

# DEPARTMENT OF PUBLIC SAFETY

## Department Description

The Department of Public Safety is comprised of the operations of the Support Services Division, the Divisions of Police and Fire, and the Safety Director's Office, which is responsible for the overall coordination of the department. Columbus is one of few large cities in the U.S. to earn international accreditation for both the Divisions of Police and Fire.

The **Division of Support Services** includes the License Section, Weights and Measures, and Communications. The License section regulates over 34 types of licenses through rules and regulations related to licensing and permit requirements for various types of businesses, charitable solicitations, and the use of commercial and residential alarm systems. The Weights and Measures section is responsible for the provision of equity in the marketplace by attempting to provide a level field of competition for merchants to conduct their business, and seeks to guarantee no monetary damages to buyers and sellers in commercial transactions. The Communications section oversees the installation and coordination of all forms of communications technology to support first responders in Columbus and surrounding jurisdictions.

Established in 1816, the **Columbus Division of Police** has over 1,900 officers and 400 civilian employees making it one of the top 25 largest departments in the country. The division covers 20 precincts across the greater Columbus metropolitan area, while serving over 860,000 residents. The Columbus Division of Police strives to

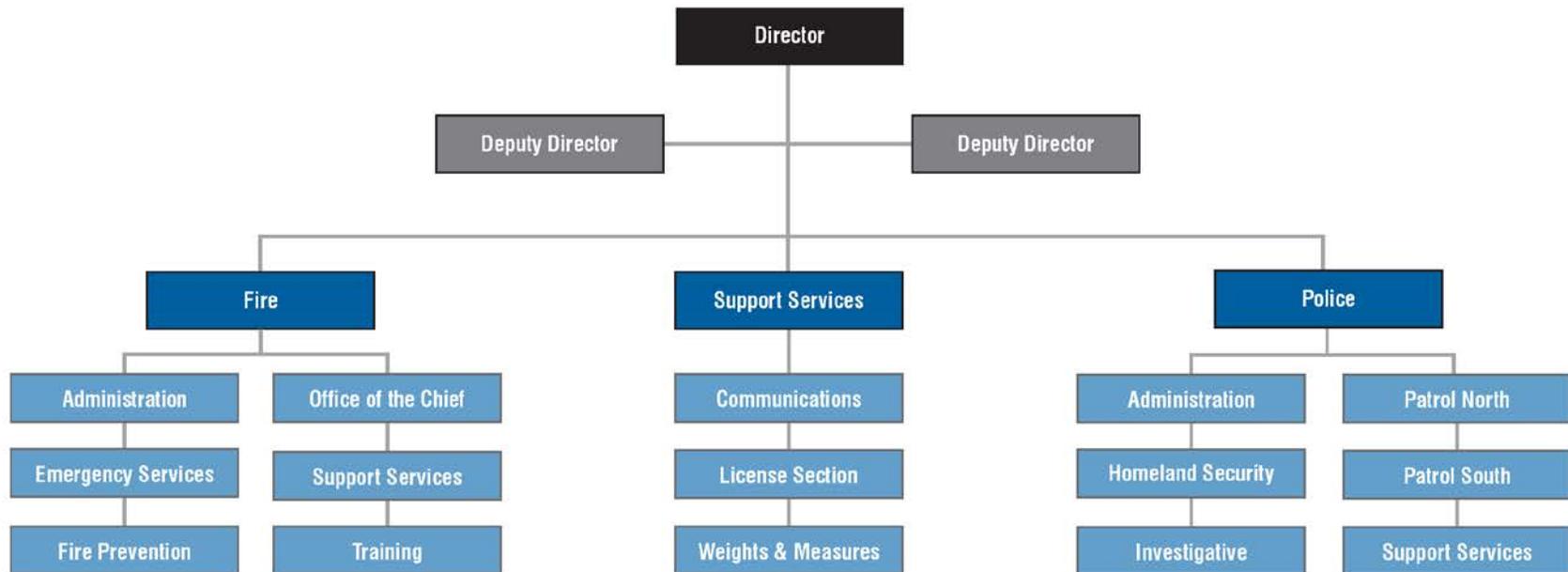
## Department Mission

To build and maintain safe neighborhoods by working cooperatively with citizens to minimize injury, death, and property destruction.

be a trustworthy, diverse, progressive, and community-minded organization devoted to providing excellent public service. Columbus Police Officers are guided by the Division's Core Values – Professionalism, Respect, Integrity, Discipline, and Enthusiasm; they are committed to the highest professional standards and continuous improvement through ongoing education and training, and are dedicated to preserving the safety and well-being of our community. The division has six bureaus: Administration, Homeland Security, Investigative, Patrol North, Patrol South, and Support Services.

The **Division of Fire's** mission is to serve and protect the community by preventing emergencies through education and inspection, minimizing injury, death, and property destruction from fire, natural disaster, and other catastrophes, and providing timely and effective emergency medical services. Working in the Fire Division are over 1,600 full-time employees spread out over five bureaus: Administration, Support Services, Emergency Services, Fire Prevention, and Training. In addition, the division employs a full-time Medical Director.

# Public Safety



## Strategic Priorities for 2018



### Neighborhoods

Improve neighborhood safety, community participation, and Police and Fire Divisions' responsiveness by working with other government agencies, community members, and federal, state, and local agencies to leverage additional resources.

Implement strategies related to the reduction of gun violence and gang activity.

Promote safety throughout the city's neighborhoods through the free distribution of smoke detectors.

Continue to expand the Neighborhood Safety Camera Program.

In partnership with the Community Crime Patrol, continue to provide support in patrol areas identified by the city.

Continue to use the Police Community Response Teams (CRT) to address localized crime patterns, provide crowd control, and foster community partnerships to address quality of life issues.

Continue the deployment of body worn cameras to improve transparency and accountability in law enforcement operations.



### Public Safety and Health

Continue efforts to prevent crime, reduce violence, and remove illegal firearms and drugs from city streets.

Maintain national and international accreditations for both the Police and Fire Divisions, crime lab, and the heliport.

Design and begin construction of a new far north police substation and a replacement for Fire Station 16. Also, begin construction of Fire Station 35 located on Waggoner Road.

Continue to serve as model safety forces with nationwide best practices in Police and Fire.



### Early Childhood and Education

In partnership with Columbus City Schools, maintain a presence of safety personnel in the schools who present public safety programs, and firefighters who provide math and reading tutoring. Continue involvement in the Stop the Violence, Say No to Bullies, and Say Yes to Involvement programs.

Work with the public to facilitate educational activities such as the Neighborhood Safety Academy, Columbus Citizen Police Academy, Columbus Police Explorers Program, Juvenile Fire Setter Program, Fifty Plus Program, and other safety educational classes.

Provide training opportunities to citizens with access to the use of the Fire Safety Houses, and trainings offered on the proper use of First Aid, CPR, and AED.

## Strategic Priorities for 2018 (cont.)



### Operational Efficiencies

Continue to review the Fire Division's service coverage areas, conduct needs assessments, and assess emergency medical services runs (EMS) in conjunction with the use of peak demand medics.

Continue the EMS billing program to increase enhanced features for patient care and reporting.

Continue to work with Franklin County Emergency Management and Homeland Security to maintain the outdoor emergency siren and mass notification system.

Work with participating local agencies to expand a shared service agreement for use of the upgraded Automated Fingerprint Identification System (AFIS).

Upgrade the Computer Aided Dispatch (CAD) system to enhance the city's ability to carry out emergency response and calls for service.

Provide support and effectively collaborate with the Department of Technology on the continued efforts towards the transition of technology activities from the Police Division to the Department of Technology.

Utilize towing management services to improve efficiency and the down time of officers needing a vehicle towed.



### Diversity and Inclusion

Recruit and hire the most qualified applicants for police and fire with a focus on safety forces mirroring the community they serve, and continue to engage the community with outreach programs such as the police and fire expos and the public safety exploration boot camp.

Continue to support the Police Explorers program which is designed to introduce youth within the community to the field of law enforcement. This program educates and involves youth in police operations and helps these young men and women decide whether or not a career in law enforcement is the right fit for them.

Continue the efforts of the Police Recruiting Unit which strives to recruit qualified diverse men and women to test for the entry-level position of Police Officer. The unit conducts police applicant study sessions to prepare applicants for the written testing process. It also conducts Get Fit and Informed sessions to help applicants prepare for the physical fitness portion of the testing process.

Continue the use of outside community civilian evaluators during the oral interview portion of the hiring process for both police and fire.

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## 2018 BUDGET NOTES

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### SAFETY ADMINISTRATION

Support to the Franklin County Emergency Management and Homeland Security Program is budgeted at \$846,026, which represents the city's proportionate share of the maintenance and administrative support of the area's emergency siren and mass notification systems. Additional program activities include planning for disaster recovery, public education, and exercises. In addition:

- Jail contract expenses are budgeted at \$4,000,000 in 2018. The per-diem cost is scheduled to increase in 2018 from \$79 to \$82.
- A total of \$375,000 is budgeted for the Community Crime Patrol, which patrols Hilltop, Franklinton, the Merion Village area, the University district including south Clintonville and Weinland Park, the Downtown Park district, the Northland/North Linden area, and any other patrol area as directed by the city. The Community Crime Patrol assists the Division of Police in identifying suspicious activities indicative of criminal behavior and includes reporting quality of life issues to appropriate city agencies, such as code violations, burned out street and traffic lights, water leaks, and downed utility and power lines.
- A total of \$33,000 is budgeted for Crime Stoppers.
- In the general fund, the truancy program is budgeted at \$75,000 in 2018.
- Minority recruiting efforts will continue in 2018, with \$65,000 allocated for related activities.
- A total of \$225,000 is included for the Capital Area Humane Society for animal cruelty investigations.

### SUPPORT SERVICES

A total of \$180,000 is budgeted for the maintenance of the neighborhood safety cameras. In addition:

- In 2011, an expanded and upgraded computer aided dispatching system was implemented. Funding for maintenance of this system is included in this budget in the amount of \$561,500.
- Approximately \$109,590 in funds received by the city from E-911 revenue will be used to offset the salaries and benefits of a communication system specialist.

### POLICE

The Division of Police's 2018 budget provides funding for a beginning year strength of 1,918 police officers. It is anticipated that during 2018, there will be a total of 70 separations. Officers lost through these separations will be replaced with two budgeted classes totaling 70 recruits and subsequent internal promotions. In addition:

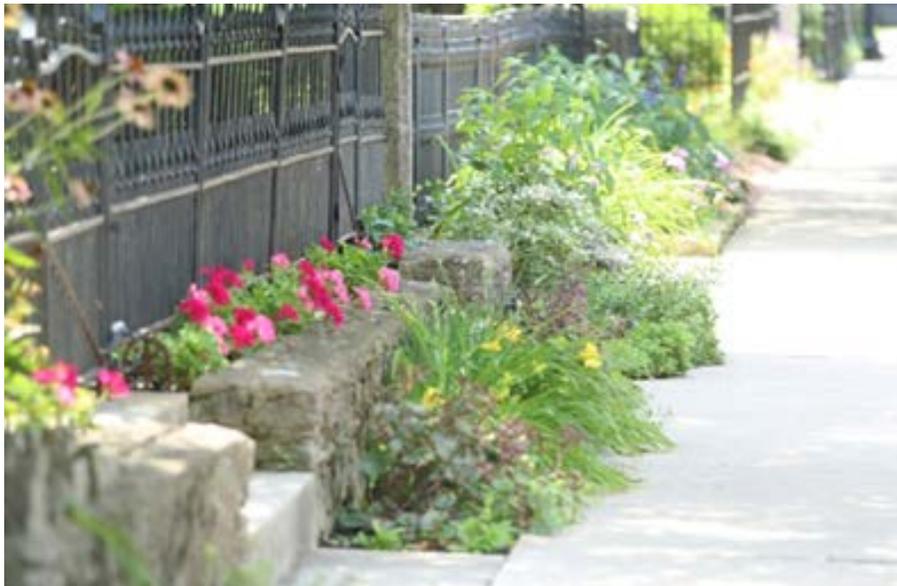
- Major non-personnel budget items include \$8.0 million in internal charges for fleet (including fuel), \$1.49 million for uniforms, \$1.8 million for the towing contract, \$640,500 for helicopter maintenance, \$545,250 for prisoner medical expenses, \$273,000 for conducted electrical weapons and related supplies, \$333,000 for helicopter fuel, and over \$346,000 for ammunition.
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- A total of \$2.0 million is included for neighborhood safety strategies.
- Approximately \$1.9 million in funds received by the city from E-911 revenue will be used to partially fund the salaries and benefits of communications technicians.
- A total of \$150,000 is included in the budget to purchase Naloxone (Narcan), a medication used to block the effects of opioid overdoses.

## FIRE

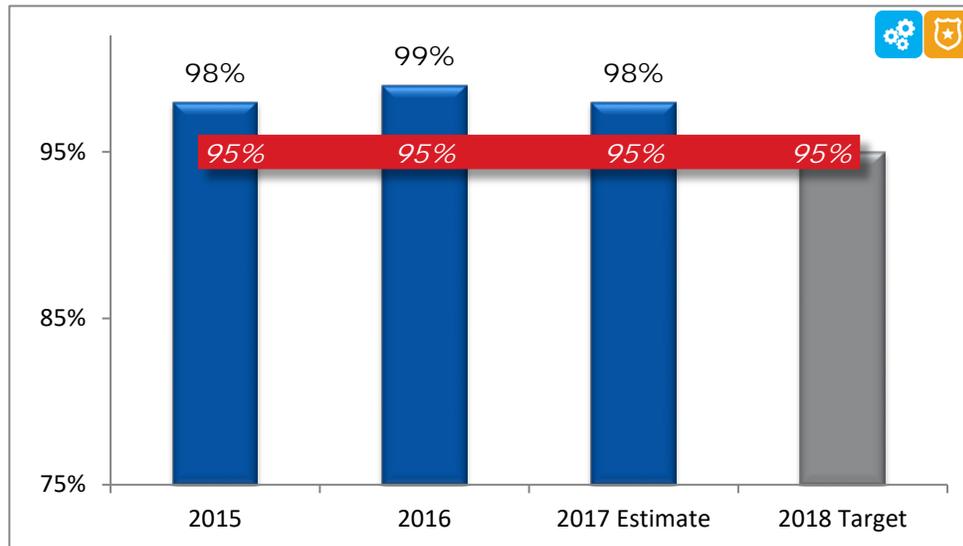
The Fire Division's 2018 budget provides funding for a beginning year contingent of 1,578 firefighters. It is anticipated that during 2018, there will be a total of 50 separations. Firefighters lost through these separations will be replaced with two budgeted classes totaling 80 recruits and subsequent internal promotions. In addition:

- The division currently provides fire suppression and EMS service with 34 paramedic engine companies, 16 ladder companies, and five heavy rescue units. Thirty-three EMS transport units, one for each station, have been attached to engine companies to create two-piece companies capable of responding to either fire or medical emergencies, plus five additional EMS transport vehicles implemented to meet areas of high demand or need for specialization.
- Major non-personnel budget items include \$8.8 million in internal charges for fleet (including fuel), \$738,192 for uniform parts, \$1.55 million for medical supplies, and over \$681,000 for turnout gear.
- The EMS third-party reimbursement program that began in January 2003 is expected to generate \$16 million in 2018. The division's cost for EMS related billing services is an estimated \$1.8 million.



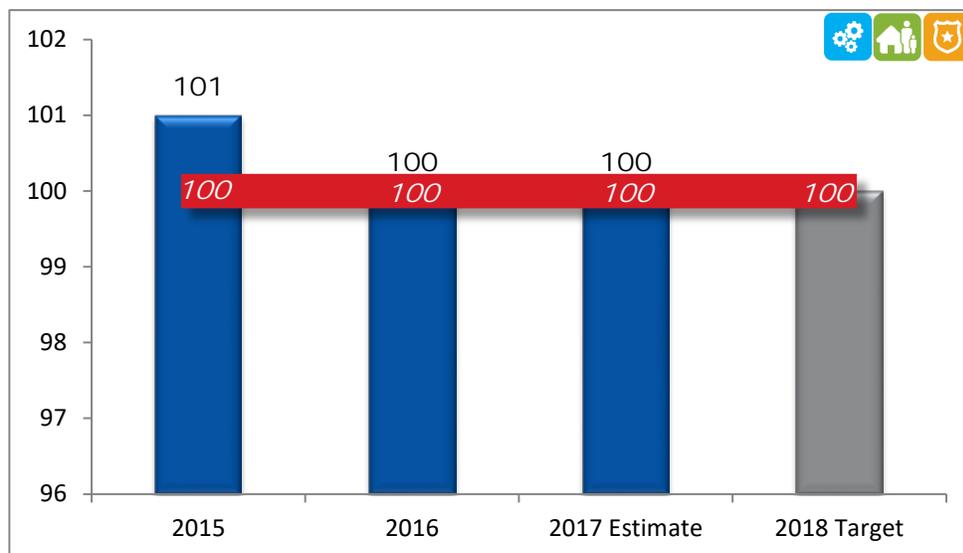
## PERFORMANCE MEASURES

### Police 911 Calls Answered Percent of 911 calls answered within 20 seconds



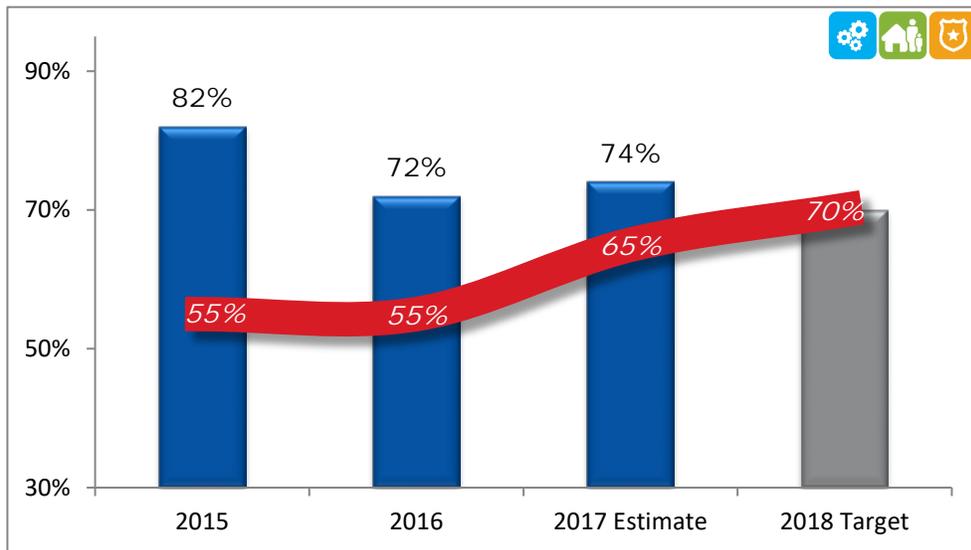
911 calls should be answered within 20 seconds from when a citizen dials 911. In 2018, the target for this measure remains at 95 percent of 911 calls answered within 20 seconds.

### Police Patrol Runs Number of patrol runs per cruiser per month



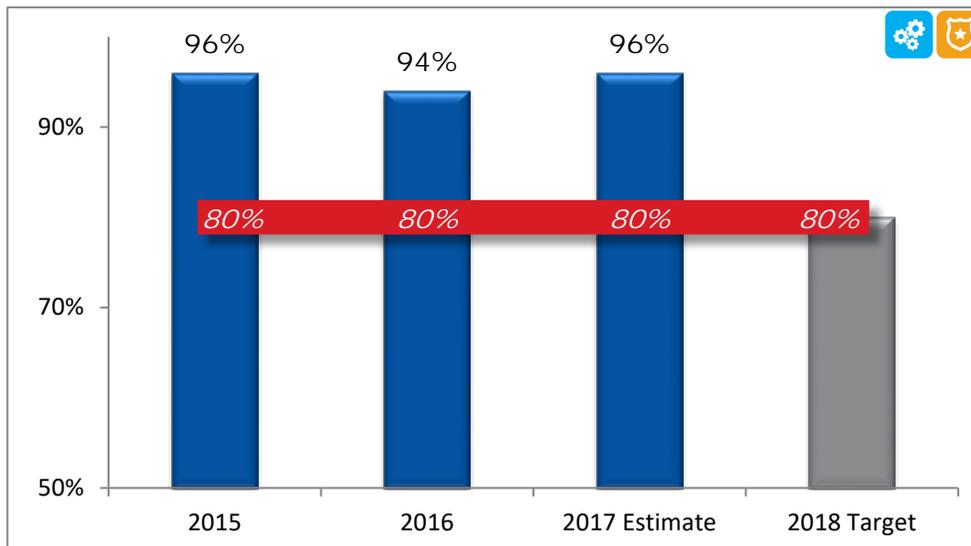
This measure represents dispatched and officer initiated runs. Officers also patrol neighborhoods engaging with the community and looking for suspicious activity. However, these activities would not be counted as a run. In 2018, the target for this measure remains at 100 patrol runs per cruiser per month.

### Police Narcotics Bureau Arrests Percent of arrests to narcotics bureau open cases per month



This measure represents the number of cases being investigated by the Narcotics Bureau and the percentage of those cleared by arrests, including the arrests by the Vice Section. In 2018, the target for this measure has increased to 70 percent of arrests to narcotics bureau cases open per month.

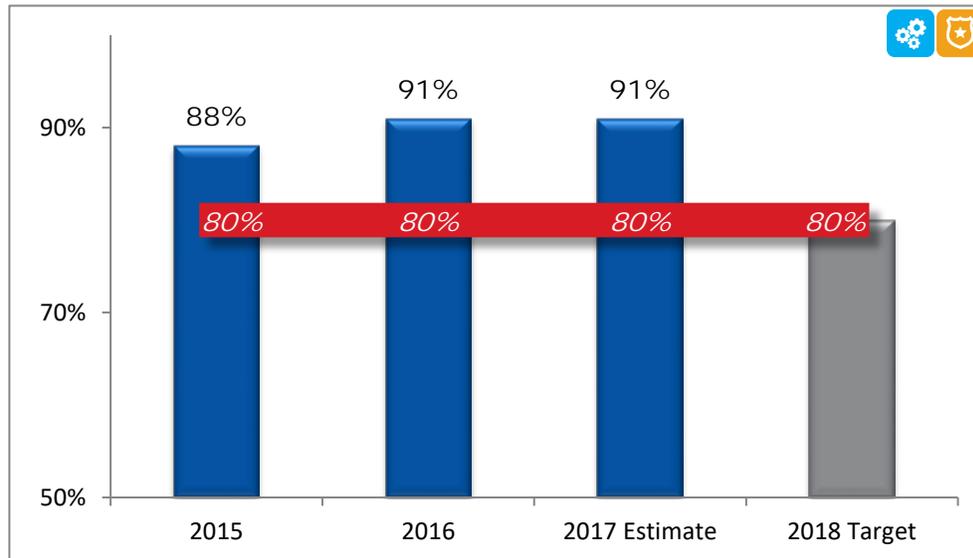
### Fire Response Time Percent of incidents responded to within eight minutes of call



By City Council Resolution, the Division of Fire must maintain an overall maximum response time of eight minutes or less in at least 80 percent of fire incident responses.

## Fire EMS Response Time

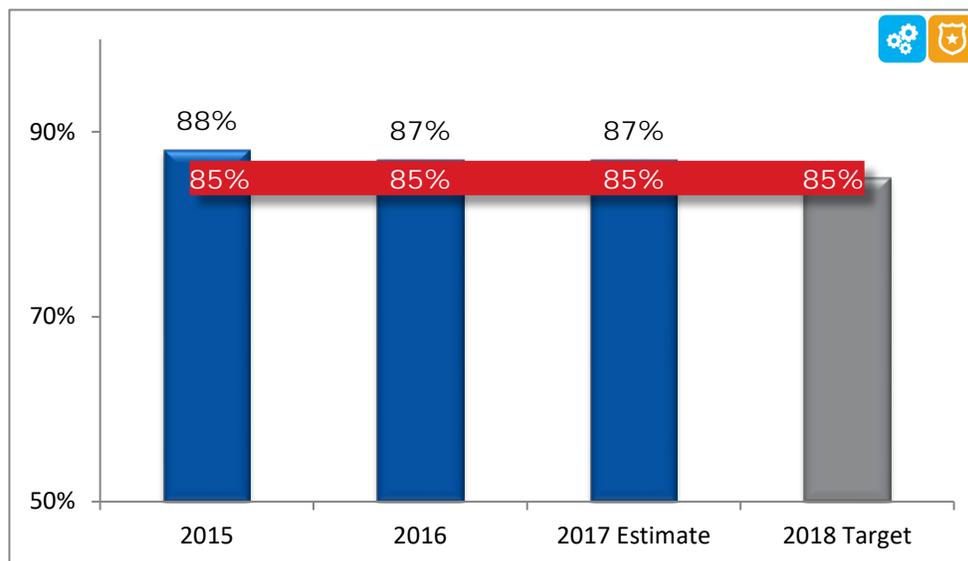
Percent of incidents responded to within eight minutes of call



By City Council Resolution, the Division of Fire must maintain an overall maximum response time of eight minutes or less in at least 80 percent of EMS incident responses.

## Fire Resource Deployment

Percent of all Fire incidents resolved with initial resource deployment



This measure represents the percentage of reported fire incidents that were resolved without the need for additional resources beyond initial deployment. In 2018, the target for this measure is 85 percent of incidents.

Department Financial Summary by Area of Expense					
Fund	2015 Actual	2016 Actual	2017 Budget	2017 Projected	2018 Proposed
<b>General Fund</b>					
Administration					
Personnel	\$ 1,168,160	\$ 1,287,380	\$ 1,520,206	\$ 1,462,509	\$ 1,792,448
Materials & Supplies	3,735	4,240	10,367	3,856	10,367
Services	6,196,223	5,399,187	5,725,540	5,563,138	5,697,538
<b>Administration Subtotal</b>	<b>7,368,118</b>	<b>6,690,807</b>	<b>7,256,113</b>	<b>7,029,503</b>	<b>7,500,353</b>
Support Services					
Personnel	4,791,820	4,870,069	5,165,318	5,206,960	4,753,981
Materials & Supplies	495,578	372,759	567,175	332,656	492,175
Services	1,417,826	1,064,502	1,499,011	1,587,085	1,477,553
Other	1,445	985	1,000	4,152	1,000
<b>Support Services Subtotal</b>	<b>6,706,670</b>	<b>6,308,315</b>	<b>7,232,504</b>	<b>7,130,853</b>	<b>6,724,709</b>
Police					
Personnel	282,802,479	290,406,394	297,616,196	303,839,573	309,788,038
Materials & Supplies	3,239,820	3,559,973	3,638,946	3,652,078	3,675,409
Services	12,694,904	11,544,745	14,455,804	12,006,094	13,515,741
Other	457,378	472,011	225,000	279,500	225,000
Capital	15,000	45,000	-	-	-
Transfers	-	8,835	2,685,525	8,201	3,608,448
<b>Police Subtotal</b>	<b>299,209,581</b>	<b>306,036,958</b>	<b>318,621,471</b>	<b>319,785,446</b>	<b>330,812,636</b>
Fire					
Personnel	215,853,895	220,094,343	225,334,432	232,101,119	237,762,497
Materials & Supplies	3,559,803	4,491,905	3,966,847	3,985,279	3,908,105
Services	10,498,360	10,975,807	11,981,405	11,202,857	12,467,838
Other	146,861	357,387	200,000	145,143	200,000
Transfers	-	26,600	2,273,765	-	2,357,077
<b>Fire Subtotal</b>	<b>230,058,919</b>	<b>235,946,043</b>	<b>243,756,449</b>	<b>247,434,398</b>	<b>256,695,517</b>
General Fund Subtotal	543,343,287	554,982,123	576,866,537	581,380,200	601,733,215
<b>E-911 Fund</b>					
Support Services					
Personnel	-	-	109,590	109,590	109,590
Services	-	391,581	-	20,000	-
<b>Support Services Subtotal</b>	<b>-</b>	<b>391,581</b>	<b>109,590</b>	<b>129,590</b>	<b>109,590</b>
Police					
Personnel	1,479,393	1,379,393	1,499,887	1,499,887	1,899,527
Services	249,950	-	-	-	-
<b>Police Subtotal</b>	<b>1,729,343</b>	<b>1,379,393</b>	<b>1,499,887</b>	<b>1,499,887</b>	<b>1,899,527</b>
E-911 Fund Subtotal	1,729,343	1,770,974	1,609,477	1,629,477	2,009,117
<b>Photo Red Light Fund</b>					
Police					
Personnel	1,684,716	-	-	-	180,818
Services	12,000	-	-	-	-
Photo Red Light Fund Subtotal	1,696,716	-	-	-	180,818
Department Total	\$ 546,769,346	\$ 556,753,097	\$ 578,476,014	\$ 583,009,677	\$ 603,923,150

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Services	-	391,581	-	20,000	-
<b>General Fund Subtotal</b>	<b>-</b>	<b>391,581</b>	<b>109,590</b>	<b>129,590</b>	<b>109,590</b>
<b>Support Services Subtotal</b>	<b>6,706,670</b>	<b>6,699,896</b>	<b>7,342,094</b>	<b>7,260,443</b>	<b>6,834,299</b>
<b>Police</b>					
General Fund					
Personnel	282,802,479	290,406,394	297,616,196	303,839,573	309,788,038
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Photo Red Light Fund					
Personnel	1,684,716	-	-	-	180,818
Services	12,000	-	-	-	-
<b>Photo Red Light Fund Subtotal</b>	<b>1,696,716</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>180,818</b>
<b>Police Subtotal</b>	<b>302,635,640</b>	<b>307,416,351</b>	<b>320,121,358</b>	<b>321,285,333</b>	<b>332,892,981</b>
<b>Fire</b>					
General Fund					
Personnel	215,853,895	220,094,343	225,334,432	232,101,119	237,762,497
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<b>Department Total</b>	<b>\$ 546,769,346</b>	<b>\$ 556,753,097</b>	<b>\$ 578,476,014</b>	<b>\$ 583,009,677</b>	<b>\$ 603,923,150</b>

Department Personnel Summary						
Fund	FT/PT	2015 Actual	2016 Actual	2017 Budgeted	2018 Proposed	
<b>General Fund</b>						
Administration	FT	9	9	10	12	
	PT	1	1	2	2	
Support Services*	FT	49	49	51	45	
	PT	6	6	6	6	
Police						
Uniformed	FT	1,904	1,916	1,904	1,918	
Civilian	FT	351	361	412	412	
	PT	8	5	10	10	
Fire						
Uniformed	FT	1,538	1,548	1,588	1,608	
Civilian	FT	45	50	51	51	
	PT	2	3	4	4	
Total		3,913	3,948	4,038	4,068	

*\*2017 Budgeted includes a full-time communication systems specialist which will be funded by the E-911 fund.*

Operating Budget by Program					
Program	2017 Budget	2017 FTEs	2018 Proposed	2018 FTEs	
Administration	\$ 24,418,292	106	\$ 26,649,535	117	
Internal Services	17,669,307	0	17,263,166	0	
Communications	22,008,505	213	22,430,285	216	
Community Programs	10,720,118	73	10,805,763	70	
Fire Emergency Services	204,028,577	1,441	209,778,691	1,373	
Fiscal	5,134,976	15	1,045,753	11	
Homeland Security	23,541,475	145	23,706,885	147	
Human Resources	1,577,078	18	1,186,636	18	
Investigative	47,814,256	339	50,599,371	349	
Legal Matters	948,723	0	869,725	0	
Narcotics	14,610,858	98	15,357,011	100	
Police Patrol	153,728,935	1,171	158,422,101	1,130	
Safety Force Recruitment	1,230,262	10	1,249,311	10	
Safety Regulatory Services	8,945,747	79	9,166,233	75	
Support Operations	26,262,895	192	27,015,815	190	
Technical Operations	2,866,120	25	2,224,738	16	
Training	12,969,890	91	26,152,131	224	
Department Total	\$ 578,476,014	4,016	\$ 603,923,150	4,046	



# 2018 PROGRAM GUIDE

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## ADMINISTRATION

To maintain safe neighborhoods by providing effective management and support to the delivery of public safety services by the divisions of police, fire, and support services. To work cooperatively with citizens to minimize injury, death, and destruction of property.

## INTERNAL SERVICES

To account for the internal service charges of the department necessary to maintain operations.

## COMMUNICATIONS

To acquire and maintain all communication tools and equipment needed by fire, law enforcement, and emergency medical personnel to efficiently and effectively deliver public safety services to the citizens of Columbus. To receive emergency calls from citizens and dispatch the appropriate resources to the emergency.

## COMMUNITY PROGRAMS

To provide financial support to community initiatives such as the Community Crime Patrol, Capital Area Human Society, Truancy, Crime Stoppers, and various neighborhood safety strategies. To provide public services needed for the safety and well-being of the citizens of Columbus.

## FIRE EMERGENCY SERVICES

To minimize injuries, death, and property loss related to fire and medical emergencies.

## FISCAL

To support the Department of Public Safety's mission and personnel through budget preparation, fiscal monitoring, and the procurement and payment of services, supplies, and materials.

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HOMELAND SECURITY

To provide the citizens of Central Ohio with a safe environment and a comprehensive emergency management solution to catastrophic events. To promote the safe movement of pedestrian and vehicular traffic on city streets and freeways. To provide for the mitigation of suspected explosive devices and direct operations of spills containing hazardous materials.

HUMAN RESOURCES

To provide professional services in the areas of employee benefits, compensation, labor relations, industrial hygiene, equal employment opportunities, and the hiring of both civilian and sworn personnel.

INVESTIGATIVE

To shield victims of sexual assault, family violence, child abuse, child exploitation, and missing persons from further danger through investigations and prosecution. To investigate crimes against persons resulting in the loss of human life or serious physical harm. To investigate the origins of suspicious fires including filing charges against suspects. To investigate felony property crimes and to provide expert forensic laboratory services and community education for law enforcement agencies.

LEGAL MATTERS

To provide assistance to the City Attorney's Office and process all claims against Public Safety.

NARCOTICS

To interdict the flow of illegal narcotics into Columbus and specific geographical areas within its boundaries, respond to complaints and concerns of drug related activity, seize drugs and assets, and to educate the public on how to fight drug trafficking. To enforce laws against prostitution, gambling, morality, liquor violations, and related drug offenses.

POLICE PATROL

To provide public service that reflects a genuine desire to care for the safety and well-being of our community and our employees.

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SAFETY FORCE RECRUITMENT

To provide agency excellence through exhaustive pre-hire contracts and investigations and to recruit qualified and diverse men and women for the position of Columbus Police Officer or Firefighter.

SAFETY REGULATORY SERVICES

To enforce rules and regulations pertaining to licenses and licensing procedures as they affect the public health, safety, and welfare. To assure the weights and measures in commercial service within the city are properly installed and accurate. To enforce the provisions of the fire prevention code and safeguard life, property, or public welfare from the hazards of fire.

SUPPORT OPERATIONS

To ensure the safety of citizens by providing secure locations for property and impounded vehicles, fingerprint identification, and coordination of criminal prosecutions. To maintain facilities, apparatus, fire supplies, and police record management.

TECHNICAL OPERATIONS

To provide the technical expertise and services needed to maintain public safety's interoperable radios and other communication equipment including the Police Division's computer network and Panasonic arbitrator cruiser video system.

TRAINING

To enhance and improve the quality of law enforcement, firefighting, and emergency medical services by providing the knowledge and skills necessary for personnel to perform their jobs safely and efficiently.

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