



AGENCY OVERVIEW

SYNTERO'S MISSION

The mission of Syntero is to advocate and support the health and well-being of individuals, families, and communities by providing professional, compassionate, behavioral health and social services that adapt to the changing needs of the community.

SYNTERO'S HISTORY

- On January 1, 2013, Dublin Counseling Center and Northwest Counseling Services merged to create Syntero, Inc. Syntero is the Greek word for support, which nicely sums up our mission. The merger was the perfect convergence of two very strong organizations with positive reputations for providing excellent services to people of all ages.
- In 2017 we added two additional office locations and expanded services to Delaware and Morrow County.

LOCATIONS

• Dublin Office

- 299 Cramer Creek Court, Dublin, OH 43017
- P# 614-889-5722 F# 614-889-9335
- *Primary One is a Federally Qualified Health Center (FQHC) co-located in our office*



• Mill Run Office

- 3645 Ridge Mill Drive, Hilliard, OH 43026
- P# 614-457-7876 F# 614-457-7896



• Northeast Office

- 3433 Agler Road Suite 2000, Columbus, OH 43219
- P# 614-600-2708 F# 614-476-6708
- *We are co-located at Primary One's FQHC*



• Lewis Center Office

- 7100 Graphics Way Suite 3100, Lewis Center, OH 43035
- P# 740-428-0428 F# 740-909-4077



WHAT MAKES SYNTERO UNIQUE?

- Environment – we strive to create a warm and welcoming environment for employees and clients that is uniform across all sites using Trauma-Informed Care in all our interactions.
- Population Served – we serve a very diverse population and we are open to all who seek services.
- Flexibility – we have multiple sites and are open 64 hours during the week (Mon-Sat), allowing schedule flexibility for employees and clients.
- Adaptive – we are always adapting our services and programs to create access for clients and to provide services that are needed in the community.

SYNTERO PROGRAMS

- We offer a wide variety of programs at our office locations and in the community for people of all ages.
- Office-Based Programs
 - Individual and Group Counseling for Mental Health and Substance Use Disorders
 - Intensive Outpatient Treatment for Substance Use Disorders
 - Therapeutic and Support Groups
 - Medication Management Services
 - Integrated Care with our partner Primary One
 - LGBTQ+ Programming
 - Diversion Education for youth referred by courts

SYNTERO PROGRAMS

- Community-Based Treatment Programs
 - Case Management
 - Supportive Services for Older Adults and Caregivers
- Community-Based Prevention Programs
 - School-Based Prevention Services in 8 school districts
 - Help Me Grow – Early Intervention & Home Visiting
 - Mentoring
 - Healthy Bodies, Healthy Futures

SYNTERO PROGRAMS

- Collaborative Programs with Community Partners
 - Renew (COVA & Concord) - provide timely, concentrated interventions in a short-term, intensive program structure to at risk young adults (18-25) following discharge from a first time inpatient mental health hospitalization.
 - Building Successful Families (PFSN) - delivers in home therapy to the parents of children who have been placed in foster care or are at risk of placement.
 - Goodwill Competitive Employment Program - Syntero works in tandem with Goodwill Columbus employment specialists to address the mental health needs of participants in their community-based competitive employment program.

PAYERS

- We accept a variety of payer sources including:
- Private Insurance
- Medicaid
- Medicare
- Self-pay
- Local ADAMHS Boards- Franklin and Delaware/Morrow Counties Sliding Fee and Prevention Funding

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www.syntero.org