

## Eligibility Requirements

To be eligible for the discount, applicants must have an active City of Columbus water or sewer account for their residence in their name (or in the spouse's name), AND must meet at least one of the following requirements:

1. You must be currently enrolled in a qualifying low income program. You must provide current letter of participation from one of the following programs:
  - Food Stamp Benefits
  - Ohio Medicaid
  - Low Income Energy Assistant
  - Home Energy Assistance (HEAP)
  - Ohio Works First
  - Public Housing Benefits
2. You must meet the Federal Poverty Level with your household income. Household income is defined as the total gross income of all household members over the age of 18. You must provide current proof of household income with the following for all household member over the age of 18:
  - Income Tax Return
  - W-2 Forms
  - Benefit Letter from Social Security
  - Pension Award Statement

2011 INCOME MAXIMUM LEVEL	
Household Size	Maximum Income
1	\$17,054
2	\$22,595
3	\$26,411
4	\$33,359
5	\$38,522
6	\$42,981
7	\$47,130
8	\$53,480
9 or more	\$63,374

## General Information

1. Customer will receive a twenty 20% discount on water and sewer commodity charges (actual usage).
2. Discount will not include: meter reading fees, late charges, interest or other associated charges
3. Eligibility must be established annually. To maintain eligibility, customer must sign a new application on or before the date of the previous year's application to maintain eligibility
4. If customer becomes ineligible for the discount they must notify the Customer Service as soon as possible, but no later than 30 days of the customer's ineligibility, by calling 311 (or 645-3111) Monday through Friday, 8:00 a.m. – 6:00 p.m.
5. Falsifying information / failing to notify eligible status change may lead to:
  - Termination of Water Services
  - Recovery of past discounts
  - Civil and / or criminal sanctions
6. For questions, please call 311 or 645-3111.



City of Columbus  
Michael B. Coleman, Mayor

Department of Public Utilities  
Tatyana Arsh, P.E., Director



# Low Income Water and Sewer Discount Program

A low income discount is available on water and sewer charges for qualifying customers in Columbus and suburban communities. For those who are eligible, a discount of 20% will apply to water and sewer usage charges. Income requirements are based on state and federal poverty standards.

Eligibility requirements and general information regarding the program are detailed inside. To participate, please complete and return the enclosed application with the proper documentation. The application is also available on our Web site at [www.utilities.columbus.gov](http://www.utilities.columbus.gov).

## 2011 LOW INCOME DISCOUNT APPLICATION

Name: \_\_\_\_\_  
Last First Middle

Address: \_\_\_\_\_  
Number Street/Road Apartment #

\_\_\_\_\_  
City State Zip Code

Telephone: \_\_\_\_\_

Number of People in Household: \_\_\_\_\_

Account Number (from water bill): \_\_\_\_\_

To be eligible for the LOW INCOME DISCOUNT program, applicants must have an active City of Columbus water or sewer account for their residence in their name (or in the spouse's name), AND must meet at least one of the following requirements:

1. You must be currently enrolled in a qualifying low income programs. You must provide current letter of participation from one of the following programs (must be dated and include name):
  - Food Stamp Benefits
  - Ohio Medicaid
  - Low Income Energy Assistant (LIHEAP)
  - Home Energy Assistance (HEAP)
  - Ohio Works First
  - Public Housing Benefits

OR

2. You must meet the Federal Poverty Level with your household income. Household income is defined as the total gross income of all household members over the age of 18. You must provide current proof of household income with the following for all household member over the age of 18 (must be dated and include name):
  - Income Tax Return
  - W-2 Forms
  - Benefit Letter from Social Security
  - Pension Award Statement

Documents submitted with this application will NOT be returned. Send copies of documents only and mail to:

Columbus Department of Public Utilities  
Customer Service Center  
910 Dublin Road  
Columbus, Ohio 43215

The information associated with this application has been examined by me, and is, to the best of my knowledge and belief, true, correct and complete.

Applicant's Signature: \_\_\_\_\_

Date: \_\_\_\_\_

Prepared by Signature  
(if different from applicant): \_\_\_\_\_

Please Note: If you are age 60 or older and qualify for the Low Income Discount Program, you may also qualify for a Senior Citizen Discount. For questions regarding the discount program, please contact Customer Service Monday through Friday 7:00 a.m. – 6:00 p.m. at 311 or 645-3111, or visit us on the Web at [www.utilities.columbus.gov](http://www.utilities.columbus.gov).