

## **Community Relations Commission Office**

### **Department Description**

In 1990, the Community Relations Commission (CRC) was established to help convene and facilitate discussions with civic leaders, business leaders, citizens and elected officials on issues of ethnic, racial and cultural diversity. The CRC is committed to creating strong connections between the neighborhoods of Columbus and all of our residents. Through the work of the CRC, our vision of “Building a Community for All” can become a reality.

### **Department Mission**

The mission of the CRC is to provide leadership to the people of Columbus by educating citizens and small businesses about diversity, identifying and resolving community tensions and eliminating racism/discrimination.

### **Strategic Priorities for 2013**

#### **From the Columbus Covenant:**

##### **Neighborhoods**

- Continue to work with area commissions, civic associations, and community organizations on conflict resolution within various neighborhoods, provide technical training, best practices, and offer additional support to empower individuals to impact their community.
- Continue implementation of the Mayor’s New Americans Initiative with a focus on integrating immigrant and refugee families into the Columbus community. The initiative encompasses capacity building, education and awareness presentations, distribution of civic guides and assistance with citizenship and civic engagement.

##### **Economic Development and Technology**

- Promote and facilitate training and technical assistance on diversity, cultural awareness, and civil rights compliance, changing demographics, non-discrimination practices and cultural sensitivity.
- Work in conjunction with the Equal Business Opportunity Commission Office to build economic capacity within the refugee and immigrant communities.

##### **Safety**

- Improve residents’ general knowledge and awareness of police and fire operations and procedures through social media, television and presentations, resulting in enhanced relationships with the community.

- Assist in the development of a diverse and dynamic workforce within our Public Safety Department.

### **Education**

- Continue to provide public forums and weekly live television programs on relevant topics and key issues facing our community. The live forums will allow residents to have critical community input and interactive participation. These programs will be televised and community reaction will be monitored.
- Training is provided upon request to the corporate and private sector as well as to community groups and governmental agencies in the following areas: community building, diversity, cultural competency, poverty simulations and working with immigrant and refugee communities.

### **Peak Performance**

- Continue to update and enhance the complaint tracking system, which tracks the CRC staff's performance on complaints and neighborhood issues and events. The database offers a real time status on each charge and complaint initiated through the complaint system.
- Continued focus on performance dashboard results to monitor success of programming and activities in order to increase efficiency.

## **2013 Budget Notes**

- Funding for the New Americans Initiative continues in 2013 to assist with the assimilation of new Americans arriving in Columbus from other countries. Services will include translation and interpretation services, as well as training for police and fire personnel.

## Budget and Program Summary

DEPARTMENT FINANCIAL SUMMARY					
DIVISION SUMMARY	2010 Actual	2011 Actual	2012 Original Appropriation	2012 Estimated Expenditures	2013 Proposed
Community Relations	\$ 655,227	\$ 688,201	\$ 754,410	\$ 804,275	\$ 902,823
<b>TOTAL</b>	<b>\$ 655,227</b>	<b>\$ 688,201</b>	<b>\$ 754,410</b>	<b>\$ 804,275</b>	<b>\$ 902,823</b>

DIVISION SUMMARY BY OBJECT LEVEL ONE					
COMMUNITY RELATIONS GENERAL FUND EXPENDITURES SUMMARY	2010 Actual	2011 Actual	2012 Original Appropriation	2012 Estimated Expenditures	2013 Proposed
Personnel	\$ 609,494	\$ 633,337	\$ 685,231	\$ 737,303	\$ 839,898
Materials & Supplies	3,149	3,000	4,600	2,789	2,900
Services	42,584	51,864	64,579	64,183	60,025
<b>TOTAL</b>	<b>\$ 655,227</b>	<b>\$ 688,201</b>	<b>\$ 754,410</b>	<b>\$ 804,275</b>	<b>\$ 902,823</b>

DEPARTMENT SUMMARY BY FUND					
<b>FUND SUMMARY</b>	<b>2010 Actual</b>	<b>2011 Actual</b>	<b>2012 Original Appropriation</b>	<b>2012 Estimated Expenditures</b>	<b>2013 Proposed</b>
General Fund	\$ 655,227	\$ 688,201	\$ 754,410	\$ 804,275	\$ 902,823
<b>TOTAL</b>	<b>\$ 655,227</b>	<b>\$ 688,201</b>	<b>\$ 754,410</b>	<b>\$ 804,275</b>	<b>\$ 902,823</b>

DEPARTMENT PERSONNEL SUMMARY					
<b>DIVISION</b>	<b>FT/PT*</b>	<b>2010 Actual</b>	<b>2011 Actual</b>	<b>2012 Budgeted</b>	<b>2013 Budgeted</b>
Community Relations	FT	6	7	8	8
<b>TOTAL</b>		<b>6</b>	<b>7</b>	<b>8</b>	<b>8</b>

\*FT=Full-Time PT=Part-Time

**2013 Operating Budget  
Community Relations Commission**

Program	Mission	Financial History by Program				Personnel by Program			
		2010 Budget	2011 Budget	2012 Budget	2013 Proposed	2010 FTEs	2011 FTEs	2012 FTEs	2013 FTEs
Community Relations Office	To provide leadership to the people of Columbus by educating citizens about cultural diversity, identifying and resolving community tensions, and eliminating racism/discrimination through training and awareness programs.	\$ 513,586	\$ 524,828	\$ 562,193	\$ 698,804	5	5	6	6
Special Events	To promote cultural diversity, awareness and education through CRC sponsored public events.	\$ 13,271	\$ 13,200	\$ 13,400	\$ 13,500	0	0	0	0
New Americans Initiative	To provide coordination and resources to the city, county, state and community in a culturally sensitive manner, and to address those needs of our growing immigrant and refugee population by maximizing the effect of existing services in the City of Columbus and Franklin County.	\$ 160,379	\$ 180,861	\$ 178,817	\$ 190,519	2	2	2	2
		\$ 687,236	\$ 718,889	\$ 754,410	\$ 902,823	7	7	8	8

This page has been intentionally left blank.