

NETCARE ACCESS

Netcare Access

ABOUT US



- Netcare Access is a not-for-profit provider of crisis intervention services for Franklin County. We are available 24/7/365
- Founded in 1972 - originally known as the Southwest Community Mental Health and Mental Retardation Center, Inc.



- We are funded primarily through the ADAMH Board of Franklin County
- Additional funding is provided through fees for service from Medicaid and grants and donations made to the Netcare Foundation

Our Mission

Netcare is dedicated to:

- Helping people in crisis with prompt, compassionate, effective, and respectful care;
- Providing prompt, professional, and comprehensive evaluations and assessments for the Courts and community agencies.





Netcare Access

CRISIS, ASSESSMENT AND RESIDENTIAL SERVICES

Crisis Intervention Services

- Walk-in crisis mental health and substance abuse services at 199 S. Central Ave. – door number 1 - for adults 18 years or older
- We often receive referrals from law enforcement, hospitals and the community
- Available 24/7/365



Assessment Services

- Mental health and substance abuse assessments and referral services
 - Provided at 199 S. Central Ave., Monday through Friday, 8 a.m. to 3:30 p.m.
 - Services are provided on walk-in basis, no appointment necessary

Emergency Response Service (ERS)



- 24/7/365 crisis line
- Information and referral:
 - (614) 276-CARE (2273)
or
 - (888) 276-CARE (2273)
- In 2017, ERS handled 84,843 calls and received an average of 147 incoming calls per day

Emergency Response Service (ERS) Live Crisis Chat

For Crisis Assistance Call - 614-276-CARE (614-276-2273)
Administrative Offices Call - 614-274-9500

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Services Resources News & Events Careers & Training About Us **Contact**

Live Crisis Chat

Home → Live Crisis Chat

What should I expect during a Chat session?

A trained and supportive Crisis Counselor will... Together, we will figure out what kind of help y... forward. All chats are 100% confidential.

To chat now with one of our crisis clinicians:

If the chat widget is unavailable, please call ou...
In danger or need immediate medical attention

NETCARE CRISIS CHAT TERMS OF USE

Netcare's Live Crisis Chat is a confidential ser... information to identify you, and may provide thi...

Please read the following before using this ser... herein. If you don't agree to the terms, you may

Modification of the Terms of Use

The Terms of Use and Privacy Statement may be modified from time to time. Any changes will be effective immediately upon posting. Each time you access this service you will be presented with the current terms, conditions and privacy statement for acceptance. You must agree to the modified terms to use this service.

In Crisis? Call 614-276-2273

Welcome to Netcare's LIVE CRISIS CHAT. To start the chat, type in the box below and click [ENTER]. A clinician will be with you in a moment...

- Launched in February 2017
- Individuals can click chat tab on any page of Netcare's website, the Franklin County ADAMH website or other ADAMH agencies and be connected to a trained crisis counselor
- Available on computers and mobile devices

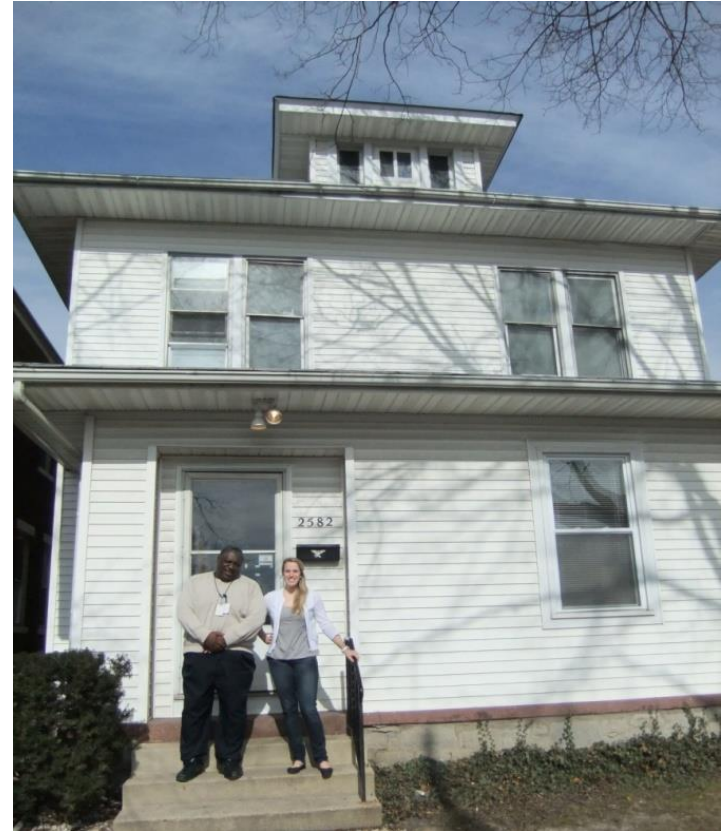
Crisis Stabilization Unit (CSU)

- Located at 199 S. Central Ave., door 3
- Alternative to hospitalization; up to 7 day stay
- Voluntary admission
- Individual and group therapy, psychiatric care, medication and linkage to community services is provided



Miles House

- Residential treatment for adults stabilizing from crisis
- Located at 2582 W. Broad Street
- Voluntary admission
- Stay up to 16 days



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COMMUNITY SERVICES

Community Crisis Response (CCR)

- Provides on-scene response to traumatic situations in the community
- Services available 24/7/365
- In 2017, CCR responded to 196 incidents in the community, assisting 1,389 survivors



ROW ONE Program



- Mobile intervention service transporting people who are publicly inebriated to a place of safety

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PROBATE AND FORENSIC SERVICES

Forensic Center

- Provides court-ordered forensic evaluations for 13 courts in 11 Central Ohio counties
- Provides evaluations for Franklin County Municipal and Juvenile Courts



Probate Pre-Screening Services

- Assessments determine if an individual meets criteria for involuntary psychiatric hospitalization, as a result of mental illness
 - Requests for services are often made by treatment providers or family members
- Staffed during Probate Court hours, Monday – Friday, 8 a.m. – 5 p.m.
- Requests for services 24/7/365: 614-276-CARE (2273)

Family Psychological Services

- Provides assessments for youth and adults referred by FCCS and the Franklin County Juvenile Court
- Assessments seek answers to clinical rather than legal questions
- Assist with treatment planning, placement and sentencing

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NETCARE FOUNDATION

Netcare Foundation

- 501(c)3 that raises funds to support services of Netcare Access, incorporated in 1982
- Raises funds through donations, grants and two annual events – a Golf Tournament and fall fundraiser dinner
- Funds raised have contributed to ROW ONE vans, staff recognition and appreciation, improvements to facilities and more

Thank you for attending.

