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Department Description

The Department of Public Service is comprised of the Director's Office and five divisions: Refuse Collection, Design and Construction, Parking Services, Infrastructure Management, and Traffic Management.

The **Director's Office** provides overall coordination and policy direction for the department. Fiscal, human resources, contracting, communications, and legislative processing functions are also coordinated by this office.

The Division of Refuse

Collection provides residential refuse and bulk-collection services, litter-container collection, dead-animal pickup from public property, clean up for major downtown special events, and administers contracts for yard waste and recycling services. Keep Columbus Beautiful, which coordinates hundreds of volunteers in litter pick-up events, administers the city's illegal dumping and graffiti services.

The **Division of Parking Services** is responsible for the administration, enforcement, operations, and management of public parking in the City of Columbus. The division also sets policy and manages parking and access programs. The Division includes the Business Office, Enforcement, Meter Operations, and Policies and Strategies sections.

The **Division of Infrastructure Management** is responsible for delivering all services

related to managing the transportation infrastructure including pavement and structures management, right-of-way permit reviews, and long range planning. The division provides street maintenance services within the City of Columbus' rights-of-way including street sweeping, litter control, graffiti removal, and snow removal in an efficient manner. The division also oversees all Geographic Information Systems, mapping, and addressing for the department.

The Division of Design and Construction

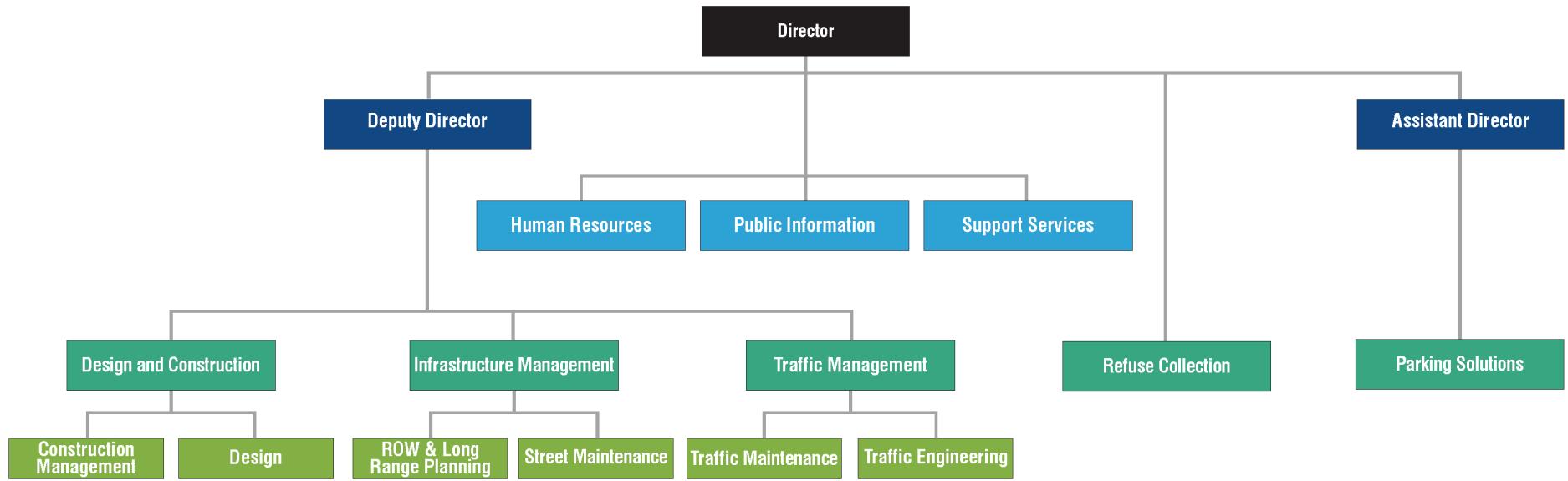
is responsible for developing quality construction plans, managing design contracts, and enabling the department to build and maintain a safe and efficient transportation system. In addition, the division manages construction contracts, providing quality and timely construction inspection, surveying, and materials testing services in support of Public Service's, Public Utilities', and privately-funded infrastructure construction projects.

The **Division of Traffic Management** is responsible for overseeing traffic, safety, and congestion studies to ensure a safe and efficient transportation system, as well as improving neighborhood livability and safety. The division oversees multi-modal thoroughfare planning that directs the future of transportation in the City of Columbus. The division installs and maintains pavement markings, traffic signals, traffic signage, and parking meters.

Department Mission

To deliver quality city services in the areas of transportation, refuse collection, and publicly managed parking.

Public Service



Strategic Priorities for 2019

Neighborhoods



Implement the Clean Neighborhood Initiative to address the persistent problem of illegal dumping in our neighborhoods, and provide first-rate services in the areas of refuse, bulk, recycling, and yard waste collection to city residents.

Administer high-quality street maintenance, including the resurfacing of city streets, pothole repair, snow and ice removal, and street sweeping.

Build sidewalks, crosswalks, and on-street bicycle facilities to provide safe passage for pedestrians and bicyclists, focusing on CelebrateOne's high priority neighborhoods and Operation Safewalks for school children.

Modernize permit parking regulations citywide to reduce congestion in highly-traveled areas and efficiently manage the parking areas in the city.

Work with neighborhoods to provide the best solutions for traffic-calming and traffic-control issues to assure pedestrian and motorist safety.

Economic Development



Support job creation and retention in the city by designing and constructing innovative infrastructure improvements.

Collaborate with regional economic development partners to proactively address transportation challenges, such as traffic congestion, highway construction, airports, and mass transit.

Partner with other city agencies, neighborhood groups, and others to revitalize and/or stabilize our neighborhoods and residential and commercial districts.

Smart Columbus



Ensure a comprehensive, multi-modal approach to lowering carbon emissions from the region's mobility options.

Connect Smart Columbus initiatives to tangible citywide assets by preparing to take on roles in Geographic Information Systems (GIS) and internal city software development.

Support the development of a prototype for connected vehicle routes throughout various parts of Columbus.

Bring new and innovative transportation options to the residents of Columbus by working with companies that are engaged with Smart Columbus.

Serve as a resource to the Smart City Program Office on financial, procurement, and contracting activities as they relate to the U.S. Department of Transportation and Paul G. Allen Philanthropies grant agreements.

Strategic Priorities for 2019 (cont.)

Diversity and Inclusion



Facilitate methods, such as using specialized networking groups and conducting outreach with local public schools, to recruit, develop, and retain diverse employees, including women and minorities, at all levels of our organization.

Develop and use online recruiting tools featuring examples of city employees of diverse backgrounds in their jobs.

Work with the Office of Diversity and Inclusion on bidding opportunities for small and emerging businesses.

Promote policies and procedures that encourage development of emerging businesses and ensure that the department conducts business with reputable firms.

Operational Efficiencies



Evaluate street maintenance and refuse programs in their entireties to ensure maximum efficiency that will align with neighborhood goals.

Manage within adopted operating and capital budgets, and meet or exceed established goals.

Utilize software in the Divisions of Refuse Collection and Infrastructure Management that drives the department to maximize the efficient use of vehicles and personnel.

Collect and update the right of way asset management data to prioritize streets for resurfacing and maintenance projects, and to schedule the replacement and repair of signs, wheelchair ramps, and curbs.

Public Safety and Health



Enhance and implement a snow emergency plan that ensures that residents and businesses can move through the city during times of heavy snow.

Advance public awareness of pedestrian safety and additional opportunities to build bicycle and pedestrian facilities as part of major capital improvement projects.

Correct safety deficiencies at dangerous intersections and corridors in the city to improve vehicular, bicycle, and pedestrian safety.

2019 BUDGET NOTES

DIRECTOR'S OFFICE

The Director's Office provides the overall coordination and policy direction for the department. In addition, the office coordinates fiscal, human resources, and legislation processing functions for the entire department.

- The Director's office reduced general fund personnel allocations from 32 percent to 16 percent to better align work duties with funding sources and to account for work within the new Parking Services division.
- Allocations for supplies and services were also reduced to account for reallocation of funding in the parking meter fund.

REFUSE COLLECTION

Residential refuse collection, yard waste collection, and household recycling services are provided through the general fund and the street construction, maintenance and repair (SCMR) fund. This includes 90-gallon, 300-gallon, bulk refuse collection, and multi-family collection methods. The general fund also funds the budgets for sidewalk litter receptacles, dead animal removal, and the Keep Columbus Beautiful program. In addition:

- Refuse collection has dedicated nine refuse driver positions to support the division's Illegal Dumping initiative.
- The 2019 general fund budget includes \$5.4 million for yard waste removal, residential curbside recycling, and household recycling contracts.

PARKING SERVICES

Effective in 2019, the Division of Parking Services is responsible for the administration, enforcement, operations, and management of public parking in the City of Columbus. The division also sets policy and manages parking and access programs. With the creation of this division, parking revenues were moved into the parking meter fund, and all expenses associated with parking were moved into the Division of Parking Services.

- Moneys in the parking meter program fund are available to pay for expenses related to the city's on-street parking system including the replacement of parking meters, enforcement equipment, and associated staff payroll.
- In 2019, the parking meter program fund will also include the creation of the Short North Parking Benefit District, a fund in which excess parking meter revenue will be reinvested back into the Short North District in order to fund transportation and mobility initiatives to support the Short North Parking Plan.

INFRASTRUCTURE MANAGEMENT

The Division of Infrastructure Management provides roadway maintenance and repair services to city residents in order to ensure efficient, safe, and reliable roadways within the city limits. Infrastructure Management also houses all snow and ice removal efforts throughout the city during the winter. Revenue collected in the SCMR fund pays for all activities in the division.

- The 2019 budget includes service contracts of \$750,000 for snow removal, \$450,000 for tipping fees related to street sweeping, \$375,000 for bridge cleaning, \$250,000 for guardrail repair, \$150,000 for sidewalk shaving, and \$100,000 for weed abatement.

DESIGN AND CONSTRUCTION

The construction inspection fund includes funding for 57 full-time and 19 part-time employees to provide construction inspection services for City of Columbus agencies. The private inspection fund includes funding for 30 full-time and 14 part-time employees to provide construction inspection services for private development. These employees help to develop quality construction plans, manage design contracts, and perform construction inspection services. Lastly, the SCMR fund allows for 40 full-time employees in this division. With this, the division is able to provide the city and private entities the opportunity to build and maintain a safe and efficient transport system for pedestrians, bicyclists, and vehicular traffic and improve neighborhood livability and safety.

TRAFFIC MANAGEMENT

The Division of Traffic Management coordinates and provides traffic engineering services, in addition to traffic maintenance services within the City of Columbus's right of way for the maintenance of safe, efficient transportation. Starting in 2019, the Traffic Management division will be funded only out of the SCMR fund; all general fund allocations have been moved to the Parking Meter Fund to align funding within the new Parking Services Division.

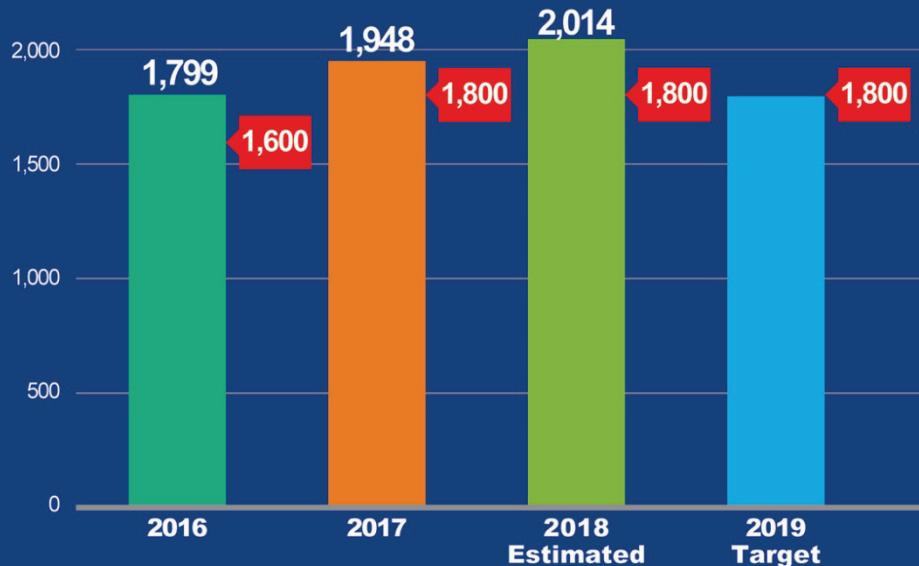
- The 2019 Traffic Management budget includes \$625,000 to operate the city's traffic lights.
- Expenditures of \$617,489 are estimated for fleet, technology, print, and mail internal charges.



PERFORMANCE MEASURES

Refuse Collection

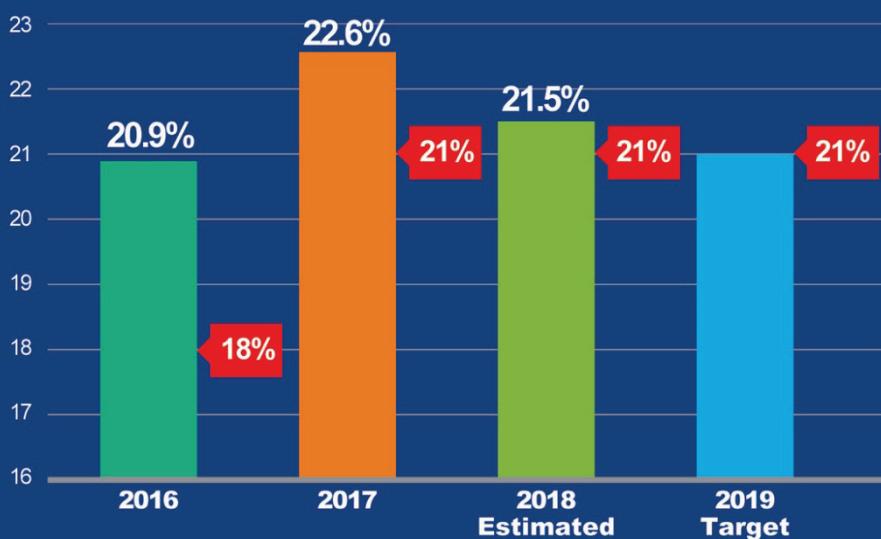
Number of households served weekly per collection personnel



The number of households served on a weekly basis is projected to exceed the annual goal. This measurement is used to ensure customer service levels are met. Revised (2016).

Recycling and Yard Waste

Percent of waste diverted from the waste stream



Waste diverted through recycling efforts and yard waste program is expected to be 21 percent in 2019.

Private Construction Inspections

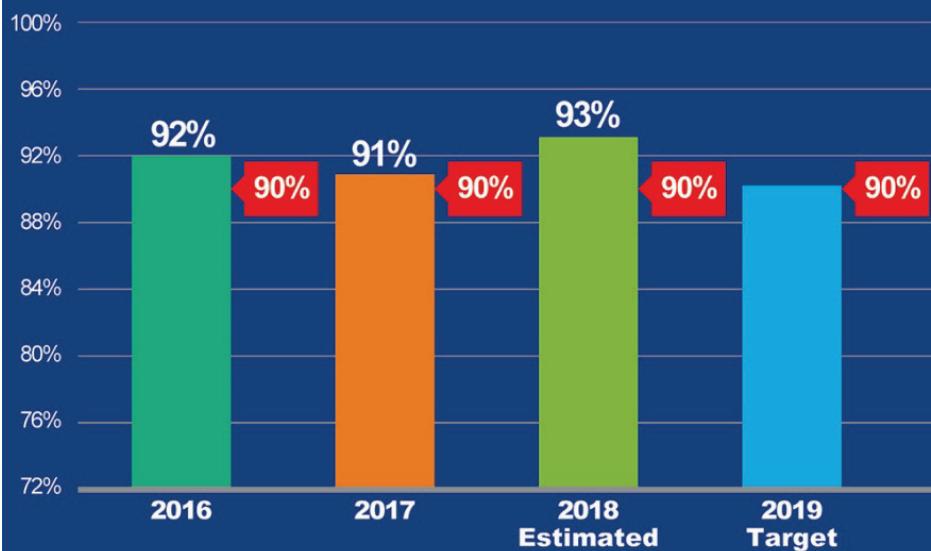
Percent of private construction inspections completed in 48 hours



The percent of private construction inspections completed in 48 hours is consistently 100 percent. This measure displays the highest standard of support for development efforts in Columbus.

Street Maintenance

Percent of pothole repair service requests closed within three days



Filling potholes within three days demonstrates our focus on high-quality customer service. In 2019, the department expects to exceed 90 percent of pothole repair requests closed within three days. Revised (2016).

Infrastructure Management

Percent of bridges meeting state standards for safety



Infrastructure maintenance is a critical component of our department's mission. In 2019, 100 percent of City of Columbus owned and inspected bridges will meet state standards for safety.



Public Service

Department Financial Summary by Area of Expense							
Fund	2016 Actual	2017 Actual	2018 Budget	2018 Projected	2019 Proposed		
General Fund							
Administration							
Personnel	\$ 2,136,326	\$ 1,314,522	\$ 1,335,776	\$ 1,310,478	\$ 690,291		
Materials & Supplies	1,930	1,688	1,210	510	605		
Services	23,734	278,024	35,319	30,132	22,161		
Administration Subtotal	2,161,990	1,594,234	1,372,305	1,341,120	713,057		
Refuse Collection							
Personnel	15,599,254	17,193,773	18,156,774	17,320,859	17,916,966		
Materials & Supplies	122,593	146,223	168,500	178,500	165,500		
Services	14,000,681	15,424,297	15,856,072	13,743,111	15,136,876		
Other	60,681	70,390	71,500	70,194	71,500		
Capital	-	8,375	10,000	-	10,000		
Refuse Collection Subtotal	29,783,208	32,843,058	34,262,846	31,312,664	33,300,842		
Traffic Management							
Personnel	1,991,605	1,920,656	-	-	-		
Materials & Supplies	23,217	21,983	121,336	104,762	-		
Services	61,077	62,959	2,172,791	2,168,704	-		
Other	40,747	-	18,000	16,000	-		
Traffic Management Subtotal	2,116,645	2,005,598	2,312,127	2,289,466	-		
General Fund Subtotal	34,061,844	36,442,890	37,947,278	34,943,250	34,013,899		
Street Construction, Maintenance, and Repair Fund							
Administration							
Personnel	2,715,961	2,771,095	3,506,138	3,033,650	3,704,255		
Materials & Supplies	4,207	2,609	11,000	9,728	15,200		
Services	178,967	216,358	557,128	486,864	682,805		
Other	-	-	-	-	2,000		
Administration Subtotal	2,899,136	2,990,061	4,074,266	3,530,242	4,404,260		
Traffic Management							
Personnel	9,423,666	10,218,725	11,600,897	11,041,236	11,626,779		
Materials & Supplies	229,439	239,557	327,000	345,067	371,000		
Services	1,317,623	1,324,748	1,908,733	1,809,198	2,232,489		
Other	100,000	100,000	102,000	102,000	104,000		
Capital	67,436	426,033	400,000	400,000	-		
Traffic Management Subtotal	11,138,163	12,309,064	14,338,630	13,697,501	14,334,268		
Infrastructure Management							
Personnel	15,862,292	16,656,455	18,372,453	18,024,214	18,205,772		
Materials & Supplies	302,509	338,726	498,500	459,847	511,000		
Services	10,880,653	11,143,902	15,144,316	13,198,720	14,978,769		
Other	70,000	85,510	88,000	88,000	90,000		
Capital	498,975	1,128,518	1,300,000	1,020,765	-		
Transfers	-	45,000	-	-	-		
Infrastructure Management Subtotal	27,614,428	29,398,111	35,403,269	32,791,546	33,785,541		
Design & Construction							
Personnel	4,127,962	4,174,986	5,003,334	4,810,061	5,273,026		
Materials & Supplies	3,396	6,568	11,970	7,577	12,191		
Services	702,016	729,375	924,088	888,755	1,341,228		
Other	-	3,500	3,500	3,500	3,500		
Capital	-	-	-	-	40,000		
Design & Construction Subtotal	4,833,374	4,914,428	5,942,892	5,709,893	6,669,945		
Refuse							
Services	-	2,100,000	3,314,435	3,314,435	3,627,995		
Refuse Collection Subtotal	-	2,100,000	3,314,435	3,314,435	3,627,995		
Street Const. Fund Subtotal	46,485,101	51,711,664	63,073,492	59,043,617	62,822,009		

Department Financial Summary by Area of Expense (cont.)						
Fund	2016 Actual	2017 Actual	2018 Budget	2018 Projected	2019 Proposed	
Construction Inspection Fund						
Administration						
Personnel	536,759	523,257	539,283	512,663	564,056	
Materials & Supplies	479	212	630	450	4,600	
Services	2,021	4,144	3,880	3,180	7,545	
Administration Subtotal	539,259	527,612	543,793	516,293	576,201	
Design & Construction						
Personnel	6,538,161	6,415,447	5,911,124	5,811,135	6,878,526	
Materials & Supplies	61,899	44,502	114,750	88,613	96,500	
Services	751,078	708,946	779,443	1,147,191	1,570,830	
Other	-	2,000	2,000	2,000	4,000	
Capital	-	7,296	63,000	52,235	188,000	
Design & Construction Subtotal	7,351,139	7,178,191	6,870,317	7,101,175	8,737,856	
Const. Insp. Fund Subtotal	7,890,398	7,705,804	7,414,110	7,617,468	9,314,057	
Private Inspection Fund						
Administration						
Personnel	20,421	40,545	62,837	79,369	88,335	
Materials & Supplies	-	-	600	400	-	
Services	-	-	1,433	870	-	
Administration Subtotal	20,421	40,545	64,870	80,639	88,335	
Design & Construction						
Personnel	2,354,064	3,460,297	4,403,588	4,220,849	3,779,581	
Materials & Supplies	11,658	31,534	106,000	69,239	110,000	
Services	257,076	599,904	455,850	962,899	982,097	
Other	-	500	2,000	2,000	-	
Capital	150,720	235,432	340,000	331,240	-	
Design & Construction Subtotal	2,773,518	4,327,667	5,307,438	5,586,227	4,871,678	
Private Insp. Fund Subtotal	2,793,939	4,368,212	5,372,308	5,666,866	4,960,013	
Parking Meter Program Fund						
Administration						
Personnel	-	-	-	-	731,889	
Materials & Supplies	-	-	-	-	605	
Services	-	-	-	-	10,250	
Administration Subtotal	-	-	-	-	742,744	
Parking Services						
Personnel	-	-	-	-	4,166,627	
Materials & Supplies	-	-	-	-	125,000	
Services	-	-	-	-	2,568,578	
Other	-	-	-	-	38,000	
Capital	-	-	-	-	91,216	
Parking Services Subtotal	-	-	-	-	6,989,421	
Traffic Management						
Personnel	1,126,025	1,119,162	3,428,430	3,365,148	-	
Materials & Supplies	56,238	37,955	-	-	-	
Services	1,742,762	1,829,127	9,999	329,987	-	
Other	9,971	18,000	-	-	-	
Capital	17,308	-	-	-	-	
Traffic Management Subtotal	2,952,305	3,004,244	3,438,429	3,695,135	-	
Parking Meter Fund Subtotal	2,952,305	3,004,244	3,438,429	3,695,135	7,732,165	
Department Total	\$ 94,183,586	\$ 103,232,813	\$ 117,245,617	\$ 110,966,336	\$ 118,842,143	

Public Service

Division Financial Summary by Area of Expense								
Fund	2016 Actual		2017 Actual		2018 Budget		2019 Proposed	
Administration								
General Fund								
Personnel	\$ 2,136,326	\$ 1,314,522	\$ 1,335,776	\$ 1,310,478	\$ 690,291			
Materials & Supplies	1,930	1,688	1,210	510	605			
Services	23,734	278,024	35,319	30,132	22,161			
General Fund Subtotal	2,161,990	1,594,234	1,372,305	1,341,120	713,057			
SCMR Fund								
Personnel	2,715,961	2,771,095	3,506,138	3,033,650	3,704,255			
Materials & Supplies	4,207	2,609	11,000	9,728	15,200			
Services	178,967	216,358	557,128	486,864	682,805			
Other					2,000			
SCMR Fund Subtotal	2,899,136	2,990,061	4,074,266	3,530,242	4,404,260			
Construction Inspection Fund								
Personnel	536,759	523,257	539,283	512,663	564,056			
Materials & Supplies	479	212	630	450	4,600			
Services	2,021	4,144	3,880	3,180	7,545			
Construction Inspection Fund Subtotal	539,259	527,612	543,793	516,293	576,201			
Private Constr. Inspect. Fund								
Personnel	20,421	40,545	62,837	79,369	88,335			
Materials & Supplies	-	-	600	400	-			
Services	-	-	1,433	870	-			
Private Constr. Inspect. Fund Subtotal	20,421	40,545	64,870	80,639	88,335			
Parking Meter Program Fund								
Personnel	-	-	-	-	731,889			
Materials & Supplies	-	-	-	-	605			
Services	-	-	-	-	10,250			
Parking Meter Program Fund Subtotal	-	-	-	-	742,744			
Administration Subtotal	5,620,806	5,152,452	6,055,234	\$ 5,468,294	6,524,597			
Refuse Collection								
General Fund								
Personnel	15,599,254	17,193,773	18,156,774	17,320,859	17,916,966			
Materials & Supplies	122,593	146,223	168,500	178,500	165,500			
Services	14,000,681	15,424,297	15,856,072	13,743,111	15,136,876			
Other	60,681	70,390	71,500	70,194	71,500			
Capital	-	8,375	10,000	-	10,000			
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Services	-	2,100,000	3,314,435	3,314,435	3,627,995			
SCMR Fund Subtotal	-	2,100,000	3,314,435	3,314,435	3,627,995			
Refuse Collection Subtotal	29,783,208	34,943,058	37,577,281	34,627,099	36,928,837			
Infrastructure Management								
SCMR Fund								
Personnel	15,862,292	16,656,455	18,372,453	18,024,213.67	18,205,772			
Materials & Supplies	302,509	338,726	498,500	459,846.89	511,000			
Services	10,880,653	11,143,902	15,144,316	13,198,720.44	14,978,769			
Other	70,000	85,510	88,000	88,000.00	90,000			
Capital	498,975	1,128,518	1,300,000	1,020,765.00	-			
Transfers		45,000	-	-	-			
Infrastructure Management Subtotal	27,614,428	29,398,111	35,403,269	32,791,546.00	33,785,541			

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Materials & Supplies	3,396	6,568	11,970	7,577	12,191	
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Constr. Inspect. Fund						
Personnel	6,538,161	6,415,447	5,911,124	5,811,135	6,878,526	
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Other	-	2,000	2,000	2,000	4,000	
Capital	-	7,296	63,000	52,235	188,000	
Constr. Inspect. Fund Subtotal	7,351,139	7,178,191	6,870,317	7,101,175	8,737,856	
Private Inspect. Fund						
Personnel	2,354,064	3,460,297	4,403,588	4,220,849	3,779,581	
Materials & Supplies	11,658	31,534	106,000	69,239	110,000	
Services	257,076	599,904	455,850	962,899	982,097	
Other	-	500	2,000	2,000	-	
Capital	150,720	235,432	340,000	331,240	-	
Private Inspect. Fund Subtotal	2,773,518	4,327,667	5,307,438	5,586,227	4,871,678	
Design and Construction Subtotal	14,958,031	16,420,286	18,120,647	18,397,295	20,279,479	
Parking Services						
Parking Meter Program Fund						
Personnel	-	-	-	-	4,166,627	
Materials & Supplies	-	-	-	-	125,000	
Services	-	-	-	-	2,568,578	
Other	-	-	-	-	38,000	
Capital	-	-	-	-	91,216	
Parking Meter Program Fund Subtotal	-	-	-	-	6,989,421	
Parking Services Subtotal	-	-	-	-	6,989,421	
Traffic Management						
General Fund						
Personnel	1,991,605	1,920,656	-	-	-	
Materials & Supplies	23,217	21,983	121,336	104,762	-	
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Materials & Supplies	56,238	37,955	-	-	-	
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Other	9,971	18,000	-	-	-	
Capital	17,308	-	-	-	-	
Parking Meter Program Fund Subtotal	2,952,305	3,004,244	3,438,429	3,695,135	-	
Traffic Management Subtotal	16,207,113	17,318,905	20,089,186	19,682,102	14,334,268	
Department Total	\$ 94,183,586	\$ 103,232,813	\$ 117,245,617	\$ 110,966,336	\$ 118,842,143	

Public Service

Department Personnel Summary					
Fund	FT/PT	2016 Actual	2017 Actual	2018 Budgeted	2019 Proposed
<u>General Fund</u>					
Administration	FT	13	5	12	6
Refuse Collection	FT	194	197	226	226
Traffic Management	FT	18	0	0	0
<u>SCMR Fund</u>					
Administration	FT	28	26	30	32
	PT	0	0	2	0
Traffic Management	FT	102	106	117	115
	PT	0	0	2	1
Infrastructure Management	FT	178	184	190	188
	PT	0	1	1	1
Design & Construction	FT	35	37	40	40
	PT	0	0	2	0
<u>Construction Inspection Fund</u>					
Administration	FT	2	2	5	5
Design & Construction	FT	65	67	46	57
	PT	10	12	23	19
<u>Private Inspection Fund</u>					
Administration	FT	0	0	1	1
Design & Construction	FT	15	18	42	30
	PT	3	2	12	14
<u>Parking Meter Program Fund</u>					
Administration	FT	0	0	0	6
Parking Services	FT	0	0	0	46
Traffic Management	FT	15	35	38	0
Total		678	692	789	787

Operating Budget by Program					
Program	2018	2018	2019	2019	
	Budgeted	FTEs	Proposed	FTEs	
Public Service Administration	\$ 18,972,894	80	\$ 22,383,400	58	
Fiscal	1,779,785	18	1,919,404	19	
Human Resources	1,296,384	13	1,300,567	13	
Internal Services	23,699,305	0	23,237,216	0	
Construction Management	11,248,923	84	12,452,326	87	
Facility Maintenance	889,803	7	1,072,545	7	
Street Maintenance	8,367,781	64	6,988,652	62	
Right-Of-Way Permits	2,088,494	20	1,915,604	18	
Snow Removal/Street Sweeping	8,027,272	80	8,108,959	81	
Cashiers	-	0	869,071	10	
Parking Enforcement	-	0	1,676,543	20	
Collections	-	0	379,973	4	
Meter Repair	-	0	418,020	4	
Third Party Collections	-	0	247,000	0	
Non-Operating Revenue and Expense	-	0	38,000	0	
300-Gallon Residential Collection	2,393,603	27	2,063,392	42	
90-Gallon Residential Collection	5,440,029	57	4,801,622	63	
Dead Animal Collection	83,980	1	76,804	1	
Scheduled Bulk Collection	3,884,046	46	3,718,114	42	
Litter Collection	391,016	5	346,623	4	
Multi-Family Residential Collection	2,308,670	25	2,473,649	27	
Residential Recycling	133,536	0	-	0	
Container Management	879,184	11	594,886	8	
Keep Columbus Beautiful	293,860	3	257,626	3	
Solid Waste Inspectors	228,644	3	1,017,317	13	
Smart City Grant Program	-	0	642,110	4	
Planning & Engineering	10,838,634	88	11,844,552	85	
Parking Services	261,826	2	-	0	
Parking Violations	5,676,200	38	-	0	
Traffic Maintenance	8,061,748	76	7,998,168	77	
Department Total	\$ 117,245,617	747	\$ 118,842,143	752	

For additional financial information related to the Department of Public Service, please refer to the Internal Service and Special Revenue Funds section.



2019 PROGRAM GUIDE

PUBLIC SERVICE ADMINISTRATION

To provide leadership, administrative and operational management, and supervisory and clerical support for the divisions within the department.

FISCAL

To provide fiscal and budgetary support for the divisions for both capital and operational needs within the department.

HUMAN RESOURCES

To provide divisional support with regard to personnel management for the department.

INTERNAL SERVICES

To account for the internal service charges of the department necessary to maintain operations.

CONSTRUCTION MANAGEMENT

The construction administration of public-private partnerships, private development and public infrastructure projects, perform construction inspection services to enable the divisions to build and maintain a safe and efficient transportation system for pedestrians, bicyclists, and vehicular traffic, including the inspection of various utility relocations within the right-of-way associated with construction projects and private utility companies.

FACILITY MAINTENANCE

To provide building maintenance for non-general fund plant assets.

STREET MAINTENANCE

To provide efficient street maintenance services within the City of Columbus' right-of-way for the purpose of maintaining a safe and efficient transportation system and improving neighborhood livability and safety.

RIGHT-OF-WAY PERMITS

To coordinate the additional right-of-way land acquisition for construction projects, review CIP and Private/Public Projects, review utility relocation plans, and coordinate with utility providers on the relocation of utilities within the right-of-way associated with construction projects.

SNOW REMOVAL/STREET SWEEPING

To remove snow, ice, and debris from the city's roadway infrastructure and improve the neighborhood livability and safety.

CASHIERS

To provide in-person cashiering services at the Parking Services center with parking ticket payments, towing and associated fees, residential permit payments, and answer questions in person and via phone.

PARKING ENFORCEMENT

To provide parking enforcement in nine enforcement zones throughout the City of Columbus.

COLLECTIONS

To provide single and multi-space meter collections utilizing thirty routes throughout the City of Columbus.

METER REPAIR

To provide single and multi-space meter repair to over 4500 mechanisms and terminals throughout the City of Columbus.

THIRD PARTY COLLECTIONS

To provide accounting for the city's delinquent parking ticket third-party collection program.

NON-OPERATING REVENUE AND EXPENSE

To provide accounting for non-operational revenue and expenses in the Division of Parking Services, critical for separation from current and future parking benefit districts.

300-GALLON RESIDENTIAL COLLECTION

To provide weekly refuse collection service to 300-gallon customers, primarily single-family homes.

90-GALLON RESIDENTIAL COLLECTION PROGRAM

To provide weekly refuse collection service to 90-gallon customers, primarily single-family residences.

DEAD ANIMAL COLLECTION

To safely and expeditiously remove and dispose of dead animals found within the city's rights-of-way.

**SCHEDULED BULK COLLECTION
PROGRAM**

To provide the collection of large household items, excluding construction and demolition debris.

LITTER COLLECTION

To empty sidewalk litter containers on a scheduled basis, predominately located in the downtown area and to promote and coordinate litter cleanups, graffiti prevention, recycling and beautification projects.

**MULTI-FAMILY RESIDENTIAL
COLLECTION**

To provide weekly refuse collection service to large apartment and condominium complexes having dumpster or compactor service.

CONTAINER MANAGEMENT

To provide and maintain 64-gallon, 90-gallon, 300-gallon refuse containers and 64-gallon recycling containers for the residents of the City of Columbus in order to maintain a clean and efficient system of collection.

KEEP COLUMBUS BEAUTIFUL

To provide leadership, guidance, education, assistance and materials to citizens of Columbus to end littering and improve neighborhoods.

SOLID WASTE INSPECTORS

To investigate, remedy, and assist police to prosecute illegal dumping and other refuse related violations within the City of Columbus.

SMART CITY GRANT PROGRAM

To provide for leadership, administrative and program management within the citywide Smart Cities Initiative.

PLANNING & ENGINEERING

To develop quality construction plans, manage design contracts, perform construction inspection services, and enable the divisions to build and maintain a safe and efficient transportation system for pedestrians, bicyclists, and vehicular traffic and improve neighborhood livability and safety.

TRAFFIC MAINTENANCE

To provide efficient traffic maintenance services within the City of Columbus' right-of-way for the purpose of maintaining a safe and efficient transportation system and improving neighborhood livability and safety.

RESIDENTIAL RECYCLING

To provide bi-weekly residential recycling services to residents of the City of Columbus.
