

Notice of Nondiscrimination and Accessibility

Discrimination is Against the Law.

Columbus Public Health complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex, including sex characteristics, intersex traits, pregnancy or related conditions, sexual orientation, gender identity, and sex stereotypes consistent with the scope of discrimination described at 45 CFR § 92.101(a)(2)). Columbus Public Health does not exclude people or treat them less favorably because of race, color, national origin, age, disability or sex.

Columbus Public Health:

- Provides people with disabilities reasonable modifications and free appropriate auxiliary aids and services to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats).
- Provides free language assistance services to people whose primary language is not English, which may include:
 - Qualified interpreters
 - Information written in other languages.

Free language assistance services are available to you if you need them. Appropriate auxiliary aids and services to provide information in accessible formats are also available free of charge. Call 614-645-3173 or text 614-348-6560 or speak to your provider.

If you need reasonable modifications, appropriate auxiliary aids and services, or language assistance services, contact CPHLanguage@columbus.gov.

If you believe that Columbus Public Health has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with Columbus Public Health Customer Service:

- Mail: Columbus Public Health, Attn: Office of Planning & Improvement, 240 Parsons Ave., Columbus, OH, 43215
- Phone: 614-645-6972 or 3-1-1
- Email: CPHCustomerService@columbus.gov
- Online: <https://redcap.columbus.gov/surveys/?s=JDMHW83THT343C3C>

If you need help filing a grievance, Columbus Public Health Customer Service is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights:

- Online: <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>
- Mail: U.S. Department of Health and Human Services, 200 Independence Avenue, SW, Room 509F, HHH Building, Washington, D.C. 20201
- Phone: 1-800-368-1019, 800-537-7697 (TDD)