

WHAT MATERIAL IS MY WATER SERVICE LINE?

3 easy steps to identify and report your service line material

WHAT IS A SERVICE LINE?

A service line is the pipe that connects a home or business to the public water main. Revisions to the Lead and Copper Rule require the City of Columbus to report all service line materials to Ohio EPA by October 2024. Here's how you can help:

01 LOCATE YOUR LINE

Locate the water service line coming into your home or building. Most service lines will be in your basement near your meter.



Commercial Line



Residential Line

02 GATHER TOOLS AND TEST

- Gather a flathead screwdriver and magnet.
- Use screwdriver to gently scratch the pipe and test with magnet.
- Compare your service line to the pictures below.

Plastic



Feels like plastic
Magnet will not stick

Lead



Shiny & silver
Easy to scratch
Magnet will not stick

Copper



Color of a penny
Magnet will not stick

Galvanized



Dull gray
Hard to scratch
Magnet will stick

Ductile Iron

In commercial buildings or large campuses
Large diameter (usually over 2" diameter)
Dark or light grey metal
Magnet will stick



03 REPORT THE MATERIAL

Report your service line material by scanning the QR code or visiting: <https://arcg.is/fqPb0>



WANT TO LEARN MORE?

Visit www.columbus.gov/leadandwater

Contact us at WaterQuality@columbus.gov