



Columbus Healthy Home-Related Area Services Services for Homeowners, Landlords, and Tenants

Bringing health & safety home!

- 311 City of Columbus Customer Service Call Center**, Ph. 311 for all City of Columbus Services. Cell phone users and non-AT&T residential customers can access the 311 Customer Service line at Ph. 645-3111, or visit www.311.columbus.gov.
- Bed Bugs**, see www.centralohiobedbugs.org.
- Chores**, Ph. 645-7571, provides seniors and physically disabled persons with safety or health related home repair and maintenance work for \$1,000 or less including supplies and labor, or visit www.development.columbus.gov/DivisionsandOffices/housing/index.asp.
- Columbia Gas**, Ph. 1-800-282-0157, press 2 on the menu for natural gas leaks or odors, or to have your appliances checked for carbon monoxide leaks.
- Columbus Bar Association**, Ph. 221-0754, 8:30-5 M-F, referrals to private attorneys for hire, or visit www.peoplesbar.org/findingalawyer/index.php.
- Columbus Code Enforcement**, Ph. 645-3111, enforces city housing code (Interior and exterior safety and maintenance issues such as plumbing, electric, heating/ventilation, roof, gutters and downspouts, pests, peeling paint, vacant structures, etc.), or visit www.311.columbus.gov.
- Columbus Fire Prevention**, Ph. 724-0935, provides free smoke detectors for your home; Ph. 221-2345 for non-emergency fire issues.
- Columbus Healthy Homes Program**, Ph. 645-7005, provides free consultations on housing-related dangers, including lead poisoning prevention, control of asthma triggers and allergens, hazardous products, indoor air quality, pests and pesticides, and creating a safe home.
- Columbus Housing Division, Emergency and Major Home Repair**, Ph. 645-8526, provides assistance to low-income homeowners that need critical home repairs, or visit www.development.columbus.gov/DivisionsandOffices/housing/index.asp.
- Columbus Lead Information Hotline**, Ph. 724-6000, provides free information on lead hazards and lead poisoning, free HEPA vacuum loan for lead hazard clean-up in homes; free child blood lead poisoning screening for children ages 6 months to 6 years is available on:
 - 2nd Thursday of every month, from 8 to 11 am
 - 3rd Tuesday of every month, from 3 to 7 pm
- Columbus Urban League**, Ph. 257-6300, provides information, education, mediation and conflict resolution for landlords and tenants.
- HandsOn**, Ph. 211 or 221-2255, 24 hour comprehensive information and referral for all services in the region.



- ❑ **Flu Information**, Ph. 211 or 221-2255, or visit www.ColumbusPandemicFlu.org.
- ❑ **Household Hazardous Waste Disposal**, Ph. 871-5100, 1249 Essex Avenue (corner of E. 8th Ave), 43201. Call for hours or visit www.swaco.org.
- ❑ **IMPACT Community Action**, Ph.252-2799 for HEAP or PIPP (utility) assistance, rent assistance, self sufficiency and workforce development services, or Ph. 258-8702 for home weatherization and insulation.
- ❑ **Lead-Safe Certified Contractors**, National Lead Information Center at 1-800-424-LEAD (5323), or information on the U.S. Environmental Protection Agency Renovation, Repair and Painting (RRP) rule at www.epa.gov/opptintr/lead/pubs/toolkits.htm.
- ❑ **Legal Aid Society of Columbus**, Ph. 241-2001, provides free legal assistance (not criminal or traffic) for low-income households, and information on the rights and duties of tenants in Franklin County, or visit www.columbuslegalaid.org.
 - Pending evictions with court papers issued
 - Non-compliance with code enforcement orders for poor housing conditions.
 - Lock-out after asking landlord to open the unit.
- ❑ **Neighborhood Health Services & Social Work/ Neighborhood Pride Centers**, provide city services dedicated to protecting the health, safety and welfare of the families living in the area, offering confidential information about low cost doctors & dentists, prescription assistance, social security, housing, food & clothing pantries, pregnancy support/options, job help, utility assistance, legal help, mental health, smoking cessation, resources for senior citizen & children, and can talk with you about other problems too.
 - Franklinton Pride Center 1186 W. Broad St, Ph. 645-0176; or for social worker 645-5224
 - Southside Pride Center 310 E. Innis Ave., Ph. 645-8097; or for social worker 645-5205
 - Near Eastside Pride Center 1393 E. Broad St, Ph. 724-0115 ; or for social worker 724-0116
 - Far East Pride Center 3585 E. Livingston Ave, Ph. 724-0100; or for social worker 724-0101
 - North Side Pride Center, 248 E. 11th Ave, Ph 724-1900 or for social worker 724-1910
- ❑ **Mid-Ohio Regional Planning Commission**, Residential Energy Conservation Programs (WarmChoice and HWAP), Ph. 621-1171, provides hot water heater and furnace repairs or replacement, and weatherization such as installing wall and attic insulation, and more to income-eligible clients.
- ❑ **Ohio Department of Health Asbestos Program**, Ph. 466-0061, for information and contractor lists, or visit www.odh.ohio.gov/odhprograms/dspc/asbes1/asbestos1.aspx.
- ❑ **Ohio Department of Health, Lead Hazard Control Contractor List**, Ph. 466-1450, for information and contractor lists or visit http://www.odh.ohio.gov/odhprograms/dspc/lp_prev/lp_list1.aspx.
- ❑ **Prevention, Retention, and Contingency (PRC) program**, Ph. 251-6300, repairs, shelter, security deposit, or other emergency help for lower income (165% poverty) pregnant women or families with children, or visit www.franklincountyohio.gov/commissioners/jafs/emergencyAssist.cfm.
- ❑ **Rebuilding Together Columbus**, Ph. 258-6392, home repair and modification for seniors and/or disabled home owners, and Franklin County Tool Resource Library for over 200 varieties of hand and power tools are available to borrow, or visit <http://www.rtcentralohio.org>.
- ❑ **Rent Escrow Program**, Ph. 645-7420, allows a tenant to pay monthly rent into a rent escrow account set-up by the city, instead of to the landlord, until housing maintenance code violations are corrected.
- ❑ **Smoking Cessation/ Ohio Tobacco Quit Line**, Ph. 800-QUIT-NOW (800-784-8669), free counseling to quit tobacco and free nicotine replacement, or visit www.publichealth.columbus.gov/programs/programs_34.asp.
- ❑ **The Breathing Association**, call the lung clinic at Ph. 273-2843 concerning asthma, COPD, emphysema, bronchitis, and other breathing problems, quit smoking services, lung health medical supplies and prescription assistance; and, HEAP energy, heating, cooling help at Ph. 457-2997, or visit www.breathingassociation.org.