Sewer charges are based on water consumption measured by meter readings and assume that all water used is discharged to the city’s sewer system. Only customers who use substantial amounts of water not entering the sanitary system stand to save on their sewer bill by installing an auxiliary meter. Examples of customers who may benefit include those who use a high volume of water outside to fill a pool or water a lawn. The best way to determine if an auxiliary meter will benefit you is to compare your summer and winter water usage.

An auxiliary meter must be purchased, installed and maintained by you or your contractor. Only specific meters will be approved for usage. When the meter and remote are installed, an inspection by the city must be made to insure proper installation and to set up the account to reflect the proper sewer charges.

A $2 service charge is added to scheduled bills for auxiliary meter customers to help offset the city’s additional cost of reading and calculating the auxiliary meter.

After the meter and remote are installed, you must schedule a final inspection to approve the device before possible reduction of sewer charges can occur. If you have questions, need more information on the equipment, proper installation or wish to schedule an inspection of an auxiliary sewer meter, please call:

311 or 645-3111

Or call the Columbus Department of Public Utilities Customer Service Call Center directly at 645-8276.

Please note: if you have an irrigation system or plan to install one, you must contact the Division of Power and Water Backflow Section in advance for further regulations at 645-6674. An initial inspection by a certified plumber will be required, as well as future annual inspections.
Water meters manufactured by Badger, AMCO/ABB and Sensus are the only brands approved for use in the City of Columbus and contracted communities. These water meters are available from most central Ohio plumbing supply dealers.

The property owner is responsible for correctly installing and maintaining the auxiliary meter. The meter and installation must conform to current requirements by the Columbus Department of Public Utilities and the American Water Works Association. If you are unsure about the correct installation method, please seek assistance from a licensed plumbing professional.

The inside auxiliary meter must be located downstream from the main water meter, but as near to it as possible. When installed, the face (reading dial) must be positioned straight up. The meter must be located at a height readable from the floor. Meters are not permitted in crawl spaces.

The system must measure water in cubic feet and be equipped with a compatible outside remote reading device. The device is to be installed on the side of the house next to the main water meter remote. It must also be located between four to five feet above ground level.