HOW TO READ YOUR NEWLY DESIGNED UTILITY BILL

A Account Summary

Displays a summary of the account information including utility bill type, account number, customer name, service address, service period, bill date and account balance activity.

B Messages

Features important, useful and timely information each month.

C Meter Reading Details

Presents a summary of meter reading information including the number of days within the service period dates, meter reading type (remote, actual, or estimated), and the utility meter's serial number. The previous and current meter readings, and meter multiplier used to calculate the billing determinants (i.e. CCF, KWH, KW) are included along with the total usage for the service period.

D Detail of New Charges

Presents the itemized adjustments, charges and fees for the current service period.

E Usage History

Provides a history of the customer's average consumption per day in chart format.

F Usage Comparison Graph

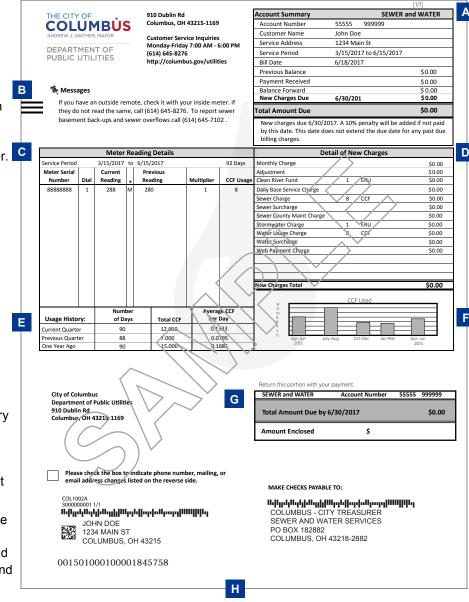Offers an overview of the customer's usage history in graph format.

G Payment Stub

Displays a summary of the utility bill type, account number, amount due and due date.

Detach this stub and return with payment. A space is available to record the amount of payment if different from the total amount due. Checks should be made payable to *Columbus - City Treasurer* and should include the utility bill account number.

A checkbox is available to indicate any change in customer contact information as notated in the space provided on the back of the bill.

H

Check the back of the bill for additional information.

THE CITY OF
COLUMBUS
ANDREW J. GINTHER, MAYOR
DEPARTMENT OF
PUBLIC UTILITIES

910 Dublin Rd
Columbus, OH 43215-1169

Customer Service Inquiries
Monday-Friday 7:00 AM - 6:00 PM
(614) 645-8276
http://columbus.gov/utilities

[1/1]

A

Account Summary		SEWER and WATER
Account Number	55555	999999
Customer Name	John Doe	
Service Address	1234 Main St	
Service Period	3/15/2017 to 6/15/2017	
Bill Date	6/18/2017	
Previous Balance		$0.00
Payment Received		$0.00
Balance Forward		$0.00
New Charges Due	6/30/201	$0.00
Total Amount Due		**$0.00**

New charges due 6/30/2017. A 10% penalty will be added if not paid by this date. This date does not extend the due date for any past due billing charges.

B **Messages**

If you have an outside remote, check it with your inside meter. If they do not read the same, call (614) 645-8276. To report sewer basement back-ups and sewer overflows call (614) 645-7102 .

C **Meter Reading Details**

Service Period		3/15/2017 to 6/15/2017			92 Days
Meter Serial Number	Dial	Current Reading	* Previous Reading	Multiplier	CCF Usage
88888888	1	288	M 280	1	8

D **Detail of New Charges**

Monthly Charge			$0.00
Adjustment			$0.00
Clean River Fund	1	ERU	$0.00
Daily Base Service Charge			$0.00
Sewer Charge	8	CCF	$0.00
Sewer Surcharge			$0.00
Sewer County Maint Charge			$0.00
Stormwater Charge	1	ERU	$0.00
Water Usage Charge	8	CCF	$0.00
Water Surcharge			$0.00
Web Payment Charge			$0.00
New Charges Total			**$0.00**

E

Usage History:	Number of Days	Total CCF	Average CCF Per Day
Current Quarter	90	12.000	0.1333
Previous Quarter	88	7.000	0.0795
One Year Ago	90	15.000	0.1685

F

CCF Used

| Apr-Jun 2012 | July-Aug | Oct-Dec | Jan-Mar | Apr-Jun 2013 |

City of Columbus
Department of Public Utilities
910 Dublin Rd
Columbus, OH 43215-1169

G

SEWER and WATER	Account Number	55555 999999
Total Amount Due by 6/30/2017		**$0.00**
Amount Enclosed	$	

Return this portion with your payment.

☐ **Please check the box to indicate phone number, mailing, or email address changes listed on the reverse side.**

COL1002A
3000000001 1/1

JOHN DOE
1234 MAIN ST
COLUMBUS, OH 43215

001501000100001845758

MAKE CHECKS PAYABLE TO:

COLUMBUS - CITY TREASURER
SEWER AND WATER SERVICES
PO BOX 182882
COLUMBUS, OH 43218-2882

H

Questions about your new bill? Call (614) 645-8276 or visit http://utilities.columbus.gov/

THE CITY OF
COLUMBUS
ANDREW J. GINTHER, MAYOR

DEPARTMENT OF
PUBLIC UTILITIES

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Provides a history of the customer's average consumption per day in chart format.

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A checkbox is available to indicate any change in customer contact information as notated in the space provided on the back of the bill.

H

Check the back of the bill for additional information.

Sample Bill

THE CITY OF COLUMBUS
ANDREW J. GINTHER, MAYOR

DEPARTMENT OF PUBLIC UTILITIES

910 Dublin Rd
Columbus, OH 43215-1169

Customer Service Inquiries
Monday-Friday 7:00 AM - 6:00 PM
(614) 645-8276
http://utilities.columbus.gov/

B Messages
This is a test message for electric bills.

A Account Summary — ELECTRIC

Account Summary		ELECTRIC
Account Number	55555	999999
Customer Name	John Doe	
Service Address	1234 Main St	
Service Period	3/15/2017 to 6/15/2017	
Bill Date	6/18/2017	
Previous Balance		$0.00
Payment Received		$0.00
Balance Forward		$0.00
New Charges Due	6/30/2017	$0.00
Total Amount Due		**$0.00**

New charges due 6/30/2017. A 10% penalty will be added if not paid by this date. This date does not extend the due date for any past due billing charges.

C Meter Reading Details

Service Period	3/15/2017 to 6/15/2017				92 Days
Meter Serial Number	Dial	Current Reading	* Previous Reading	Multiplier	KWH Usage
88888888	1	288	M 280	1	8

D Detail of New Charges

Monthly Charge			$0.00
Adjustment			$0.00
Demand Charge	1	KWH	$0.00
Daily Base Service Charge			$0.00
Electric Charge	8	KW	$0.00
Electric Surcharge			$0.00
Electric County Maint Charge			$0.00
Electric Charge	1	KWH	$0.00
Electric Usage Charge	8	KW	$0.00
Electric Surcharge			$0.00
Web Payment Charge			$0.00
New Charges Total			**$0.00**

E Usage History

Usage History:	Number of Days	Total KWH	Average KWH Per Day
Current Month	30	12.000	0.1333
Previous Month	28	7.000	0.0795
One Year Ago	30	15.000	0.1685

F KWH Used
Apr-Jun 2012 | July-Aug | Oct-Dec | Jan-Mar | Apr-Jun 2013

City of Columbus
Department of Public Utilities
910 Dublin Rd
Columbus, OH 43215-1169

Return this portion with your payment.

G Payment Stub

ELECTRIC	Account Number	55555 999999
Total Amount Due by 6/30/2017		**$0.00**
Amount Enclosed	$	

☐ Please check the box to indicate phone number, mailing, or email address changes listed on the reverse side.

COL1002A
3000000001 1/1

JOHN DOE
1234 MAIN ST
COLUMBUS, OH 43215

001501000100001845758

MAKE CHECKS PAYABLE TO:

COLUMBUS - CITY TREASURER
ELECTRIC SERVICES
PO BOX 182882
COLUMBUS, OH 43218-2882

H