



THE CITY OF
COLUMBUS
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QUICK TIPS FOR CHOOSING A HEALTHCARE PROVIDER

Ask Around – A recommendation from someone you trust is a good way to identify a highly skilled physician that you may like.

Map it Out – Locate someone convenient to you. Close to work or home.

Make Sure You Have In-Network Coverage – Is the provider in-network or out-of-network, what will the cost impacts be if that provider is out-of-network?

Do A Quality Check – Is this provider board certified, does the provider check all of your preference boxes?

Place A Cold Call – Ask if the provider is accepting new patients, is there a language preference, see how the office staff responds to your inquiry questions. Get a first impression of their customer service.

Ask About Appointment Flexibility – Is the provider able to provide telehealth appointments, same day appointments or after-hour/weekend appointments?

Avoid Culture Shock – Find a provider who speaks your language and is sensitive to your cultural and religious beliefs.

Trust Your Gut – Once you've met with a provider, trust your instinct. If something seems off, look for another doctor who is a better fit. Don't be afraid to shop for a provider just like with any other product or service.