

# OptumRx consumer portal

Simplifying the online pharmacy experience



The OptumRx® consumer portal empowers members to become informed advocates of their own health by giving them the ability to easily manage and gain deeper insight into their prescription benefits.

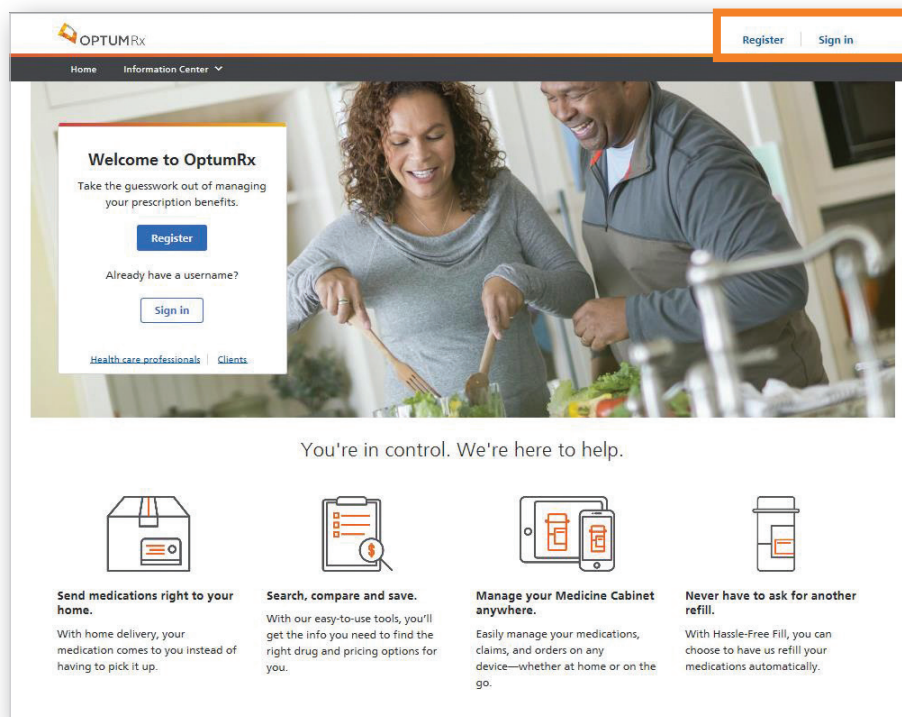
Building on the solid portal foundation, we create a unique user experience with every new capability and enhancement we add. The goal — to create a simple, smart and seamless online pharmacy experience.

Putting consumers and clients at the center of everything we do starts with a common purpose — helping people live well. And it all starts by providing personalized, simple access to information and cost control tools at the touch of a button.

**Simple:** Consumers can manage their account quickly with real-time drug pricing, track orders, view claims history, locate a pharmacy and more.

**Smart:** Consumers can enroll in text message reminders for taking medications or receive refill, renew or order tracking notifications.

**Seamless:** The responsive design makes it easy for consumers to access their complete profile and manage their prescription benefits from any device.



Register or sign in to **optumrx.com** to take advantage of these features.

## My Medicine Cabinet

Upon log in, consumers will see their *My Medicine Cabinet* dashboard. This makes it easy for them to view their real time benefits and access the many tools and features to help them manage their medications and health from a single page.

Once registered on the website, users can access:

### 1. Household access

Ability to manage prescriptions on behalf of family members

### 2. Order status

Consumers are able to track where their home delivery order is within the process and view order hold information if applicable

### 3. Proactive savings messaging

Advocates for the consumer by providing proactive ways to save such as transferring retail prescriptions to home delivery

### 4. Member tools

Provides easy access to the most commonly used member tools throughout the site

### 5. Medication cards

Provides visibility to the most relevant information for medications a member takes

The screenshot displays the OptumRx 'My Medicine Cabinet' dashboard. The interface includes a top navigation bar with links for Home, Order status (highlighted with callout 2), Member tools, Specialty pharmacy, Information center, Benefits and claims, and My account. A user profile section for 'Graham' shows management of 3 household members (callout 1). The 'At a glance' section features a 'Track orders' button (callout 2), a 'Savings Advisor' message (callout 3), and a 'Prescription Benefit Management 101' video link. A sidebar on the right contains 'Member tools' (callout 4) including Drug search, Home delivery, Low-cost options, and Pharmacy locator. The main content area is divided into 'OptumRx Home Delivery: 9 medications' and 'Retail pharmacies: 3 medications'. The home delivery section shows cards for FLUVOXAMINE TAB 50MG, CARDURA TAB 1MG, and CRESTOR TAB 10MG, each with pricing, refills, and a 'Track order' button (callout 5). The retail pharmacies section shows cards for TAMSULOSIN CAP 0.4MG, ACARBOSE TAB 100MG, and ACETAZOLAMID TAB 250MG, each with pricing and a 'Transfer to Home Delivery' button.

**Our portal capabilities empower consumers to:**

- Price medications and search for lower cost alternatives
- Elect to go paperless and choose a preferred communication method — digital delivery or mail
- Simplify refills with our Hassle-Free Fill<sup>SM</sup> program
- Order multiple family members' prescriptions at one time
- View pricing alerts and receive messages regarding lower-cost alternatives
- Release order holds and avoid waiting in line
- Query medication coverage with the *Formulary Look-up* tool
- Designate family access or caregiver account management permissions

**My Medicine Cabinet makes medication management and ordering simple and quick**

- Refill, renew or transfer a prescription to OptumRx home delivery
- View prescription order status, track an order, view claim history
- Review dosage instructions, potential medication side effects and other related information to promote safe and appropriate use
- Enroll in text message medication reminders or prescription refill and orders status alerts

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To learn more about OptumRx and to discuss potential pharmacy benefit savings, please call us at **1-877-309-5345** or visit **optumrx.com**.

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OptumRx is a pharmacy care services company helping clients and more than 65 million members achieve better health outcomes and lower overall costs through innovative prescription drug benefit services. Learn more at **optum.com/optumrx**.

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