



2026 WATER AND POWER DISCOUNT

Water Discount- If you qualify for the discount, you could receive a **30%** discount on your water and sewage usage. Eligibility must be established every other year.

Power Discount- If you qualify for the discount, you could receive a **30%** discount on your electricity usage charges. Eligibility must be established every other year.

Seniors 60 years or older could qualify for an additional discount that gets your service charges waived.

Eligibility Requirements:

ONLY NEED TO MEET ONE REQUIREMENT

Be enrolled in a qualifying program such as: *

- SNAP
- Ohio Medicaid
- Home Energy Assistance Program
- Public Housing Benefits
- Ohio Works First
- Low-Income Home Energy (LIHEAP)

Must provide a copy of your current letter of participation from **ONE of these programs*

-OR-

Household income must be less than 200% of the current US federal poverty level (see chart). Must provide proof of income with **ONE** the following for all household members over the age of 18:

- Income tax return
- W-2 forms
- Benefit letter from Social Security
- Pension award statement

2026 Qualifying Income Levels

Household Size	Maximum Income**
1	\$32,640
2	\$43,242
3	\$50,564
4	\$63,844
5	\$73,726
6	\$82,262
7	\$90,200
8	\$102,354
9 or more	\$121,290

****Maximum Income is Annual**

Call Customer Service at **614-645-8276** with any questions.

Apply online by scanning the QR code or visit **columbus.gov/payassist**



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To be eligible for the low-income discount program, **applicants must have an active City of Columbus water and/or power account for their residence in their name (or spouse's name)** and must meet at least **ONE** of the following requirements:

You must be currently enrolled in a qualifying low-income program and provide a current letter of participation from **ONE** of the following programs, **pictures of cards are not sufficient proof of participation** (must be dated and include name):

- Supplemental Nutrition Assistance Program (SNAP)
- Home Energy Assistance Program (HEAP)
- Low-Income Home Energy Assistance Program (LIHEAP)
- Ohio Medicaid
- Public Housing Program
- Ohio Works First

-OR-

You must have a total income of less than 200% of the U.S. Bureau of Census poverty level (see income levels on opposite side). You must provide proof of household income with **ONE** of the following for all household members over the age of 18 (must be dated and include name):

- Income tax return
- W-2 forms
- Benefit Letter from Social Security
- Pension award statement

Which program are you applying for? (can apply for both) **Water:** ☐ **Power:** ☐

Are you 60 years of age or older? **Yes** ☐ **No** ☐

If yes, please provide proof of age for a senior discount (service charge waived) with **ONE** of the following:

- Birth certificate, driver's license, state ID card, or Social Security benefit statement

Name: _____
Last First Middle

Address: _____
Number Street/Road Apartment #

City State Zip Code

Phone: _____ Email Address: _____

Number of people in household: _____

Account Number (from city utility bill): _____

Please send copies* only of the above required documentation and this completed application to:

Columbus Water & Power
Customer Service Center
37 W Broad St, Columbus, Ohio 43215

*(copies will not be returned)

Applicant's Signature: _____ Date: _____

Prepared by Signature: _____ Date: _____
(if different from applicant)

How did you hear about the program? _____