



National Institute for  
**AUTOMOTIVE SERVICE EXCELLENCE**

January 31, 2012

Kelly Reagan  
Fleet Administrator  
City of Columbus-Fleet Management Division  
4211 Groves Road  
Columbus, OH 43232

Dear Blue Seal of Excellence Recognition Program Participant,

**Congratulations!** I am pleased to inform you that your professional staff continues to meet the Blue Seal of Excellence Recognition Program standards established by the National Institute for Automotive Service Excellence (ASE).

Enclosed is a **new date plate** for your plaque to indicate that you have once again achieved ASE recognition. The enclosed materials are in appreciation of your continued support.

Again, congratulations on your achievement!

Sincerely,

Denise Yingling  
Manager, Blue Seal of Excellence Recognition Program  
(703) 669-6626  
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Enclosures