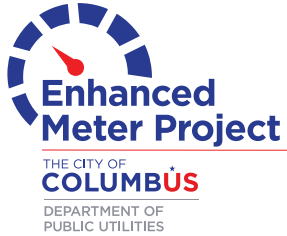


Want to learn more?

Visit columbusemp.org or call **833.232.3202** for questions. You can also follow us on social media for updates.

 Columbus Public Utilities

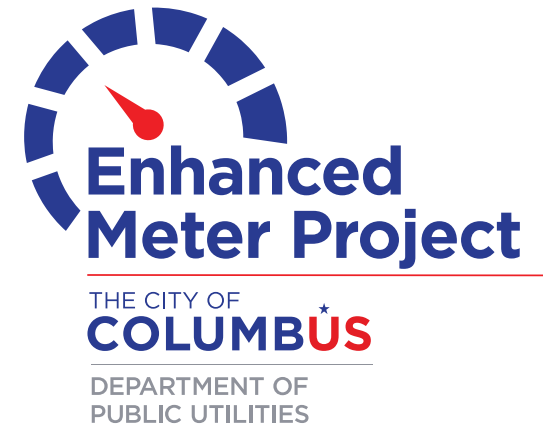
 @CDPU



COMING TO A NEIGHBORHOOD NEAR YOU



910 Dublin Road
Columbus, OH 43215



Improvements to Columbus Water and Power Meters

Columbus is upgrading its aging water and power meters with new models. We are partnering with Utility Metering Solutions (UMS) to install 300,000 water meters and 17,000 power meters over the next few years. The installations will be performed at no additional cost to customers.

When water meter installations come to your neighborhood, customers will be notified to schedule an installation appointment with UMS, the city's meter contractor. Your new water meter will be installed in the same general area with the addition of a small reading device (radio transmitter) outside the building.

For power meter installations, city power customers will be notified but no appointment will be necessary. Your old power meter will be replaced with a new outside meter.

Why the Enhanced Meter Project Matters to You

This project will result in enhanced customer service, improved operational efficiency and increased meter accuracy.

Once a new EMP portal is activated, customer benefits will include:

- Alert notifications
- Detailed daily usage data and graphs to monitor
- Better understanding of consumption patterns and inefficiencies
- Ability to adjust habits to reduce your utility bill

Benefits for Water Customers

- Early leak detection

Benefits for Columbus Power Customers

- Immediate outage notification to the city
- Faster outage restoration

What to Expect

All Meter Installations

- UMS will come to your property in marked vehicles
- Uniformed staff will present Columbus contractor identification
- A UMS installer will upgrade the meter
- When work is completed, a door hanger will be left to notify the customer, with contact information to report any issues or concerns.

