

EMERGENCY RESOURCES

January 2026

If you need help right now, please use the numbers or links listed. All phone numbers begin with the area code 614, unless listed otherwise.

CONCERNS ABOUT PERSONAL SAFETY

If you feel a child is in immediate danger, call 911.

Other child welfare concerns can be directed to:

- Franklin County Children Services229-7000
- Franklin County Adult Protective Services.... 525-4348
- Choices for Survivors of Domestic Violence..224-4663

HOUSING AND SHELTER NEEDS

To access a homeless shelter, please call the homeless hotline number at 274-7000.

- Huckleberry House (youth up to age 17)294-5553
- OSU Star House 233-3000 / 614-826-5868
Drop-in center for ages 14-24
- Volunteers of America (Veterans).....629-9960

HOUSING ISSUES (evictions, landlord disputes, housing conditions)

- Community Mediation Services of Central Ohio.....228-7191
- Legal Aid Society 241-2001 / 224-8374
- Rent Escrow Program (Clerk of Courts)645-7420

To locate your area Code Enforcement supervisor:

www.columbus.gov/Business-Development/Building-Zoning-Services/Code-Enforcement

FINANCIAL ASSISTANCE

- Franklin County Job and Family Services Prevention, Retention and Contingency Program (PRC) 233-2000/1-844-640-6446
- The Breathing Association 457-2997 / 457-4570
Call for address of closest location near you.
- Columbus City Water & Power Discount Programs
www.columbus.gov/Services/Housing-Assistance-Programs/Housing-Programs/Assistance-with-Utility-Bills
- St. Stephen's Community House (60+)294-6347
- Public Utilities Commission of Ohio (PUCO)..... 1-800-686-7826
- AEP Ohio Neighbor to Neighbor Program
www.aepohio.com/community/caring/neighbor-to-neighbor

FOOD

To locate food pantries in your area, use the website

Fresh Trak at <https://freshtrak.com/>.

Lutheran Social Services

- Central Ohio211 / 221-6766
<https://ssnetworkofhope.org/211centralohio/>

HEALTH CARE

If your need is urgent, go to the nearest ER or call 911.

If your need is not urgent, ask the staff for a copy of "Health Resources" and "Resources for Pregnant Women, Families & Children" or go to <https://www.columbus.gov/Services/Public-Health/Find-Health-Care-Resources/Health-Resources>

HYGIENE

- Columbus Relief – 2000 Parsons Ave..... 517-2038
- Stowe Mission - 888 Parsons Ave..... 445-8400
- The Dream Center - 38 W. Greenwood Ave..... 547-3138
- Jordan's Crossing - 342 S. Hague Ave..... 380-219-8950
- God's Hygiene Help Center -
1402 Oakland Park Ave..... 696-0024

MAIL

- The Open Shelter - 1037 Parsons Ave 222-2885
- NNEMAP Food Pantry - 677 E 11th Ave 297-0533
- The Dream Center - 38 W Greenwood Ave..... 547-3138

MEDICATIONS

For general support, contact the NeedyMeds helpline at 800-503-6897.

- Charitable Pharmacy of Central Ohio..... 227-0301
<https://charitablepharmacy.org/home>

MENTAL HEALTH

- RI International 24/7 Hotline..... 702-7467
- Mount Carmel Outreach 234-4777
- NetCare Emergency Response 276-2273
- Mental Health America of Franklin County..... 221-1441
- Pro Bono Counseling 884-7227
<https://mhaohio.org/get-help/pro-bono-counseling/>
- Nationwide Children's Crisis Line 722-1800
- Suicide Prevention Hotline..... 221-5445 / 988
- ADAMH of Franklin County 224-1057
- Veterans Suicide Prevention Line..... 1-800-273-8255
- Trevor Project –
LGBTQ Suicide Prevention Line 1-866-486-7386

BENEFITS AND IDENTIFICATION

Ohio Benefit Bank	1-844-640-6446
https://benefits.ohio.gov	
JOIN (Birth Certificates)	241-2531
578 E. Main St.; Mon -Fri: 10-11 a.m. & 1-2 p.m.	
Church for All People (State ID)	445-7342 ext. 129
946 Parsons Ave.; Walk-in Mon.; 10:30 a.m.-1 p.m.	
Stone Village Church	579-5493
139. E 2 nd Ave.; Tue. morning starting at 8:30 a.m.	

FREE CLOTHING

United Methodist Free Store -	
946 Parsons Ave.....	443-1713
Reeb Center - 280 Reeb Ave	468-9280
St. Vincent de Paul - 578 E. Main St.	377-1065
Victory Ministries – 3964 E. Main St.....	252-2500
Westside Free Store - 61 S. Powell Ave.	351-5480
Joseph’s Coat of Central Ohio -	
240 Outerbelt St.....	863-1371

PET CARE

Columbus Humane –	
3015 Scioto Darby Executive Ct.....	777-7387
Franklin County Dog Shelter –	
4340 Tamarack Blvd.	525-3647
The Animal Health Organization (TAHO) –	
7206 Gooding Blvd.....	740-549-1950
Faithful Forgotten Best Friends –	
1355 Sullivant Ave.	315-0985
SOS Ohio – 3500 E. Livingston Ave.	396-8707
Rascal Charities – 6365 Old Avery Rd. Ste 9 ...	398-3500
CO-PAW – 2584 Billingsley Rd.	721-5569
OSU – 601 Vernon L. Tharp St.	292-3551
V.E.G – 3800 Tuller Rd.....	380-235-6233
C.O.V.E. – 585 Sunbury Rd.....	740-481-2683

SOCIAL WORKERS (COLUMBUS PUBLIC HEALTH)

If you would like to talk with a Columbus Public Health social worker in your area:

Social Work Helpline	645-6807
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