

New Special Water Charges Effective January 1, 2011

The fees below were proposed by the Department of Public Utilities following a cost of service study and were approved by the Sewer and Water Advisory Board and City Council. Some charges were raised, some lowered, some remained the same and others are new. All are based on the cost to provide the service.

SERVICE	COST
Special meter reading at request of consumer, except for final bill or initial service:	
During regular working hours	\$ 30.00
After regular working hours	\$ 30.00
Service charge for trip to discontinue or attempt to discontinue water or electricity service or to turn on the water or electricity service due to non-payment of account arrearages	\$ 20.00
Service charge to: (1) relocate metering system due to obstruction of the metering system or at request of the customer (2) disconnect or remove the metering system at request of customer, except where service line is being capped and abandoned, or (3) reconnect the metering system at request of the customer (Plus actual cost of relocating, disconnecting, removing and/or reconnecting any part of the metering system; Ord. 1506-99 § 1)	\$ 40.00
Service charge to turn on or off service at curb box at request of customer (except for emergency repairs), during and after regular working hours	\$30.00
Service charge to repair meter damaged by customer abuse, tampering, freezing, or hot water (plus actual cost of repair or new metering system, if required; Ord. 1848-90; Ord. 0572-04 § 1):	
Residential: During regular working hours	\$ 60.00
Residential: After regular working hours	\$ 65.00
Commercial	\$315.00
Service charge to investigate, notify or discontinue water or electricity service where fraud or illegal diversion has occurred, including unauthorized turn-on or other violation of the rules and regulations of the Director of Public Utilities (plus estimated quantity of water used; Ord. 478-92)	\$ 20.00
Testing of meter at request of customer:	
(1) Where meter does not test within 97% percent and 103% percent accuracy	None
(2) Where meter tests within 97% percent and 103% accuracy	\$ 40.00
(3) Where meter is two inches or larger in diameter, the meter shall be removed, transported to and from the meter shop, and reinstalled by the consumer under the inspection and approval of the Division of Power and Water	\$ 30.00
Returned check processing charge	\$ 25.00
Service charge for additional trip to install metering system	\$ 25.00
Service charge to pump out meter pit to obtain a meter reading	\$ 65.00
Service charges associated with the chlorination process (full service contract areas only):	
(1) Preliminary field check	\$ 50.00
(2) Additional field checks (each occasion)	\$ 50.00
(3) Chlorination/flushed (each occasion)	\$130.00
(4) Flush and sample (each occasion)	\$130.00
(5) Processing charge	\$ 15.00
Lab Sample (each sample)	\$ 15.00
Water Usage	\$ 25.00
Chlorine (per event)	\$ 10.00

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Special charge for renewed service inspections performed on overtime	\$ 30.00
Hydrant Flow Test	\$220.00
City of Columbus Backflow Tester (Initial Fee)	\$100.00
Annual Renewal Fee	\$ 25.00
Backflow Device Program Fee (Annual Fee)	\$ 25.00
Charges and fees for personnel services, administrative costs, indirect costs, labor and material supplied by the Division of Power and Water may be established by Rule and Regulation of the Director pursuant to 1101.1.	