

COVID-19 RESOURCES FOR FRANKLIN COUNTY RESIDENTS

FOR QUESTIONS RELATED TO COVID-19, CALL COLUMBUS PUBLIC HEALTH: 614-645-1519
Or the Ohio Department of Health at 1-833-4-ASK-ODH (1-833-427-5634).
FOR MORE INFORMATION RELATED TO COVID-19 PLEASE VISIT: COLUMBUS.GOV/CORONAVIRUS

Disclaimer: The provider of this resource list assumes no responsibility for the accuracy of the information. This does not represent all the Pantries and Meals and resources available in the area. The data includes self-reported and third party reported information, understood to be current and complete for each site as of: June 2020.

COVID19 Testing Sites and Medical/Health Care Providers

Columbus Public Health (*testing provided by Mount Carmel, OhioHealth, and The Ohio State University Wexner Medical Center*)

Service Description: Preregistration and appointment will be required for testing. Call testing organization to schedule. No one will be turned away for inability to pay.

Call: 614-645-1519

Visit www.columbuspublichealth.com/coronavirus

To find testing site near you, please visit <https://covid-19-response-columbus.hub.arcgis.com/>

Columbus Public Health
240 Parsons Ave. Columbus
Mon-Fri. – 9a.m.-4p.m.

Heart of Ohio Family Health

Service Description: Preregistration and appointment will be required for testing. Call testing organization to schedule. No one will be turned away for inability to pay.

Call: 614-235-5555

Visit <https://heartofohiofamilyhealth.org>

Location: Capital Park Family Health Center
2365 Innis Rd., Columbus

Hours: Monday, Tuesday, Wednesday, & Friday - 8a.m.-5p.m.
Thursday, 8a.m. - 7:30p.m.

Location: Whitehall Family Health Center

882 S. Hamilton Rd., Whitehall

Hours: Monday, Wednesday-Friday, 8a.m.-5p.m.
Tuesday, 8a.m.-7:30p.m.

Lower Lights Christian Health Center

Service Description: Preregistration and appointment will be required for testing. Call testing organization to schedule. No one will be turned away for inability to pay.

Call: 614-274-1455

Visit <https://llchc.org/covid19>

Location: Lower Lights at Mount Carmel West
777 W. State St., Columbus
Friday, -9a.m-5p.m.

PrimaryOne Health

Service Description: Pre-registration and appointment will be required for testing. Call testing organization to schedule. No one will be turned away for inability to pay.

Visit www.primaryonehealth.org/covid19testing for more information.

PrimaryOne Health at Health and Wellness Center

2300 W. Broad St., Columbus 43204

Phone: 614-645-2300 or 614-645-5500**Hours:** Monday, Wednesday, & Friday, 9a.m.-1p.m.**PrimaryOne Health at the John R. Maloney Health and Wellness Center**

1905 Parsons Ave., Columbus 43207

Phone: 614-586-4159 or 614-645-5500**Hours:** Monday, Wednesday, & Friday, 9a.m.-1p.m.**PrimaryOne Health**

3433 Agler Rd., Suite 2800 Columbus 43219

Phone: 614-645-1600 or 614-645-5500**Hours:** Monday, Wednesday, & Friday, 9a.m.-1p.m.**PrimaryOne Health at St. Stephens Community House**1500 E. 17th Ave., Columbus 43219**Phone:** 614-645-2700 or 614-645-5500**Hours:** Monday, Wednesday, & Friday, 9a.m.-1p.m.**Equitas Health****Service Description:** Pre-registration and appointment will be required for testing. Call testing organization to schedule. No one will be turned away for inability to pay.**Phone:** 614-300-2334**Visit:** <https://equitashealth.com>**Location:** King-Lincoln Medical Center- 750 E. Long St., Columbus 43203

Telehealth Screening: Monday-Friday, 9a.m.-1p.m.

Hours: Testing: Monday-Friday, 11a.m.-3p.m.**KIPP Columbus (testing provided by The Ohio State University Wexner Medical Center)****Service Description:** Pre-registration and appointment will be required for testing. Call testing organization to schedule. No one will be turned away for inability to pay.**Phone:** 614-293-4000**Location:** KIPP Columbus 2900 Inspire Dr., Columbus 43224**Hours:** Monday & Thursday, 9a.m.-4p.m.**Kroger****Service Description:** Drive-thru COVID-19 testing **by appointment**. Test results are expected to be available within 48 hours after the test is administered. People can register online (see link below) and will go through a virtual screening process based on guidelines from the Centers for Disease Control and Prevention.<https://www.krogerhealth.com/covid-locations>**Southeast Inc.****Services Description:** Southeast Healthcare, a comprehensive provider of community mental health, primary care, dental, alcohol and drug, vocational, housing and homeless. Accepting new patients in need of primary care doctor and testing for COVID19**Hours/Location:** Serving 43215, 43223, 43205. Call for specific locations, hours and current service being provided.**Phone:** 614-225-0980**OSU Total Health and Wellness****Services Description:** Accepting new patients in need of primary care doctor and testing for COVID19.**Phone:** 614-685-9994

Location: 543 Taylor Ave Columbus, OH 43203
<http://nursing.osu.edu>

SOUP KITCHENS

Bethany Presbyterian Church

Location: 206 N. Garfield, Col, OH 43203
Phone: 614-253-0077

Service Description: Provides and serves food to those individuals who need physical nourishment.

Eligibility: Anyone

Hours: Saturdays 11:30 a.m.-1:30 p.m.

Intake Process: Walk-in

Documents: No documents required.

Faith Lutheran Church

Location: 730 Collingwood Ave Parking Lot
Phone: 614-817-3131

Service Description: Free boxed dinner pick up for all community members.

Intake Process: Drive Thru for boxed dinners.

Hours: 5:00-6:00pm Monday-Friday

Documents: All community members in need are welcome, accept walk-ups and bus riders.

New Life Church

Location: 441 S. Yearling Rd Columbus, OH 43213 (parking lot)

Phone: 614-817-3131

Service Description: Free boxed dinner pick up for all community members.

Intake Process: Drive up, walk-ins and bus riders welcome.

Hours: 5:00-6:00pm Monday-Friday

Documents: All community members in need are welcome.

Bishop Griffin Resource Center

Location: 2875 E. Livingston Ave., Col, OH 43209
Phone: 614-338-8220

Service Description: Offering and emergency supply of food – approximately 25 shelf stable items, plus meat, eggs and produce, to families that live in our zip codes. Clothing pantry is closed.

Eligibility: serves zip codes 43209, 43213, 43219, 43232, and 43227

Hours: Wed: 9:00 AM–11:30 AM; Fri: 2:00 PM–4:30PM.
 Sat: 12:00 PM–3:00PM.

Intake Process: Walk-in

Documents: Clients need ID and a piece of mail showing proof of address in one of the zip codes listed.

All Peoples Fresh Market

Location: 945 Parsons Ave, Columbus, OH 43206
Phone: 614-445-7342 (administrative)

Public transportation accessible

Service Description: Free Store closed but Fresh Market is still opened. Not accepting donations.

Eligibility: Anyone

Hours: Tuesday - Fridays 11:00 AM to 5:00 PM;
 Saturdays 9:00 AM to 1:00 PM.

Intake Process: Walk-Ups & Drive Thru ONLY!

Documents: Photo ID and/or Proof of Residences.

Central Community House

Location: 1150 E. Main St., Col, OH 43205
Phone: 614-252-3157

Service Description: Free meal to go.

Eligibility: All Franklin County Residents

Hours: Wednesday at 6 PM; last Wednesday of the month.

Intake Process: Walk-in

Documents: No documents required.

Columbus Relief

Location: 100 Highview Blvd., Col, OH 43207
Phone: 614-517-2038

Service Description: Free boxed meal.

Eligibility: All Franklin County Residents

Hours: Saturdays from 11 AM to 2 PM. Please call for Friday's dinner service 5:30-7:30pm.

Intake Process: Walk-in

Documents: No documents required.

Faith Mission

Location: 245 N Grant Ave, Columbus, OH 43215
Phone: (614) 224-6617

Service Description: Community Resources and meals are ONLY being provided to current residents, UNLESS in extreme situations.

Eligibility: Call for eligibility.

Hours: Call for an appointment.

Intake Process: Appointment Only.

First English Lutheran

Location: 1015 E. Main St., Columbus, OH 43205
Phone: 614-252-3191

Service Description: Free meal to go on Thursday & Sundays

Eligibility: All Franklin County Residents

Hours: Thursdays 6 PM to 7 PM; Sundays 9:30 AM to 10:15 AM

Intake Process: Walk-in

Documents: No documents required.

Hilltop Community Worship Center

Location: 2622 Sullivant Avenue Columbus, OH 43204
Phone: 614-279-3686

Service Description: Offering to go meals.

Eligibility: Anyone

Hours: Wednesday, 6 PM to 8 PM; Saturday, 1:30 PM – 3:30 PM.

Intake Process: Walk-in.
Documents: No documents required.

Jordan’s Crossing Resource Center

Location: 342 N. Hague Ave., Columbus, OH 43204
Phone: 614-507-3246
Service Description: Monday-Friday 9:00am-5:00pm and Saturday 9:00am-12:00pm can receive a free sack lunch to-go; Monday-Friday 10:30am-5:00pm can receive a free a free hot meal to-go; Wednesday and Friday 5:00pm-7:30pm can receive a free hot meal to-go; Also offers groceries and clothing from 10:00am-4:00pm Monday-Friday

Eligibility: Anyone
Intake Process: Walk-in
Documents: No documents required

Mt. Olivet Baptist Church

Location: 428 E. Main St. Columbus, OH 43215
Phone: 614-221-3446
Service Description: Fridays 12pm-2pm serving "grab and go" lunches
Eligibility: Anyone
Intake Process: Walk-in
Documents: No documents required

Open Shelter

Location: 61 E. Mound St, Columbus, OH
Phone: 614-222-2885
Service Description: Offering sack lunches
Eligibility: ALL
Hours: 10:00am-2:00pm Monday-Friday
Documents: None

Reeb Center

Location: 280 Reeb Ave., Columbus, OH 43207
Service Description: Tuesday community meal will be available for Franklin County residents. They are giving out boxed dinners. The café will be closed.
Eligibility: Anyone
Hours: 5:30PM – 7:30PM
Intake Process: Walk-in
Documents: No documents required

Shiloh Baptist Church

Location: 720 Mt. Vernon Ave., Columbus, OH 43203
Phone: 614-253-7946 (administrative)
Service Description: Offers a weekly free meal
Eligibility: Anyone
Hours: Saturdays 11:30 a.m.-12:30 p.m.
Intake Process: Walk-in
Documents: No documents required.

St John’s Evangelical United Church of Christ – The Largest Table

Location: 59 E. Mound St., Columbus, OH 43215
Phone: 614-224-8634 (administrative)
Service Description: Provides a free weekly community lunch to-go
Eligibility: Anyone
Hours: Wednesdays 12:00 p.m.-1:00 p.m. & 7:30p.m-8:30p.m.
Intake Process: Walk-in.
Documents: No documents required.

St. Lawrence Haven

Location: 200S. Fifth St., Columbus, OH 43215
Phone: 614-228-0799
Service Description: Free daily meal
Eligibility: Anyone
Hours: Monday – Friday: 1 PM to 3PM.
Intake Process: Walk-ups and drive thru.
Documents: No documents required.

St. Sophia Orthodox Church

Location: 1493 Indianola Ave., Columbus, OH 43201
Phone: 614-702-9096
Public transportation accessible
Service Description: Hot meals given to walk- ins.
 Free Breakfast Tuesday-Saturday 8:00am-9:00am;
 Free Lunch Tues, Wed, Thurs, Sat 12:00pm-1:00pm;
 Free homemade pizza Fridays 5:00pm-6:00pm
Eligibility: Anyone
Intake Process: Walk-in.
Documents: No documents required.

Stowe Mission of Central Ohio

Location: 888 Parsons Ave., Columbus, OH 43206
Phone: 614-445-8400 (administrative)
Public transportation accessible
Service Description: To-go style every weekday hot lunch, 11:00 AM to 12:30 PM. Food Pantry open every day from 9:00 AM to 11:30 AM.
Eligibility: Anyone
Hours: Mon.-Fri. 11:00 a.m. – 12:30 p.m.
Intake Process: Walk-in.
Documents: No documents required.

Total Life Ministries

Location: 2260 E. Fifth Ave., Columbus, OH 43219
Phone: 614-327-5396
Service Description: Offers a community dinner boxed meal and a bag of food. Toothbrushes and toiletries added to hand-outs.
Eligibility: Anyone
Hours: 2nd & 4th Sat. 2 p.m.-4 p.m.
Intake Process: Walk-in and drive-thru.
Documents: No documents required.

AREA FOOD PANTRIES

Canal Winchester Community Food Pantry

Location: 360 W. Waterloo St., Canal Winchester, OH 43110

Phone: 614-834-4700 (administrative)

Service Description: Provides emergency food for the residents of the Canal Winchester and Carroll School District. Clients can receive food twice per month.

Eligibility: Must be a Canal Winchester or Carroll School District resident and live in the following zip codes: 43110, 43112, and 43136.

Hours: M, Tues. 1-3 p.m.; 1st & 3rd Wed. 1-3 p.m., 2nd & 4th Wed. 4-6 p.m.

Intake Process: Telephone. Callers should leave a voicemail with their name, phone number and date they will be at the pantry. Clients should then visit the pantry on that date. Calls will most likely not be returned.

Documents: ID for everyone in the household. Proof of address.

Broad Presbyterian Church

Location: 760 E. Broad St., Col, OH 43205

Phone: 614-461-4557

Service Description: Residents will receive boxes of shelf-stable food, meat, milk, eggs and kids meals based on their family size delivered right to their vehicles.

Eligibility: Serves any zip code.

Hours: Mon-Fri: 9:00AM – 11:00 AM. **FREE Fresh Produce 2-3:30pm on 6/24, 7/8, 7/22, 8/12, 8/26, 9/9, 9/23, 10/14 ***While supplies last**

Intake Process: Walk-ins available, and parking at back for those with vehicles. Food boxes are brought out to vehicles.

Documents: No documents required.

Clintonville-Beechwold Community Resources Center

Location: 14 W. Lakeview Ave., Columbus, OH 43202

Phone: 614 268-8118

Public transportation accessible

Service Description: Offers 3 day supply of food and will be available twice a month. Bread, produce and other items will be available in the front of the building. **Also offers senior grocery trips, and medical transportation.**

Eligibility: All Franklin County residents are able to use this service.

Hours: Mon and Fri, Noon-4:30 p.m.; Dinner is cancelled for Tuesday and Thursday. Sunday breakfast is also cancelled.

Intake Process: Walk-in.

Documents: Photo ID. Proof of Income. Proof of Address

CRC & CLINTON HEIGHTS LUTHERAN CHURCH

Location: 15 Clinton Heights Ave, Col, OH 43202

Phone: 614-267-4991

Service Description: Offering sack lunches of non-perishable food items available for pick up outside of the church

Eligibility: All

Hours: Monday, 3/23- 11:30 a.m. – 12:30 p.m.
Wednesday, 3/25 11:30 a.m. – 12:30 p.m. Friday, 3/27 - 11:30 a.m. – 12:30 p.m.

Intake Process: None

Clinton Township Community Health Action Team (CHAT)

Location: 4093 Cleveland Avenue, Columbus, OH 43224

Phone: 614-525-3160

Service Description: “No-Touch” distribution having residents drive up for produce to be put in their vehicles. A table with prepackaged produce will also be available for those who walk or bike. All are welcome!

Eligibility: All Franklin County residents are able to use this service.

Hours: Fourth Friday of every month: March 27th, April 24th, and May 22nd.

Intake Process: Walk-in. No appointment required.

Documents: Photo ID. Proof of Income. Proof of Address

Dublin Food Pantry

Location: 81 W. Bridge St., Dublin, OH 43017

Phone: 614-889-6590 (administrative)

Service Description: Drive Thru pre-packaged food pantry. Also offering toothpaste, deodorant, and shampoo.

Eligibility: Call ahead to check on eligibility.

Hours: Monday 6 p.m. – 7:30 p.m. Tuesday 10 a.m. – Noon. Thursday 4:30 p.m. – 6:30 p.m.

Intake Process: Walk-in.

Documents: Photo ID and proof of address for adults. ID and proof of address for children.

Gahanna Residents in Need (GRIN)

Location: 165 Granville St., Gahanna, OH 43230

Phone: 614-214-4747

Service Description: Walk in pantry. Daily hours are now in place for donations

Eligibility: Residents of Gahanna-Jefferson School district.

Hours: First and Third Saturdays of May 9am-11am

Intake Process: Walk-in

Documents: Ohio Driver’s License/State ID with current address. If not current address, client must provide a recent piece of mail to prove his/her address.

Gladden Community House

Location: 318 S. Glenwood Ave., Columbus, OH 43223

Phone: 614-228-2498 (administrative)

Service Description: Provides emergency food assistance. **FREE Fresh Produce Giveaway 4th Tuesday of the month!**

Eligibility: to zip codes of 43223, 43222, and 43215. They provide senior delivery to homebound seniors living in Franklinton: 43222, 43215 west of the river and 43223.

Hours: Mon, Tue, Thur.: Friday: 11 a.m.-3 p.m., Wed 1-3 p.m.

Intake Process: Telephone.

Documents: Photo ID. Current lease or mail (within 30 days old)

Notes: Delivers to homebound, seniors, or disabled individuals living in 43222, 43215 and 43223. Disabled residents, under 60, will need to provide a doctor's statement to be eligible for delivery. Call 614-228-249, M-F, between 9 a.m. – 3 p.m. to schedule it.

Heart to Heart Food Pantry

Location: 1320 Cambridge Blvd., OH 43212

(First Community Church)

Phone: (614) 488-0681

Service Description: Offers a food pantry- Building will be closed. Drive in services for the food pantry.

Eligibility: Franklin County Residents

Hours: Tues. and Thurs. 8:30am-1:00pm

Intake Process: 1 visit per month

Documents: ID

Hilltop Salvation Army

Location: 2879 Valleyview Drive, Columbus, OH 43204 in the parking lot of Hilltop YMCA

Phone: 614-274-7600

Service: Offer a produce distribution. Drive- Thru Only.

Eligibility: Residents of 43204, 43026, 43137, 43205, 43146, 43212, 43222, 43223, 43228, 43123, or 43119.

Hours: Mon, Tues, Thurs, Fri (weekly) 9am-12pm And every Wednesday fresh produce only from 9am-12pm

Documents: Photo ID for all adults.

Holy Family Church

Location: 57 S. Grubb St., Columbus, OH 43215

Phone: 614-461-9444 (administrative)

Public transportation accessible

Service Description: Offers a food pantry.

Eligibility: Residents of 43204, 43215, 43222, 43223, 43228, 43123, or 43119. Clients may visit once monthly

Hours: Mon-Fri: 8:30 AM is pantry sign up; 9:30 AM Woods Bags & Mail; 10:30 AM Limited Pantry (Basic Boxes)

Intake Process: First 25-30 households will be served depending on food supply. Building is closed. Donations will be given at the delivery door.

Documents: Photo ID for all adults. ID for children. Proof of address. Acceptable forms of ID include driver's license, State ID, healthcare card, birth certificate or Social Security card.

Imprem Holistic Community Resource Center

Location: 5757 Karl Rd., Columbus, OH 43229

Phone: 614-516-1812 or 614-747-9265

Service Description: Offers a daily food pantry.

Building is closed; Food bags will be given out at the door.

Eligibility: Anyone

Hours: Mon, Tue, Thur.: 10:30 a.m.-7 p.m., Wed: 10:30 a.m.-6 p.m., Friday: 10 a.m.-6 p.m.

Intake Process: Walk-ins.

Documents: Photo ID and proof of address for adults.

Livingston United Methodist Church

Location: 200 E. Livingston Ave., Columbus, OH 43215

Phone: 614-560-0377

Service Description: Food pantry that offers an emergency supply of 3-5 days' worth of food.

Building is closed. Bag groceries will be handed out.

Eligibility: Residents of 43205, 43206, or 43215.

Hours: Last Tuesday, Thursday, and Saturday of each month. 9 a.m.-11:30 a.m. Except for Nov. & Dec. in which it will be the second to the last Tuesday, Thursday and Saturday of the month.

Intake Process: Walk-in.

Documents: ID for each household member. Current proof of address (within last 90 days)

Lutheran Social Services South Side Food Pantry

Location: 1460 S. Champion Ave., Columbus, OH 43206

Phone: 614-443-5130

The number to call to pre order is 614-877-6325.

Service Description: Choice food pantry. Clients can return once a month for full assistance and/or weekly for bread and produce only. **Building is closed.**

Pick- up only.

Eligibility: Anyone

Hours: Mon & Fri: Walks in/produce: 11 AM to 1PM. Appointments: Tues, 1:30 PM to 4PM; Tues, Walk ins: 2:30 PM to 4 PM; Wed, Appointments: 10 AM to 3 PM. No walks on Wed; Thurs appointment: 3 PM to 5 PM.

Intake Process: Referral from Hands-on Central Ohio, (614) 341-2282, or can be accessed on-line. If emergency walk-in can obtain bread and produce, until referral is received.

Documents: Picture ID for each adult. Birth certificate, health insurance, or Social Security card for each child. Proof of income.

To place an order: LSSfoodpantries.org or call 877-LSS-MEALS (577-6325) between 10 a.m.-2 p.m. Provides toiletries: dish washing soap, laundry soap and toilet paper. No zip codes required.

Mid-Ohio Foodbank – Kroger Community Pantry

Location: 3960 Brookham Dr., Grove City, OH 43123

Phone: 614-274-7770 (recorded message at 614-317-9487)

Service Description: Offers choice Pantry or “Pantry Express” that client completes an order request form and they bring the food to the vehicle.

Eligibility: Anyone. Clients allowed one full shop per month. One bread and produce shop once per week on non-full shop weeks.

Hours: Tue. 8:30 a.m. - 12:00 p.m.; W: 8:30 a.m. – 12:00 p.m. & 5 p.m. – 7 p.m.; Th: 8:30 a.m.-12 p.m.; F 8 a.m.- 12 p.m.; Sat 8 a.m.-1:30 p.m.

Intake Process: No Appointment necessary

Documents: Photo ID and current proof of address for adults. ID for children.

My Family Pantry by My Project USA

Location: 3036 Sullivant Avenue, Columbus, OH

Phone: 614-905-0977 – call for more information or help. For Somali Bantu Community Members, to speak Maay Maay, please call: 614-615-0061.

Service Description: Food pantry that offers an emergency supply of a week worth of food. Drive Thru style. Also provides a COVID-19 Response Center.

Eligibility: Serving residents in 43204, 43228, 43222, and 43223.

Hours: On Saturdays from 9AM to Noon.

Intake Process: No Appointment necessary

Documents: Photo ID and current proof of address for adults. ID for children.

Neighborhood Services

Location: 1950 N. Fourth St., Suite J, Columbus, OH 43201

Phone: 614-297-0592 (administrative)

Service Description: Offers a choice food pantry. Provides a seven day supply of food. Tax assistance available and a clothing room.

Eligibility: Residents living in zip codes 43201, 43202, 43210, and 43211 are eligible to receive food assistance one time each month. Outside of those zip codes, one can visit once a year.

Hours: Mon.-Thu. 10 a.m. – 1 p.m.

Intake Process: Walk-in. Third party pick-ups are not accepted.

Documents: Current proof of address (lease, mortgage, or a utility bill). Photo ID for all adults. Dept. of Job and Family Services documentation is not acceptable.

Northside Food Pantry/Vineyard

Location: 4664 Cleveland Ave., Col, OH

Phone: 614-259-5336

Service Description: Food Pantry

Eligibility: Must be a resident of zip codes 43224, 43229, and 43231

Hours: Sat: 8:00 AM – 11:30 AM

Intake Process: **Building closed. Will be handing off bags of food.**

Documents: Adults: Photo ID and Proof of residence. Also must have proof of each child in household.

NNEMAP (Near Northside Emergency Material Assistance Program)

Location: 677 E. 11th Ave., Columbus, OH 43211

Phone: 614-297-0533

Service Description: Provides 3 day supply of food and some toiletries. Clients can come twice per month.

Eligibility: **serves all zip codes and limited delivery available.**

Hours: M, Tues, F- 9 a.m.-noon;

Intake Process: **Building closed. Will be handing off bags of food.**

Documents: Adults: Photo ID and Proof of residence. Also must have proof of each child in household.

Reynoldsburg Helping Hands

Location: 7356 E. Main St., Reynoldsburg, OH 43068

Phone: 614-868-9394 (administrative)

Service Description: Provides boxed supply of emergency food. **Drive thru, no building access.**

Eligibility: Reynoldsburg School District residents only. Clients may visit the pantry every other month.

Hours: Sat 9 a.m. – 11 a.m.

Intake Process: Telephone for appointment. No walk-ins. Clients must call, leave a voicemail message and then wait for a return call from the pantry.

Documents: Recent utility bill, mail or lease for adults. Children also need to be verified with some form of ID.

Salvation Army

Phone: 614-341-2282 or text 614-702-7772 (make an appointment with Hands-On Central Ohio).

Service Description: Prepackaged food. **Drive thru, no building access.**

Eligibility: Franklin County Residents

Clients may visit the pantry every other month.

Hours: Monday, Tuesdays, Thursdays, and Fridays from 9:30 AM to 11:00 AM & 11:30 Am to 1:30 PM.

Documents: The Salvation Army has shifted to a disaster food distribution model during the pandemic, and as a result, people are not required to show identification or proof of income to receive a food box through our pantries. We are distributing food through a drive through model that is in keeping with safe social distancing guidelines.

St. Phillip’s Episcopal Church

Location: 166 Woodland Ave., Columbus, OH 43203

Phone: 614-253-2771 (administrative)

Service Description: Offers a walk-in food pantry. **No building access- Pick up food at the door.**

Eligibility: Residents of 43203 or 43205. Clients can visit the pantry once per month.

Hours: Wed. & Thu. Noon- 1:45 p.m. Closed the first Wednesday of the month.

Intake Process: Walk-in. Third party pick-up needs pick-up identification and a note authorizing pick-up.

First time visitors are directed to verify household (with documentation) at another location. Once verified, they may then visit the pantry.

Documents: Photo ID and proof of address (bill or lease preferred) for adults. ID also for children.

St. Stephen’s Community House

Location: 1500 E.17th Ave., Columbus, OH 43219

Phone: 614-294-6347 (administrative)

Public transportation accessible

Service Description: Provides 3-5 days of emergency food. Clients can use pantry once every 30 days.

Eligibility: Will serve all of Franklin County no matter your zip code. Once per week families can receive a bag of food.

Hours: Mon., Wed., & Fri. noon-3 p.m.; T/Th 3-6 p.m.

Intake Process: Walk-in. Does not permit third party pick-ups. Numbers will begin to be handed out 30 minutes before pantry opening.

Documents: Adults: Current driver’s license, State ID, or other picture ID. If address on ID is not current, guests must bring current utility bill, or lease. Children: Need health insurance card, FCDJFS profile, letter from school, birth certificate, lease agreement, or Social Security card. All documents must have child’s name and address.

Victory Ministries

Location: 3964 E. Main St., Whitehall, OH 43213

Phone: 614-252-2500

Service Description: Food pantry, free medical clinic, free clothing store, literacy program, and ministry to help clients grow in relationship to Christ.

Eligibility: All Franklin County zip codes.

Hours: Tue. – Thurs. noon – 3:00 p.m.; Fri. noon-2:45 p.m.

Intake Process: Telephone. Appointment required.

Documents: Photo ID.

Vineyard Church of Columbus – Fruit of the Vine

Location: 181 E. Fifth Ave., Columbus, OH 43201

Phone: 614-259-5441

Service Description: Offers a pancake breakfast and a choice pantry. Clients may receive food once a month.

Eligibility: Residents in the 43201 zip code. Residents of other zip codes can receive food one time.

Hours: Saturdays 8:30 a.m. – 11:30 a.m. Food pickups 9:30 a.m.-11:30 a.m.

Documents: Must bring ID for all family members.

Acceptable documents include: Driver’s License, current bill with address, welfare card, medical card, birth certificate, or school records.

Worthington Resource Center Pantry

Location: 6700 Huntley Rd., Columbus, OH 43229

Phone: 614-985-1766 (administrative)

Service Description: Administers a choice pantry that offers a three-day supply of emergency food. Serves up to 80 households per day.

Eligibility: Must live in zip codes 43016, 43065, 43081, 43085, 43229, or 43235. Each household may be served twice per month. Resident income must be below 200% of the Federal Poverty Guidelines.

Hours: Mon 10:00 a.m. - 2:00 p.m., Wed 3:00 p.m. – 7:00 p.m., 3rd & 4th Sat. 10:00 a.m. – 12:00 p.m.; all other Saturdays 10 a.m.-noon produce & bread quick shop. **No building access. Bagged food will be given out at the door.**

Intake Process: Walk-in.

Documents: New clients must provide ID for each member of the household. Photo ID (driver’s license or state ID) for adults. Birth certificates, Social Security cards, or school ID’s for children. Proof of current address (lease or utility bills received by mail). Clients already registered are expected to provide a photo ID and proof of address at every visit.

Additional Food Information

Grocery Stores

Special hours offered for the following stores. Please call the nearest location to find out special hours for seniors, social distancing guidelines, and mask requirements.

****Please note that many of the following stores have set special shopping hours for those shoppers who may be vulnerable to being in public and those time will be tagged (V/60+)****

ALDI	Giant Eagle
Big Lots	Dollar General
Costco	Dollar Tree:
Meijer	Kroger
Menards	Ollies
Target	Sam's Club
Walmart	Trader Joe's
Walgreen's	Whole Foods Market

Grocery Delivery Services

Muslim Family Services of Ohio

Location: 4900 Reed Road, Suite 100. Columbus, Ohio 43220

Service Description: Columbus Muslim COVID-19 Grocery Assistance. Volunteer grocery shopping and delivery services for individuals that are considered at-risk.

Persons considered "high-risk" for coronavirus exposure (elderly, chronic condition, immuno-suppressed).

Phone: 614-470-2848 or email: mfsOhioadm@gmail.com

Hours: Order between 10 AM to 2 PM to get groceries delivered the same day.

Intake Process: filling out the form online or contacting via telephone. Online form: <https://bit.ly/cmccgrocery>

Website: <https://www.mfsohio.org/>

Summer Programming

Columbus Recreation & Parks' *Go, Lunch!* Summer Food Program

Service Description: Free, nutritionally balanced meals during the summer months at our community centers along with other various locations. (Dates and times can vary.) FREE fresh produce for families, FREE meals for children. Please visit <https://www.golunch.club/> for date, time, and locations.

Columbus Metropolitan Library

Service Description: Curbside pickup will be available Monday-Thursday, 11 a.m.-7 p.m.; Friday & Saturday, 11 a.m.-6 p.m., with no service on Sunday. *There is no public access into branches offering curbside pickup.*

Limited Access Services Include: Pick-up Items, Return Items, Reserve a Computer (limited number of computers are available for use and available for 50 minutes only), Job Help (Karl Road Branch Only).

Dublin Branch | 75 N. High St.

Gahanna Branch | 310 Granville St.

Hilliard Branch | 4500 Hickory Chase Way

Karl Road Branch | 5590 Karl Rd.

New Albany Branch | 200 Market St.

Northern Lights Branch | 4093 Cleveland Ave.

Parsons Branch | 1113 Parsons Ave.

Reynoldsburg Branch | 1402 Brice Rd.

Southeast Branch | 3980 S. Hamilton Rd.

Whetstone Branch | 3909 N. High St.

Whitehall Branch | 4445 E. Broad St.

LIMITED COMPUTER ACCESS AVAILABLE AT:

Main Library | 96 S. Grant Ave. (starting June 17)

Linden Branch | 2223 Cleveland Ave. (starting June 2)
 Martin Luther King Branch | 1467 E. Long St. (starting June 2)
 Franklinton Branch | 1061 W. Town St.
 Karl Road Branch | 5590 Karl Rd. (starting June 17)
 Northern Lights Branch | 4093 Cleveland Ave. (starting June 17)

YMCA of Central Ohio

Service Description: YMCA offering various summer camps/programs, please call your local YMCA for additional information.

- Delaware Community Center YMCA
- Eldon & Elsie Ward Family YMCA
- Gahanna YMCA
- Grove City YMCA
- Hilliard YMCA
- Hilltop YMCA
- Jerry L. Garver YMCA
- Liberty/Powell YMCA
- North YMCA
- Reynoldsburg Community Center YMCA
- Vaughn E. Hairston YMCA
- Whitehall Community Park YMCA

GENERAL INFO/RESOURCES

CareSource

Service Description: 24-hour Nurse Hotline is still operating.

Phone: 1-866-206-0554 or 1-800-488-0134.

Hours: 7:00 AM to 7:00 PM.

Our newer change is the *Ohio Department of Medicaid has announced Medicaid Renewals are not being processed at this time. Medicaid coverage will not be lost for non-renewal.* Please visit their website regarding their telemedicine policy. Members can have a doctor's appointment without leaving their home.

C19 Help Squad

Service Description: If you have suffered hardship due to the coronavirus and you need supplies, help with transportation, help paying utilities, or have other needs due to the recent pandemic please fill out this form. We want to connect you with one of our Help Squad volunteers who have committed to assisting members of their community and across the country.

www.c19helpsquad.com

Hilltop USA

Service Description: Website with general information about resources and community response to COVID-19.

<http://hilltopusa.org/covid-19/>

Dial 2-1-1

Service Description: If you need assistance finding food, paying for housing bills, accessing free childcare, or other essential services, visit 211.ord or dial 211 to speak to someone who can help.

BIO ONE- Cleaning Services

Service Description: Coronavirus Cleaning and Disinfection Services

Bio-One specializes in all types of extreme cleaning including blood, unattended death, homicide, suicide, hoarding, and feces cleanup throughout Columbus and surrounding areas. www.bioonecolumbus.com

Email: Info@BioOneColumbus.com

Phone: 614-743-1795

Mailing Address: 3000 E. Main St. #151 Columbus, OH 43209

Women, Children and Infants

CelebrateONE

Service Description: CelebrateOne connectors are still taking referrals. Anyone needing assistance with transportation to a prenatal appointment, a crib and or other baby items.

Phone: 614-570-3592

Email: acjones@columbus.gov.

Childcare during the Pandemic

Service Description: Beginning Thursday, March 26, only child care programs with a Temporary Pandemic Child Care license will be permitted to operate in Ohio, serving only essential workers defined by the state with priority for key health and safety occupations.

- Action for Children's website hosts information for families including an interactive map of the ODJFS-approved Temporary Pandemic Child Care programs in Franklin and the surrounding counties. Action for Children's will update the map twice daily as the Ohio Department of Job and Family Services approves new programs and some programs request removal. As of Tuesday evening, ODJFS has approved licenses for 172 Pandemic Child Care programs in Franklin County (220 in the Central Ohio region). Families can also submit a help request online or call our specialists at 614-224-0222, ext. 299, for help connecting with a provider.
- Please refer families and employers that might need Temporary Pandemic Child Care to Action for Children's Homepage: <https://www.actionforchildren.org/>.

Respectful Ways

Service Description: Respectful Ways is offering free online social-emotional learning curriculum. While schools are closed for Coronavirus, they are giving FREE access to Prek-12 online programming to any school or camp in need of digital SEL Curriculum. If you are a Teacher, Administrator, Program Leader or Parent/Guardian, use the coupon code Corona-free3 for free access to up to 3 modules. (Though you may purchase as many as you need.

- You can find more information here: www.respectfulways.com or if you prefer immediate help or aren't sure which modules will best meet your student's needs? Call them at 678-464-0962.

Yo Re Mi Online for Schools, At-Home Educators, Students and Parents

Service Description: Yo Re MI encourages daily movement, music and mindfulness while having fun! Distance learners, children, families and educators can now sing and stretch with us all over the world regardless of pay.

- They are providing free 60-day unlimited access to the app to the first 500 users who request it. Additional requests will be added to our waitlist and entered as more funds become available.
- App is available through the google play and the apple store.

Prescription Delivery- ScriptDrop

Service Description: Text DELIVER to 727478 to have prescriptions delivered from any pharmacy (during COVID-19) for an \$8 delivery fee. Requests placed before 11:00am can be delivered same day after 2:00pm. <https://scriptdrop.co/>

Phone: 614-641-0648

Utilities & Internet Services

- **AEP, City of Columbus Water & Electric Departments and Columbus Gas of Ohio utilities** has temporarily suspended non-payment disconnections during the COVID-19 outbreak.
- **WATER SHUT-OFF/RECONNECT:** The Department of Public Utilities has suspended shutoff of water and electric service for delinquent bills.
It prevents a water system from shutting off someone's water service due to non-payment during the declared state of emergency. If someone previously had their water shut off dating back to January 1st, the water system is required to reconnect. This will help us assure that as many people as possible have safe water during the state of emergency.
- **Spectrum/Charter Communications:** Families without internet will be able to get the service at no cost for 60 days from Charter Communications/Spectrum. To enroll, call 1-844-488-8395. Installation fees will be waived for new student households.

- **Comcast/Xfinity:** New customers will receive 60 days of complimentary Internet essentials service, which is normally available to all qualified low-income households for \$9.95/month. They will not disconnect a customer's internet service or assess late fees if you contact the company and can't pay their bills during this period. To sign up, applicants can visit www.internetessentials.com or call 855-846-8376 for English and 855-765-6995 for Spanish.

Older Adult Response and Resources

Clintonville-Beechwood Community Resources Center (CRC)

Service Description: Older adults in greater Columbus in need of necessity bags. Potential items include: Paper towels, Soap, Toilet paper, Disposable Thermometer, Gloves, Shelf stable food & snacks. If you have any questions or concerns please contact Christine Happel at: christine.happel@clintonvillecrc.org

Phone: 614-268-3539 for delivery or pick up.

Address: 3222 N. High St Columbus, OH 43202 for delivery or pick up.

Hours: Delivery on Tuesdays & Thursdays between 9am-5pm. Pick up at CRC Monday-Friday between 9am-5pm.

The Friendly Phone Line

Service Description: available to older adults in greater Columbus who are looking for friendly conversation and social connection. The Friendly phone-line is intended to be a touch point to combat loneliness in our community during this unprecedented time of social distancing. These calls are **not** intended to be a space to provide counseling, case management, or health information/recommendations.

Phone: 614-993-3614

Hours: Older adults may call Monday - Friday, between 9am-5pm

LifeCare Alliance

Service Description: Meals-on-Wheels: Hot, nutritious home-delivered 365 days a year for homebound older adults or medically challenged neighbors who are 60 years old and unable to prepare meals for themselves.

Eligibility: Over the age of 60 years old. If you reside in the following counties (Franklin, Madison, Marion, Logan, and Champaign.) Homebound, i.e. if you no longer can drive nor take public transportation. Lives alone or is home doing the day along without any other assistance. If you have any ailment that prevents you from being able to prepare healthy meals for yourself.

Enrollment Process for Short Term Pandemics meals is as follows:

- Over the age of 60 and If you reside in the following counties (Franklin, Madison, Marion, Logan and Champaign)
- If you're shut in due to the outbreak, you can receive five frozen meals delivered weekly until the pandemic is lifted

Phone: 614-278-3130 or go to www.lifecarealliance.org and click on the referral tab and complete the referral application and it will be sent directly to our Customer Service Intake Team.

Court Filings/Hearing Updates & Legal Aid

Franklin County Municipal Court- Court Operations During COVID-19 Pandemic

Franklin County Municipal Court's Self Help Center will only offer assistance via online chat function Mon-Fri 9am - 3pm. Website with chat function: <http://www.fcmselfhelpcenter.org/>

Traffic Arraignments in Courtrooms 1A, 1B, and Eviction Hearings in Courtroom 11B will be heard at the **Columbus Convention Center** from June 1st until August 31st. (Notices are currently being mailed to inform individuals of the change of location). You **must wear a face covering** that will protect against the spread of the COVID-19 virus to be admitted to the Columbus Convention Center.

Phone: Traffic cases- (614) 645-8186 Eviction cases- (614) 645-7235

Location:

Main Concourse Entry
B Meeting Rooms
400 North High Street
Columbus, Ohio 43215

Housing, Employment and Emergency Financial Assistance

Ohio Department of Jobs & Family Services

Unemployment Benefits

Eligibility: Employer shut down operations, employees were laid off by employer because of coronavirus, or individual was requested by medical professional, local health authority, or employer to be isolated or quarantined.

Hours: Monday through Friday 8am-5pm

Intake Process: Franklin County workers impacted by closures due to COVID-19 should visit:

www.unemployment.ohio.gov or call 1-877-644-6562.

Hours: weekdays from 7 a.m. - 7 p.m., Saturdays from 8 a.m. - 5 p.m. and Sundays from 9 a.m. - 1 p.m.

SNAP Benefits: Apply online at <https://benefits.ohio.gov/> ** If you have a child in kindergarten through twelfth grade in your household who was receiving free or reduced-price meals while in school, your child is eligible for the Pandemic Electronic Benefit Transfer (P-EBT) program to receive Supplemental Nutrition Assistance Program (SNAP) benefits as a result of the school closure. Please read <https://jfs.ohio.gov/ocomm/pdf/PEBT-flyer.pdf> for additional information.

****NEW PRC Plus- Rental Assistance Program** (June 1st through Sept. 30, 2020 or until funding is exhausted).

Provides one-time rental assistance payments for eligible families struggling to meet rent or facing eviction as a result of the COVID-19 pandemic. Eligible families will receive up to \$1,500 in one-time rental assistance per household. Families must reside in Franklin County, have at least one minor child and/or a pregnant person in the household, and have a gross household income between 166% and 300 percent of the federal poverty level in order to qualify. To apply please visit <https://jfs.franklincountyohio.gov/emergency-assistance-prc>.

NOTE: Jobs and Family Services hours of operation has changed to: 8 AM to 12 PM from Monday through Friday at all locations. No longer providing in-person customer assistance. FCDJFS urges customers to apply for benefits online or over the phone by calling 1-844-640-6446. You can apply, or check on the status of an existing application, over the phone at 1-844-640-6446 or online at any time at www.benefits.ohio.gov.

Columbus Urban League

Service Description: Due to the high volume of applicants for the COVID 19-related housing assistance program, we are temporarily suspending any further applications until the current number of 500 prospective applicants have been screened and processed. Call or email to find out when they will be accepting again for rental assistance.

You can get help of up to \$1,000 if you're at risk of being evicted, need help with a security deposit and/or are at risk of becoming homeless — no matter your income.

Phone: 614-484-9111.

Address: 788 Mount Vernon Avenue Columbus, OH | 43203

Email us at emergencyassistance@cul.org . For more information visit: <https://www.cul.org/>.

IMPACT Community Action HOPE FUND Rental/Mortgage Assistance

Service Description: Provides emergency financial assistance to prevent homelessness, and/or permanent housing for residents of Columbus and Franklin County. See eligibility requirements below:

- Disclose the emergency need or event causing rent to fall behind. Disclose if the emergency need is COVID-19 related. (In most cases emergencies occurring after March 1st or later would qualify).
- Customers generally must have sustainable income. (The ability to pay rent/mortgage after assistance is received but because of the COVID-19 pandemic, we are currently being more flexible and will assess case by case)
- Examples of income include employment, SSI and SSDI.
- Proof of paid deposit (if assistance is for 1st month's rent)

Please complete and include with completed on-line form:

<https://www.impactca.org/getinvolved/connect/impactconnect.html>

For questions email supportservices@impactca.org or call 614.252.2799

Transportation

COTA BUS SERVICES

Service Description: All Rush Hour Lines have been modified, please check website listed below.

COTA will waive all bus fares. They are asking all bus riders to do the following:

- Enter the buses from the back. The front bus doors will be closed. This is to give their drivers some distance from the public.
- Don't sit right next to other people. Put distance between passengers and maintain as much social distancing as possible.
- There will be hand sanitizer on the bus. Use it when you get on and off.

Please check back daily to COTA's website, www.cota.com/major-service-change-announcements/, or subscribe to alerts and call COTA's customer service center at 614-228-1776.

Hardship Relief

Fifth Third Bank

Service Description: Fifth Third Bank Announces Additional Hardship Relief Immediately Available for Customers Affected by the Coronavirus. Fifth Third is offering the following programs for our consumer and business customer facing will need to contact Fifth Third.

- Vehicle Payment Deferral Program: Payment deferral for up to 90 days and no late fees during the deferral period.
- Credit Care Deferral Program: Payment deferral for up to three payments and no late fees during the deferral period.
- Mortgage and Home Equity Program: 90-day payment forbearance.
- Small Business Payment Deferral Program: Payment deferral program for up to 90 days, no late fees and a range of loan modification options. Waiving all fees on Fifth Third Fast Capital Loans for 6 months.
- Fee Waiver Program: Offering to waive fees for up to 90 days for a range of consumer and small business deposit products and services.
- Suspending initiation of any new repossession actions on vehicles for the next 60 days.
- Suspending all foreclosure activity on homes for the next 60 days.

COVID-19 Ancillary Costs

Service Description: The Health Well Foundation just announced a COVID-19 Fund that provides up to \$250.00 in assistance with ancillary costs associated with COVID-19. Grants awarded through the fund will provide reimbursement assistance to at risk or quarantined individuals for delivered food, medication, telehealth copays and transportation costs associated with COVID-19. Accepting phone applications only.

Phone: (800) 675-8416.

For more information go to this website: https://www.healthwellfoundation.org/fund/covid-19-fund/?utm_medium=social&utm_source=MHA&utm_campaign=COVID-19_story

HEAP – Summer Crisis Program

Service Description: A special component of HEAP, the Summer Crisis Program provides summer cooling assistance for low-income elderly households and for Ohioans with qualifying medical conditions. The program is available July 1st through August 31st and applies to electric utilities only. Please contact your local Energy Assistance Provider for a list of all required documents. Depending on your income type, additional forms may be required.

Phone: 1(800) 282-0880

Hours: Monday through Friday, 7:30 a.m. to 5:00 p.m.

Website: https://development.ohio.gov/is/is_heapsummer.htm

Mental Health and Substance Abuse & Recovery Support Resources

Hotlines

If you or someone you know is experiencing a mental health or addiction crisis, call:

- Netcare Access: For immediate assistance for Adults in crisis: 614-276-2273.

Netcare Access is not accepting walk-ins, law enforcement or other referrals at this time.

- Nationwide Children's Hospital: For immediate assistance for a Youth (17 and under) in crisis: 614-722-1800

If you or someone you know is in distress, contact:

- **Franklin County Suicide Prevention Hotline** call or text: 614-221-5445 (texting only available from 12:00 PM to 10:00 PM)
- **Teen Suicide Hotline:** 614-294-3300
- **Senior Suicide Prevention Hotline:** 614-3309
- **Veteran crisis line:** 1-800-273-8255 option 1 (or text 838255)
- **The National Suicide Prevention Lifeline:** 1-800-273-8255
- Text 4HOPE to the **Crisis Text Line:** 614-741-741
- Call The **National Disaster Helpline** at 1-800-985-5990 or text "TALKWITHUS" to 66746
DDH provides crisis counseling and support for anyone in the U.S. experiencing distress or other behavioral health concerns related to any natural or human-caused disaster, including public health emergencies.
- **The Trevor Project**, call 1-866-488-7386 or text START to 678678. A national 24 hour, toll free confidential suicide hotline for LGBTQ Youth.
- **The Warmlines** exists to help individuals in their recovery from mental health issues and let them know they are not alone. Call 614-358-8255
- **The National Domestic Violence Hotline:** 1-800-799-7233 or 1-800-799-7233 for TTY or if you're unable to speak safely, you can log onto thehotline.org or text LOVEIS to 22522.

Harding Hospital- PHP/IOP and STAR TRC

Service Description: Harding's Partial Hospitalization Programs /Intensive Outpatient programs are running virtually via WebEx and new patients can call and speak with Tonya or Amber to schedule a virtual orientation.

Phone: 614-293-9560 or 614-293-7827 (STAR).

The STAR TRC case management team and therapists are utilizing various means to provide support, services, and therapy to our patients. The referral process remains the same for the STAR TRC.

RiverVista

Service Description: behavioral health hospital, serving the adult and senior populations in a contemporary hearing environment.

Hours: open 24/7 and accept walk in's.

Phone: 614-643-5500- Referral Line.

Address: 1599 Alum Creek Drive Columbus, Ohio 43209

SAFE Stations Access to Detox

Services: providing 24/7 access to eligibility screening and transport to treatment for those in active addiction. In response to the COVID-19 health crisis, temporary changes are being made to the screening process to adhere to physical distancing guidance and ensure EMS crews are available to respond to the higher volume of community 9-1-1 calls. Those without access to transportation can still walk into the Whitehall Division of Fire to be screened and transported to treatment.

Phone: 614-237-5478 to receive screening over the phone 24/7.

Location: 390 South Yearling Road, Whitehall, OH 43213

Hours: Monday-Friday 8:00am-5:00pm.

Counseling/Support Groups/ Domestic Violence Resources for Victims**Pro-Bono Counseling**

Service Description: Pro-Bono Counseling program is **still accepting referrals**. Many of their volunteers may be utilizing tele-therapy options to promote a healthy environment. *Please note:* Wait times may be longer than usual, but we are working diligently to get you connected.

Phone: 614-884-7227 for urgent counseling needs.

Discreet Texting Service - City Attorney's Office

Services: Victims can reach the City Attorney's Domestic Violence & Stalking Unit by sending a text message and providing domestic violence advocates with their name, a safe time to communicate, and an email or phone number where they can be reached. For their protection, victims are encouraged to delete their own message after it is sent. The

City Attorney's domestic violence advocates will contact the victim at the designated time to discuss safety planning for them and their family. **Phone:** 614-653-8075.

Columbus Springs PHP and IOP

Service Description: Columbus Springs has begun offering group teletherapy through Zoom's secure video conferencing for both their partial hospitalization program (PHP) and intensive outpatient program (IOP).

Please feel free to reach out with any questions or concerns. We're happy to help connect patients to the appropriate levels of care with assessments 24 hours a day, seven days a week.

Phone: 614-717-1800 (Dublin) and 614-300-9100 (Columbus)

Cornerstone of Hope

Service Description: Cornerstone of hope is now offering Telehealth, a virtual counseling service. Telehealth will allow us to continue offering our grief counseling services, while minimizing interruption of services and upholding a high standard of care.

Phone: 614-824-4285 to set up a Telehealth appointment today.

POEM (Perinatal Outreach and Encouragement for Moms)

Service Description: Offer free of charge services including Mom-to-mom support over the phone, online or in groups with a casual, open session format. Referrals to specialized health care providers and community resources. An unbiased, central source of information and support.

Phone: 614-315-8989, mom to mom support line is available 7 days a week. If your call is directed to voicemail all messages requesting support are returned within 24 hours.

Grief Recovery Institute

Grief Recovery Method specialists and programs in central Ohio.

Contact Lois Hall @ lhall.griefrecoverymethod.com and/or www.griefrecoverymethod.com/grms/lois-hall

NAMI Franklin County

Service Description: NAMI Franklin County is available to speak via telephone and help connect you with the resource you need. NAMI Franklin County is offering select support groups and classes online via Zoom.

Visit their website here: <https://namifranklincounty.org/> for meeting codes and passwords.

Phone: 614-501-6264. If you need help after regular business hours, please call: 614-266-06709.

Online Meeting Directory for AA

Service Description: Offers a directory of AA online meetings for everyday of the week and at different times.

- <https://www.aa-intergroup.org/directory.php>

Online Recordings of AA speakers

Service Description: Offers online recordings of AA speakers.

- <https://www.aaspeaker.com/>
- <https://www.hacoaa.org/archives/speakers/>
- <https://www.recoveryaudio.org/>

Pause a While

Service Description: provides free AA meetings, daily at 2 PM CT

Phone: 425-436-6360, access code 422932#

My Recovery Works- Peer Support

Service Description: During this time of concern over Covid-19, individuals can become anxious and isolated. To help combat this, we would like to offer our assistance of Peer Support. Although groups are being suspended, all Peer Supporters are available to provide resource/linkage information that someone may need by phone.

Phone: 614-294-7117 or www.myrecoveryworks.com

Southeast Healthcare

Service Description: Still filling prescriptions, ensuring that clients are receiving their medications, and assess their well-being. The addiction treatment programs continues to operate and clients are seen on an individual basis only. Groups are not meeting at this time. Currently exploring opportunities for behavioral and primary telehealth whenever possible.

Location/Hours: Downtown Columbus Office, 16 W. Long Street, will close daily at 5:00 PM, effective immediately. Merion Village, office hours in Columbus, 8:00 AM to 7:15 PM, Tuesday and Wednesday, and 8:00 AM to 5:00 PM, Monday, Thursday and Fridays.

Phone: 614-360-0222 - central scheduling number for Franklin County mental health, primary healthcare and dental care services.

Alvis Community Reentry Program

Services Description: Reentry and family support programs: behavioral health and substance abuse treatment services, recovery housing for women and children, and services to individuals with developmental disabilities who are trying to live their lives more independently in the community.

There are no changes in the hours of operation at any of our Residential Facilities (halfway houses and recovery houses) or at any of our DD Facilities (Wittwer Hall, licensed supported living, and regular supported living).

All other **locations of Alvis** are operating with reduced hours and minimal on site staff:

- Women's Behavioral Health Treatment Services through Amethyst program, please call (614) 242-1284.
- Behavioral Health Treatment service through, Choices program, please (614) 252-8834
- Workforce Development services at Alvis Community Reentry Services Center, please call (614) 252-0660.
- For all other Alvis services or departments, please call (614) 252-8402.

Afrocentric Personal Development Shop

Service Description: Wellness programs, treatment and recovery services for individuals, families, and organizations and communities. APDS is still accepting new clients. Call to schedule an appointment or walk-in between the hours of

Location: 1409 E. Livingston Ave, Cols 43205

Phone: (614) 253-4448

Hours: 9:00am-6:00pm.

****Tuesdays and Thursdays 9:00 am to 12:30 pm. APDS provides "walk-in" intake/assessments for Medication Assisted Treatment (MAT) Program clients. No appointment necessary.**

RREACT- RAPID RESPONSE EMERGENCY ADDICTION AND CRISIS TEAMS

Services: Addiction Support Services. A paramedic, mental-health nurse and a social worker will follow up with overdose patients treated by Columbus fire medics. Those who are interested in additional recovery are then put in touch with the nonprofit group Southeast Inc. for treatment.

Phone: 614-330-3413

Columbus Public Health- Alcohol and Drug Services Program

Services: Alcohol and Drug Services is mailing Narcan Nasal Spray to residents of Franklin County. Community members can fill out a secure online form (<https://redcap.columbus.gov/surveys/?s=WYWWTREKWX>) found on the Health Department's website (<https://www.columbus.gov/publichealth/programs/Alcohol-and-Drug-Abuse/Access-to-Naloxone/>). After the form is reviewed, the Narcan kit with information about opioids use and instructions on how to administer and use Narcan will be sent.

Phone: 614-645-6839.

Comp Drug

Services: Providing a variety of treatment options to those seeking help for their addictions. Medicated Assisted Treatment (MAT) services available. Group and individual outpatient treatment services and mental health counseling.

Address: 547 E 11th Ave, Columbus, OH 43211

Phone: 614-224-4506

Safe Point Services

Services: Providing overdose prevention education, syringe exchange, linkage to care, drug intervention and HIV, STI, Hepatitis C testing.

Address: 1267 W. Broad Street, Columbus, OH, 43222

Hours: Safe Point syringe exchange services will be open TUES, 4-8 PM and SAT, 9-1 PM only.

Due to concerns of COVID-19, program services will be expedited for your safety.

Financial Assistance for Funeral or Memorial Services and Resources

JOIN (Catholic Social Services) will assist low income families with burial assistance if under the 175 percent of poverty level (\$18,953 annually for a single person). Please call 614.241.2531. Intake is processed by phone.

The Columbus Department of Public Safety (614.645.8366) has limited assistance to indigent families for burial assistance up to \$750.00. You have to be Columbus resident. The funeral home has to complete the application, submit a copy of the death certificate and an itemized list of costs. This can take up to two weeks to process.

Schoedinger's, Newcomer and several other Funeral Homes in the area offer programs for children up to 5 years of age that have died. Please call your preferred funeral home for more information.

Disaster Financial Assistance- Find out how to get emergency financial help from the government if you've been affected by the coronavirus pandemic or a natural disaster. Get help with food, housing, bills, and more. Learn about stimulus checks and read what's included in the Coronavirus Aid, Relief, and Economic Security (CARES) Act.

<https://www.usa.gov/disaster-financial-help>