

Eligibility Requirements

To be eligible for a senior discount on a City of Columbus power bill, the customer must meet the requirements below.

Those approved will receive a 10% discount on consumption charges, but not less than the minimum monthly charge.

- Be 60 years of age or older.
- Have an active City of Columbus power account in your name (or spouse's name).
- Live in a single family home with one power meter.
- Household income must be less than 150% of the current U.S. Bureau of Census federal poverty level. Total household income for last year must meet the guidelines on the chart below.

Please note: do not include disability payments paid by the V.A. or any branch of the U.S. Armed Forces when calculating total income.

Household Size	2024 Maximum Income
1	\$23,788
2	\$31,512
3	\$36,824
4	\$46,512
5	\$53,711
6	\$59,928
7	\$65,712
8	\$74,565
9 or more	\$88,361

The federal poverty level may be adjusted annually. Please call 614-645-8276 or visit our web site for current requirements.

Other Information

If a customer becomes ineligible for the discount because their household income no longer meets the requirements, Customer Service must be notified as soon as possible, but no later than 30 days after the ineligibility.

Be aware that falsifying information or failing to notify a change in eligibility status may lead to:

- Termination of power service
- Recovery of past discounts
- Civil and/or criminal sanctions

For questions, please contact the Columbus Department of Public Utilities Call Center at 614-645-8276, email UtilityLeadRep@columbus.gov or visit columbus.gov/utilities.

2024



Senior Power Discount Program

A senior discount is available on electricity consumption charges for qualifying customers in the City of Columbus municipal power service area. Eligibility is based on age and income; please see details inside.

To apply, please complete and return the enclosed application with proper documentation, or apply online at columbus.gov/payassist/.

THE CITY OF
COLUMBUS
ANDREW J. GINTHER, MAYOR

DEPARTMENT OF
PUBLIC UTILITIES

2024 SENIOR POWER DISCOUNT APPLICATION

Name: _____
Last First Middle

Address: _____
Number Street / Road

Phone: _____
City State Zip Code

Email Address: _____

Date of birth: _____

Number of people in household: _____

Account number (from bill): _____

To be eligible for the senior power discount program, applicants must have an active City of Columbus power account for their residence in their name (or spouse's name), must be age 60 or older and meet the income requirements listed in the brochure for that year.

Acceptable proof of income includes:

- Income tax return or W-2 forms;
- Benefit letter from Social Security or
- Pension award statement

Acceptable proof of age includes:

- Birth certificate
- Drivers license or state-issued identification card or
- Social Security benefit statement showing age

Please send copies only of the above and this application to: (copies will not be returned)

**Columbus Department of Public Utilities
Customer Service Center
910 Dublin Road
Columbus OH 43215**



Or apply online at [columbus.gov/payassist/](https://www.columbus.gov/payassist/) or use QRC:

The information associated with this application has been examined by me, and is, to the best of my knowledge and belief, true, correct and complete.

Applicant's signature: _____

Date: _____

Prepared by signature (if different from applicant): _____

PLEASE NOTE: If you qualify for this program, you may also qualify for the City of Columbus water and sewer discount programs. For more information, please call 614-645-8276 Monday - Friday, 7:00 a.m. - 6:00 p.m, email UtilityLeadRep@columbus.gov or visit www.columbus.gov/utilities/.