

Eligibility Requirements

To be eligible for a senior discount on a City of Columbus water bill, the customer must meet the requirements below. Those approved will not be charged the daily water service fees.

- Be 60 years of age or older.
- Have an active City of Columbus water account in your name (or your spouse's name).
- Live in a single family home with one water meter.
- Household income must be less than 150% of the current U.S. Bureau of Census federal poverty level. Total household income for last year must meet the guidelines on the chart below.

Please note: do not include disability payments paid by the V.A. or any branch of the U.S. Armed Forces when calculating total income.

Household Size	2024 Maximum Income
1	\$23,788
2	\$31,512
3	\$36,824
4	\$46,512
5	\$53,711
6	\$59,928
7	\$65,712
8	\$74,565
9 or more	\$88,361

The federal poverty level may be adjusted annually. Please call 614-645-8276 or visit our web site for current requirements.

Other Information

If a customer becomes ineligible for the discount because their household income no longer meets the requirements, Customer Service must be notified as soon as possible, but no later than 30 days after the ineligibility.

Be aware that falsifying information or failing to notify a change in eligibility status may lead to:

- Termination of water service
- Recovery of past discounts
- Civil and/or criminal sanctions

If you qualify for this senior discount, you will also receive a 20% low income water and sewer discount on consumption charges. If you are over 60 and meet the income requirements, you do not need to complete both applications; just send in the senior application for consideration on both programs.

For questions, please contact the Columbus Department of Public Utilities Call Center at 614-645-8276, email UtilityLeadRep@columbus.gov or visit columbus.gov/utilities/.

2024



Senior Water & Sewer Discount Program

A senior discount is available on water and sewer service charges for qualifying customers in the City of Columbus water service area. Eligibility is based on age and income; please see details inside.

To apply, please complete and return the enclosed application with proper documentation, or apply online at columbus.gov/payassist/.

THE CITY OF
COLUMBUS
ANDREW J. GINTHER, MAYOR

DEPARTMENT OF
PUBLIC UTILITIES

2024 SENIOR WATER/SEWER DISCOUNT APPLICATION

PLEASE NOTE: If you qualify for this program, you may also qualify for the Department of Public Utilities' low income water and sewer discount program for consumption charges. This application will also be reviewed for eligibility in that program, which is not age based. For questions, please contact Customer Service weekdays 7:00 a.m. - 6:00 p.m. at 614-645-8276 or visit www.columbus.gov/utilities/.

Name:

Last First Middle

Address:

Number Street / Road

City State Zip Code

Phone:

Email Address:

Date of birth: _____

Number of people in household: _____

Account number (from water bill): _____

To be eligible for the senior water discount program, applicants must have an active City of Columbus water account for their residence in their name (or spouse's name), must be age 60 or older and have a total income of less than 150% of the U.S. Bureau of Census poverty level (see income requirements on opposite side).

Acceptable proof of income includes:

- Income tax return or W-2 forms
- Benefit letter from Social Security or
- Pension award statement

Acceptable proof of age includes:

- Birth certificate
- Drivers license, state-issued identification card or
- Social Security benefit statement showing age

Please send copies only of the above and this application to: (copies will not be returned)

**Columbus Department of Public Utilities
Customer Service Center
910 Dublin Road
Columbus OH 43215**



Or apply online at columbus.gov/payassist/ or use QRC:

The information associated with this application has been examined by me, and is, to the best of my knowledge and belief, true, correct and complete.

Applicant's signature: _____

Date: _____

Prepared by signature (if different from applicant): _____