

Adult Emergency Shelter Winter Access Overview

October 15, 2007 through April 15, 2008

Each year, the Community Shelter Board (CSB) and partner agencies establish a winter access plan to ensure that single adults in need of emergency shelter and housing placement assistance are able to access such services during inclement weather. The 2007-08 winter access plan is part of an overall Memorandum of Agreement established among partner agencies and CSB. The agreement outlines collaborative efforts to ensure adults experiencing a housing crisis will have their needs assessed and be linked to alternative, safe housing as appropriate, be referred to prevention services as appropriate, or be assisted in accessing emergency shelter. The plan also emphasizes client accountability for obtaining housing as quickly as possible with assistance from the homeless services system.

In Franklin County, all adult emergency shelters serve as the front door to the adult shelter system. As such, shelters are responsible for triaging clients and either diverting them to other safe, appropriate housing, admitting them if shelter space is available and eligibility is met, or assisting clients in accessing alternative emergency shelter. This includes providing transportation assistance (e.g. bus tickets, taxi fare) during severe weather.

When no alternative housing or emergency shelter is available, both men and women experiencing homelessness will be referred to Faith Mission on 6th Street or Nancy's Place. Faith Mission will ensure that client needs are assessed and assistance in accessing shelter is provided. As needed, Faith Mission will provide emergency overflow assistance to ensure client safety. Faith Mission will also work with clients to ensure a realistic housing plan is established and pursued.

Throughout the winter period, services and operational issues will be monitored by the Winter Operations Workgroup, comprised of CSB, Faith Mission, and Friends of the Homeless, Maryhaven, Netcare, the YMCA, and Volunteers of America. In order to coordinate services for individual clients with special needs, agencies will meet regularly as part of the Critical Care Review Team to develop coordinated care and housing placement plans.

For additional information regarding the 2007-08 Adult Winter Access plan please contact John Hardiman, CSB Adult System Manager, at 221-9195 or jhardiman@csb.org.

COMMUNITY SHELTER BOARD OUTREACH & EMERGENCY HOUSING CONTACTS

STREET OUTREACH

The following community organizations have programs that provide resources and services to persons on the streets. These organizations work to assist these individuals to move into housing or shelter.

Maryhaven - Outreach Program: 449-1530
Mobile street outreach and material assistance for homeless persons. Provides linkages to shelter and housing.

Netcare Access - Reach Out: 276-2273

Transportation of inebriated homeless persons to the Maryhaven Engagement Center or to home.

Southeast - Project Liaison & Mobile Psychiatric Van: 225-0990
Mobile mental health assessment services for homeless persons. Provides linkages to mental health services, shelter, and any available housing options.

Capital Crossroads:228-5718
Mobile street outreach and material assistance for homeless persons in downtown business district. Provides assessment services, guides linkage to mental health services, shelter, housing, or other needed services.

MEN'S EMERGENCY SHELTER

The men's sheltering system works together to accommodate men needing shelter, with each shelter serving as the 'front door'. If necessary, programs will provide assistance in accessing other shelter or services. The emergency shelters that provide services to men are:

Faith Mission on 6th Street:.....224-1429 or 224-6617, ext. 2151 or 2152
151 North 6th Street at Long Street downtown. 24-hour shelter, 3 meals/day, & case management for up to 110 men + overflow. Walk-in admission process must not be inebriated.

Faith Mission on 8th Avenue:299-3192
599 East 8th Avenue in Milo Grogan. 24-hour shelter, 3 meals/day, & case management for up to 95 men. Walk-in admission process must not be inebriated.

Friends of the Homeless – Men's Shelter:..... 253-2770, ext. 1
924 East Main Street at Carpenter on near east side. 24-hour shelter, evening meal, & case management for up to 130 men + overflow. Walk-in admission process, must not be inebriated.

The Engagement Center at Maryhaven: 449-1530
1775 Alum Creek Drive. Admissions received via Netcare Reach Out and police. Any referral from a hospital must have a nurse-to-nurse report prior to acceptance. Priority for persons who are inebriated and homeless. 24-hour emergency services, case management & linkage to treatment for up to 42 men.

Volunteers of America: 849-0145, ext. 220
624 Harmon Avenue. Transitional and overnight shelter and services for up to 40 men. Walk-in and referral admission process. Transitional shelter stay provides 3 meals a day and case management. Must not be inebriated upon admission.

WOMEN’S EMERGENCY SHELTER

The women’s sheltering system works together to accommodate women needing shelter, with each shelter serving as the ‘front door’. If necessary, programs will provide assistance in accessing other shelter or services. The emergency shelters that provide services to women are:

Friends of the Homeless - Rebecca’s Place:..... **251-2937**
Confidential location on near east side. 24-hour shelter, evening meal & case management for up to 47 women + overflow. Telephone admission process, must not be inebriated.

Faith Mission - Nancy’s Place:..... **224-6617 ext. 2162**
325 East Long Street at 6th Street downtown. 24-hour shelter, 3 meals/day, & case management for up to 42 women + overflow. Walk-in admission process, must not be inebriated.

The Engagement Center at Maryhaven: **449-1530**
1775 Alum Creek Drive. Admissions received via Netcare Reach Out and police. Any referral from a hospital must have a nurse-to-nurse report prior to acceptance. Priority for persons who are inebriated and homeless. 24-hour emergency services, case management & linkage to treatment for up to 8 women.

FAMILY SHELTERS

The YWCA Family Center provides 24-hour assistance to families experiencing a housing crisis. YWCA Family Center staff will discuss housing options with families who are seeking shelter. Families with no other resources will be assisted in finding emergency shelter and may be admitted to the Family Center program.

YWCA Family Center: 253-3910

YWCA makes referrals to Homeless Families Foundation, Volunteers of America, and other family programs.

FURTHER INFORMATION ABOUT HOMELESSNESS

Further information about programs serving the homeless, local plans for services, and statistics about programs serving Columbus and Franklin County are available at the Community Shelter Board’s web site at www.csb.org, or by calling CSB.

Community Shelter Board

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