

City of Columbus Special Power Charges

SERVICE	COST
Special meter reading at request of consumer, except for final bill or initial service:	
During regular working hours*	\$ 30.00
After regular working hours	\$ 30.00
Service charge for trip to discontinue or attempt to discontinue electricity service or to turn on the electricity service due to non-payment of account arrearages:	
During normal business hours*:	
Disconnect or reconnect at meter	\$ 20.00
Disconnect or reconnect at pole	\$145.00
Other than normal business hours:	
Reconnect at meter	\$ 55.00
Reconnect at pole	\$285.00
Additional reconnection charges:	
Reset meter	\$ 30.00
Remove locking device	\$ 20.00
Service charge to turn on or off service at request of customer:	
During regular working hours*:	
At meter	\$ 20.00
At pole	\$145.00
After regular working hours:	
At meter	\$ 55.00
At pole	\$285.00
Service charge to repair meter damaged by customer abuse or tampering:	
During regular working hours*:	
Residential	\$ 60.00
Small commercial	\$205.00
Large commercial	\$210.00
After regular working hours:	
Residential	\$ 75.00
Small commercial	\$235.00
Large commercial	\$255.00
Service charge to investigate, notify or discontinue electricity service where fraud or illegal diversion has occurred, including unauthorized turn-on or other violation of the rules and regulations of the Director of Public Utilities (plus estimated quantity of electricity used)	\$ 20.00
To remove meter	\$ 30.00
To install locking device	\$ 35.00
Testing of meter at request of customer:	
(1) Where meter does not test within 98% percent and 102% percent accuracy	None
(2) Where meter tests within 98% percent and 102% accuracy	\$ 40.00
Returned check processing charge	\$ 25.00
Service charge for additional trip to inspect metering system	\$ 25.00
<i>Charges and fees for personnel services, administrative costs, indirect costs, labor and material supplied by the Division of Power and Water may be established by Rule and Regulation of the Director pursuant to 1160.01.</i>	

* Regular working hours are weekdays 6:45 a.m. - 4:45 p.m. excluding holidays. **Effective 4-6-11**

Reviewed 12/2019