

Save When You Move With *Discounted Fares*

Public transportation connects us to vital services, opportunities and one another. To increase access to our mobility services for customers who need them the most, we offer half-price fares. Discounts are available for:

- Children ages 5-12 (4 and under ride for free)*
- Customers who receive financial assistance
- Qualifying customers with disabilities
- Medicare cardholders
- Adults 65+
- Social Security Disability Insurance (SSDI) recipients
- Veterans

Qualifying Financial Assistance Programs

You may be eligible for half-off fares if you participate in the following Franklin County Job & Family Services (FCJFS) or Columbus Public Health programs:

- SNAP food assistance
- Publicly funded childcare
- Ohio Works First (OWF) cash assistance
- Prevention, Retention and Contingency (PRC) emergency assistance
- Medicaid
- Temporary Assistance for Needy Families (TANF)
- Special Supplemental Nutrition Program for Women, Infants and Children (WIC)

Educational Pass Program

Students enrolled at schools participating in our Educational Pass Program — including Ohio State University, Columbus City Schools and more — enjoy unlimited, no-cost rides.

For more information about the program, visit COTA.com/educationalpass.

COTA//Plus

Reduced fares are available for COTA//Plus customers, providing flexible, point-to-point transportation tailored to your needs.

Learn more about our on-demand service at COTA.com/cotaplus.

Receiving Your Discount

Visit our Customer Experience Center located at 33 N. High St. Monday through Friday from 8 a.m. to 5 p.m. to claim your discount. Please bring proof of qualification such as a Medicare card, a FCJFS verification letter or Military ID with you.

Once approved, one of our friendly Customer Experience Champions will help you set up a COTA account with your discount. You will no longer receive a physical card for your discount. To use your discount, you must use COTA's account-based payment system via either the Transit app or a COTA Smartcard, which will ensure you receive half-price fares.

**Children ages 5-12 can ride at half-price without needing age verification from the Customer Experience Center.*

Questions? We can help.

**COTA Customer Care:
614-228-1776**

