Columbus CARE Coalition

Crisis Response Activation Process

*3/14/2017*

The Community Trauma Resource Team (CTRT) provides trauma-informed resources and links to service for community members after a traumatic event in their neighborhood. The chart below outlines to process for activating the team:

**TRAUMA HAPPENS**

**Contact NetCare**

Call made to Netcare Crisis Line from community member or leader

**Response Provided within 48 hours**

**Netcare Organizes Crisis Intervention Team**

1. Clinicians at Netcare triage the call
2. Crisis intervention planning team is notified
3. Individuals who signed up for that time period are notified

**Existing Event**

Provide support at an existing event

**Debrief**

Debrief meeting or conference call within three days after event

**Response Team**

Community Trauma Resource Team self-activates

**Additional Support**

Clinician team lead is available for additional support

**Host a Session**

Connect with community partners to host a session and provide support there

**Pop-Up Clinics**

Quarterly pop-up clinics in key neighborhoods