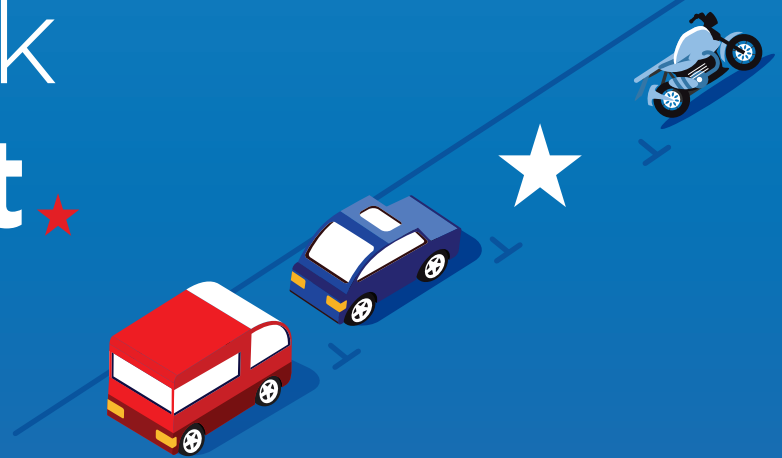


Parking is getting easier with mobile and kiosk payment.



What you need to know

The City of Columbus will be replacing parking meters with mobile and kiosk payment for a simpler way to park. Meter removal will begin in the Brewery District then move north through Downtown and the Short North. Final implementation in the University District will occur by the end of May.



Kiosk payment

1. Follow street signs to nearest kiosk
2. Enter mobile pay zone and license plate #
3. Pay with coin or card

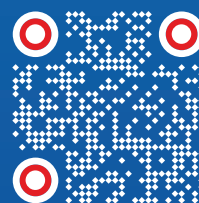
Tip Be sure to note your parking zone; you can use it to add to your parking time from any kiosk in the city!

Mobile payment



Download ParkColumbus in your app store

Scan to pay



Or visit parkcolumbus.parkmobile.io

Text to pay



Text **park** to 77223* or call 877-727-5970

Frequently asked **questions**

How will people know about the parking changes?

ParkColumbus has already begun changing signage to alert employees, residents and visitors of the new way to park. As kiosks get installed and meter removal begins, signage will alert customers of new zone numbers and ways to pay.

How can I help get the word out?

We need your help creating awareness! Talk to your colleagues and customers about the new way to park so they know to be on the lookout for new signage and kiosks.

Who can customers ask for help?

We will deploy Parking Ambassadors around the city to help people adjust to the new system. Downtown, Capital Crossroads and Discovery Special Improvement District Ambassadors will also be briefed on the new way to park so they can assist employees, residents and visitors.

Can we still use both the ParkColumbus and ParkMobile apps?

Yes, both apps still work, but we'd like to encourage customers to use the ParkColumbus app which has more functionality and a better user experience.

Talking **points**

For retail customers:

Parking will look different next time you park. Keep an eye out for signage indicating your zone number and either walk a few steps to the nearest kiosk or pay with your mobile phone. We recommend downloading the ParkColumbus app for the best experience.

During special events/changes in parking availability:

Because parking changes will only affect certain parts of each zone, you'll want to pay special attention to signage when you're looking for a spot. When you see the temporary no parking sign, it means you can't park there (even if the app shows that zone as available).

For hospitality guests and visitors to the city:

When you park, you can pay at the nearest kiosk and adjust your time later from any kiosk in the city! Or, you can pay using your mobile device. If you don't want to download the ParkColumbus app, you can text "Park" to 77223, scan a QR code to pay online, or dial 877-727-5970 to pay over the phone.

For more information or general parking inquiries, call 844-565-1295 or visit parkcolumbus.com.