



Empowering Our Residents

How We Support You

The 311 Customer Service Center

The 311 Customer Service Center makes life easier for Columbus residents by providing easy access to City services and resources. From reporting a pothole to requesting bulk pick up, 3-1-1 is an easy, one-stop source for residents. There are multiple ways to contact 3-1-1: visit 311.columbus.gov; MyColumbus Mobile App; email 311@columbus.gov; or call 614-645-3111.



THE CITY OF
COLUMBUS
ANDREW J. GINTHER, MAYOR

DEPARTMENT OF
NEIGHBORHOODS
311 CUSTOMER
SERVICE CENTER

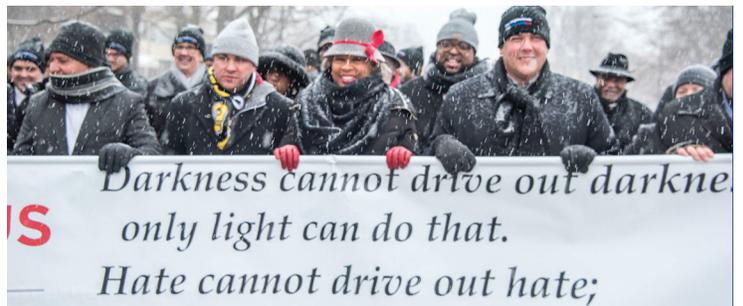
Community Planning - Hilltop & Linden

In collaboration with area residents, the Department of Neighborhoods helps to drive neighborhood planning by moving community ideas from inspiration to implementation. Delivering on Mayor Andrew J. Ginther's commitment to every Columbus neighborhood, the Department helps to resolve community concerns by tapping into neighborhood potential and coordinating with City departments. Community planning in Linden and the Hilltop is bringing strategic approaches and equity to revitalization efforts in these neighborhoods. Visit ourlinden.com to see the One Linden plan, and envisionhilltop.com for updates on the Hilltop plan.



Comprehensive Neighborhood Safety Strategy

The Comprehensive Neighborhood Safety Strategy is a multi-pronged approach to address crime. This approach utilizes a combination of proven safety strategies and unique and targeted efforts to address crime in Columbus neighborhoods while continuing to invest in proven safety strategies. Visit columbus.gov/neighborhoodsafety to learn more.



The My Brother's Keeper Initiative

My Brother's Keeper (MBK), a nationwide initiative founded by former President Barack Obama, seeks to expand opportunities for boys and young men of color, creating 'cradle to career' strategies for achieving important milestones in life. The MBK Summit and Conference provides opportunities for young men to enhance their knowledge and skills. Visit MBKVillage.org for more information.





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Neighborhood Pride Centers & Liaisons

Neighborhood liaisons serve as your direct link to city services and provide support for area commissions. They are located in Neighborhood Pride Centers in each region of Columbus. Liaisons work with residents, city officials, and civic organizations to empower residents to improve their neighborhoods. Find the nearest Neighborhood Pride Center and your Liaison at columbus.gov/neighborhoodliaisons.



The New American Leadership Academy

The New American Leadership Academy is a leadership and professional development program focused on civic engagement for New Americans in the Columbus community. Participants receive mentorship and professional development on topics including government, civic responsibility and implicit bias. Visit columbus.gov/nala for more information.



Neighborhood Pride

The Neighborhood Pride program builds greater awareness and connection between residents and their local area commission or civic association. The Neighborhood Pride team organizes a series of events that bring community members together and engages city resources to address issues identified in the selected communities. Visit columbus.gov/neighborhoodpride for more information.

The Community Relations Commission

The Department protects the rights of Columbus residents through the investigation of discrimination complaints, mediation, and other voluntary options to address discrimination and discriminatory practices. Contact the Community Relations Commission by calling 614-645-1993 or visit columbus.gov/discrimination.

ANNUAL EVENTS

MLK Celebration and March

Black History Month Celebration

My Brother's Keeper Summit and Job Fair

Neighborhood Pride

Yom Hashoah Remembrance

Neighborhood Best Practices Conference

MLK Youth Oratorical Contest

My Brother's Keeper Conference

Community Relations Commission

Lunch and Learn Series

**For more more information about our events
and how to get involved, visit
columbus.gov/neighborhoods/events**