



WIC Is Still Here for You!

Even during the government shutdown, Women, Infants and Children (WIC) nutrition program clinics are open and ready to serve and help your family.

Who can get WIC?

WIC helps pregnant and breastfeeding parents, babies and children under age 5 who live in Franklin County and meet income guidelines. (Most families who get Medicaid or SNAP qualify.)

Do I still have my WIC benefits?

Yes! WIC is still providing benefits. If you're unsure, call your clinic. We can help you check.

Should I still come to my appointment?

Yes, please keep your appointment! If you need to reschedule, call your clinic.

Are clinics busier right now?

Some walk-in clinics may be busier. Come early if you can. We'll help you in the order you arrive. If the clinic is full, please come back another day or call to check for open spots.

My WICShopper app says I don't have food benefits. What do I do?

Don't worry! Sometimes it takes up to 24 hours for benefits to show at the start of the month. If you still don't see your foods after a day, call your clinic.

My WIC card didn't work at the store. What should I do?

Ask the store's customer service desk to print a list of your WIC foods. Check the WICShopper app or call your clinic. If the store still can't help, ask for a manager or supervisor.

What should I bring to my appointment?

Bring your ID, proof of income, proof of address, and proof of pregnancy (if pregnant). Foster parents should bring foster papers.

Can I use my SNAP card to qualify for WIC?

Yes! If you are active with SNAP, that makes you income-eligible for WIC, even if you're not currently getting food on your SNAP card.

Who do I call about SNAP benefits?

Call the Ohio Department of Job and Family Services at 1-844-640-6446 or visit www.franklincountyohio.gov/Agency-Directory/Job-and-Family-Services for questions about SNAP.

Will SNAP changes affect my WIC benefits?

No! Your WIC benefits are not affected by any pause or delay in SNAP.

WIC is here for you!

We are still open, helping families, and supporting you and your little ones. Call your local WIC clinic if you have any questions!