(A) and which complies with American National Standards Institute standards;
 - 2. To properly bag up and deposit all acceptable waste generated by dwelling units, other than bulk, yard waste, recyclables that have been separated from acceptable waste, and white goods, that is to be collected by either the city or an authorized, licensed commercial waste hauler into the city designated dumpster or compactor exclusively;
 - 3. To drain excess liquids and properly bag up food before placing it in the dumpster/compactor.

6.2 Multiple dwellings requesting city service

Any multiple dwelling units or multiple dwelling complexes that are not currently receiving but would like to receive Division of Refuse Collection service must complete an application form and submit a site plan to the Division of Refuse Collection Administrator. A site evaluation based upon established criterion will be conducted by the Division of Refuse Collection to determine the number, placement and capacity of dumpsters or compactors for the unit or complex. (See Section 5 of Division of Refuse Collection Procedures to obtain procedures for how to apply for city dumpsters/compactor service.)

6.3 Multiple dwelling units and multiple dwelling development construction site plan requirement.

Upon application for a building permit in accordance with Chapter 4113 of Columbus City Code, the owner or builder shall submit the building plans, specifications, and application form to the Division of Refuse Collection Administrator as provided in sections 4113.29 and 1309.03. An evaluation based upon established criterion will be conducted by the Division of Refuse Collection to determine the number, placement, and capacity of containers for the unit or complex. To ensure compliance with Title 13 of Columbus City Code, this procedure applies to all units and developments regardless of whether or not said unit or development is requesting Division of Refuse Collection service.

- A.) It shall be the duty of any owner, lessor, developer, agent, or architect in charge of the construction of any multiple dwelling unit or multiple dwelling development constructed on or after the enactment of these policies and procedures within the city to submit a detailed preliminary and final site plan, showing the location and capacity of any dumpster/compactor required by section 1303.024(B) (3) or 1309.01(A). Said site plan must be submitted to and approved by the Division of Refuse Collection Administrator before the necessary building permits can be issued. This section is a supplement to the process required for planned units, planned communities, townhouses, and condominiums in City Code sections 3345.07, 3347.07, 3333.40, Ohio Revised Code 5311.05 and .06.
- B.) In addition to new construction, the duty set forth in subsection (A) above binds any owner, developer, agent, or architect in charge of the conversion, renovation, or reconstruction of any existing building, dwelling unit, multiple dwelling unit, multiple dwelling development, premises in the city, or place of business which results in a multiple dwelling unit or multiple dwelling development which will be serviced by the city regardless of whether or not a change in use has occurred as defined in City Code section 3303.03. This section is in addition to City Code sections 3345.07, 3347.07, 3333.40, and Ohio Revised Code 5311.05 and .06.
- C.) In order to protect the public health and safety and to ensure the efficient collection and disposal of acceptable waste generated by these multiple dwelling units and multiple dwelling developments, the Division of Refuse Collection Administrator shall have final approval regarding the following matters:

1. The size, design, and location of any dumpster or compactor to be utilized and,
2. The total number of dumpsters or compactors to be utilized at each site.

6.4 Dumpster, compactor, and scheduled bulk location

A.) Dumpsters, compactors, and scheduled bulk area shall be located on-site in a designated area that does not interfere with aisles, driveways, parking spaces, loading spaces, or other circulation areas. Any obstructing vehicles shall be removed as provided in Section 7 of the Division of Refuse Collection Policies and Procedures Manual.

1. On-site variance:

A variance from the requirement for on-site storage of acceptable waste generated by multiple dwelling units may be granted if the Director of Public Service determines that section 1303.03 of Title 13 and the following conditions are met:

- a.) Required storage facilities will be provided for occupants use on a lot no more than 30 feet from the subject lot;
- b.) There is sufficient storage capacity to accommodate both lots requirements; and
- c.) Serving as evidence of such arrangement, a form is to be completed and signed by the owners of both properties, and submitted to the Division of Refuse Collection Administrator. After such variance is obtained, the area originally designated for the storage of acceptable waste generated by dwelling units may be landscaped provided it retains the capability to serve as an area for a storage facility for such waste in the future. The Director of Public Service may revoke the variance at any time by sending a letter of revocation to both property owners. Within 30 days of receipt of the letter of revocation, the owner of the property without an on-site storage facility for acceptable waste generated by dwelling units shall provide a storage facility for such waste on-site in accordance with this subchapter.

2. Parking variance:

A form shall be completed by any property owner who loses one or more existing, required parking spaces. The Director of Public Service shall determine if a variance should be granted in accordance with the variance criterion set forth in 1303.03 of the Columbus City Code. Such variance may be revoked at any time by the Director of Public Service upon the sending of a letter of revocation.

B.) Dumpsters, compactors, and scheduled bulk area shall not be located in any required yard, setback, landscaped area, or parking area.

- C.) Dumpsters, compactors, and scheduled bulk area shall have a direct angle of approach as determined by the Division of Refuse Collection's Operations Manager.
- D.) The property owner or property manager of the multi-family complex and the Division of Refuse Collection Administrator will determine the location of a scheduled bulk storage area.

6.5 Dumpster specifications

Dumpster specifications (Property Owner[s] Responsibilities):

This subsection applies to all new and existing multiple dwelling units and multiple dwelling complexes.

The front-loading dumpster (cubic yard container) must meet American National Standard Institute (ANSI) standards.

- A.) The body must be constructed of 12 gauge steel or better.
- B.) The collection pockets must be constructed of 7 gauge steel or better and must be reinforced with gussets of 10 gauge steel or better.
- C.) The bump pads must be 10 gauge steel or better and designed to prevent any damage to the vehicle (no sharp edges).
- D.) The skids must be constructed of 10 gauge steel or better. The drain plug must be located in the rear of the container.
- E.) Any sliding side doors must close towards the front of the container.
- F.) The lids must be constructed of either 16 gauge steel or better or an approved plastic. The lids must be reinforced and must not have sharp edges.
- G.) The width of the dumpster must be 72".
- H.) The container must not have wheels or a reinforcing brace across the top.
- I.) The dumpster must be in good, serviceable condition.
- J.) The dumpster must be leak proof and have a lid.

6.6 Compactor specifications

Compactor Specifications (Property Owner[s] Responsibilities):

The Compactor container (roll-off dumpster) must meet American National Standard Institute (ANSI) standards.

- A.) Compactor must provide a minimum of seven days of waste containment capacity between collections. Suggested minimum compaction ratio is 4 to 1.
- B.) The owner is responsible for applying to the Division of Refuse Collection for tilt frame compactor-container service within 90 days prior to the first scheduled collection.
- C.) The compactor-container(s) must be compatible with tilt frame collection equipment utilized by the Division of Refuse Collection.
- D.) The owner is required to comply with all specifications, guidelines, rules or requirements that the Division of Refuse Collection may institute as needed, so as to ensure safe, cost effective waste removal service.
- E.) A bulk waste containment area with sufficient capacity to ensure containment between collections is required. (Bulk is identified as furniture, mattresses, non-refrigerant appliances, etc.)
- F.) The compactor-container or container must not 22' in length when loaded on the collection vehicle.
- G.) The compactor-container or container must not exceed 8' in width.
- H.) If compactor-container requires a "wet line" from the collection vehicle to enable it to be emptied, the compactor-container shall be designed in such a way as to facilitate the "wet line" without modifying the collection vehicle or the "wet line."
- I.) For purposes of identification, the name and address of the multi dwelling complex must be painted upon the compactor-container in 4" white lettering and numbers upon the hook end of the container, 10" from the top and 2" inches from the right corner, as viewed from the front of the collection vehicle.
- J.) If the compactor-container is owned by any entity other than the property owner(s) then the owners' name and serial number must be on an easily visible and normally viewable part of the compactor-container.
- K.) The concrete pad shall be a minimum of 30' in length by 12' wide. The pad shall be constructed of class C material. The concrete pad shall be a minimum of 4" thick and shall be prepared to withstand 4,000 lbs PSI, steel reinforced, with a 6" gravel base.
- L.) The concrete apron or approach shall be a minimum of 12' wide and 5' long extending from the entrance of the pad. The concrete shall be of class C material and capable of withstanding 4,000 lbs PSI. The apron shall be a minimum of 6" inches thick with steel reinforced concrete with a 6" gravel base.

- M. The compactor-container shall be screened from view on all sides. A gate or gates may be erected and attached to the front so long as they can be opened a minimum of 180 degrees and do not interfere with accessing or replacing of the compactor-container on the pad when open.
- N.) When the compactor-container is on the pad, there must be a minimum of 2' feet of clearance between the compactor-container and all sides of the screening and gates.
- O.) Each pad must be equipped with two guide rails that will assure alignment of the compactor-container on the pad and allow for prevention of damage to private property.
 1. Guide rails should be made of steel angle a minimum of one-fourth ¼" thick.
 2. The angle shall be anchored to the concrete pad and shall have a minimum height of 4" from the pad.
 3. The guide rails must be sufficient length to assure alignment of compactor-container.
- P.) There will be a guide island(s)/stop(s) to prevent the container from going beyond the 2' screen clearance.
 1. These shall be made of steel angle of a minimum of one-fourth ¼" thick.
 2. The angle shall be anchored to the concrete pad and shall have a minimum height of 4" from the pad.
 3. The guide island(s)/stop(s) will be spaced approximately 35" apart or wide enough to stop both rollers of a container from going beyond them.
- Q.) Beyond the concrete apron there shall be a minimum of 55' of maneuvering space. This area shall be marked and remain vacant to allow the collection vehicle access to the point of collection and the compactor-container.

6.7 Unsafe dumpsters or compactors

- A.) City serviced dumpsters or compactors:
If any dumpster is found to be in an unsafe condition or in violation of section 6.6 or 6.7 of the Division of Refuse Collection Policies and Procedures, a Solid Waste Inspector may issue a citation or recommend that service be suspended. The Division of Refuse Collection Administrator may suspend service until the condition or violation is remedied.
- B.) Other dumpsters or compactors:
If any dumpster is found to be in an unsafe condition or in violation of section 6.6 or 6.7 of the Division of Refuse Collection policies and procedures, a Division of Refuse Collection supervisor shall complete the

Dumpster Inspection Program form and notify the 311 Service Center who, in turn, shall notify Code Enforcement.

6.8 Additional collection and disposal for multiple dwelling units and multiple dwelling developments

Any multiple dwelling units or multiple dwelling development requiring additional collection and disposal may enter into contract with the Director of Public Service or an authorized, licensed commercial waste hauler for such additional collection and disposal. The fee for such additional city collection and disposal shall be based upon the number of cubic yards collected, the cost of providing such service e.g., collection, processing, disposal, and any related administrative expenses.

SECTION 7: REMOVING OBSTRUCTIONS

7.1 Removing obstructing vegetation, wires, and cables

When the Division of Refuse Collection Administrator determines that obstructing vegetation, wire(s), or cables must be removed or raised to ensure the safe and unobstructed passage of waste collection vehicles and that such removal or rising is reasonable, the Division of Refuse Collection Administrator shall:

- A.) Give preliminary notice to the owner, lessor, tenant, agent, lessee, or occupant of such premises stating the nature of the obstruction and requesting that the obstruction be removed. The preliminary notice shall request the removal be completed as early as one week from the date of such notice at which time the property will be reinspected to determine if the obstruction has been removed.
- B.) If upon reinspection after the preliminary notice the obstruction has not been removed, the Division of Refuse Collection Administrator shall suspend service and authorize a formal notice to be sent to the owner, lessor, tenant, agent, lessee, or occupant of such premises by certified mail, return receipt requested, and/or a copy of the formal notice shall be posted upon such property. The formal notice shall state the nature of the obstruction and shall request that the removal of such obstruction be completed as early as one week from the date of such notice. A final reinspection shall be conducted after this one week period to determine if the obstruction has been removed.
- C.) If upon final reinspection the obstruction has not been removed; the Division of Refuse Collection shall remove or cause the removal of the obstruction and take such action that is reasonable and necessary to correct the obstructing condition. The Division of Refuse Collection may charge a reasonable fee for this service.

SECTION 8: ILLEGAL DUMPING

- A.) If acceptable waste is found to be illegally dumped on public property, a Solid Waste Inspector shall investigate the dumping to identify the responsible party. If the responsible party is located, the responsible party may be taken to Environmental Court and may be fined or held responsible for the clean-up. If no responsible party is found, the Division of Refuse Collection may assist in the removal of the acceptable waste.

- B.) If acceptable waste is illegally dumped upon private property; it is the duty of the resident to dispose of such waste. The Division of Refuse Collection may assist in the removal of the acceptable waste in the case of a safety or health hazard and may charge the property owner a reasonable fee for the collection and disposal costs incurred.